

Creating a

Community Agenda

for Volusia & Flagler Counties

Responding to Personal Crisis and Disaster Work Group Meeting #1

September 27, 2005, 10:30 a.m. to 12:00 p.m.

Indigo North Conference Room, Holiday Inn Express, Daytona Beach

Susan Caplan, Workgroup Chair, called the meeting to order at 10:30 a.m. Staff and their respective roles were introduced and Chairwoman Caplan opened the floor for roundtable introductions. The list of attendees is attached.

Ms. Garnett presented the project overview citing its intent and evolution since inception in 2004. Modeled after Jacksonville's Quality of Life Project, there is a Steering Committee guiding the direction of the workgroups (information available on www.onevoiceforvolusia.org website). Ms. Garnett reviewed the structure of the project and the process through the first year, ending in May of 2006. Ms. Schlageter defined the individual workgroups and reviewed the priority setting phase of the project (set for the spring, 2006). Members were directed to review the Ground Rules, as posted in the room, and housekeeping issues were stated. The purpose of each workgroup during meeting #1 is to create a vision for the group. Staff directed members to share thoughts regarding what the operational definition of success is when responding to personal crisis and disaster during the visioning process.

Ms. Garnett reviewed the intent of brainstorming indicators, citing two examples (i.e. being healthy and children being safe in their homes and neighborhoods). Ms. Garnett stated that during meeting #2, there will be a reality check regarding what data is available and makes for a good indicator.

The floor was opened to the Visioning Process and discussion ensued. The group reached consensus that the vision for Workgroup D: Responding to Personal Crisis and Disaster is:

The Community has a recognized collaborative prevention and response system with the capacity to mobilize the appropriate resources to promptly respond to citizens' needs in the case of personal crisis or community disaster to provide immediate basic needs and ongoing stabilization services.

Staff will forward the vision electronically and members are welcome to add any suggestions, comments, etc. The next meeting will begin by approving and/or finalizing the vision. The brainstorming of indicators ensued.

Chairwoman Caplan expressed to the members that the work today was appreciated and as mentioned in the project overview, will be presented throughout both Flagler and Volusia counties. Both county governments supported the project financially.

Ms. Garnett directed members to complete the member questionnaire and meeting critique. There being no further business, the meeting was adjourned. The next meeting will be Tuesday, October 25, 2005 from 10:30 a.m. to 12:00 p.m. at the same location.

Project Support provided by One Voice for Volusia
135 Executive Circle, Ste. 102, Daytona Beach, FL 32114
Phone: 386-947-8301, Fax: 386-947-8302
Email: Agenda@onevoiceforvolusia.org
Website: www.onevoiceforvolusia.org



Meeting #1 Attendees
 Responding to Personal Crisis and Disaster

Susan	Caplan, Chair	Caplan Management Group
-------	---------------	-------------------------

Alan	Abramowitz	The Department of Children and Families, Steering Committee
Barbara	Adair	Citizen
Karen	Baum	Daytona Beach Police Department
Maria	Bledsoe	One Voice for Volusia
Eldra	Burson	Family Life Center
Joni	Casillas	The Salvation Army
Bonita	Elswick	Citizen
Susan	Haley	Children's Home Society of Florida
Greg	Higgerson	Second Harvest Food Bank
Big	John	Citizen
Lawana	Johnson	Career Steps, Inc.
Lynn	Kennedy	The House Next Door
Isabelle	Liberatore	DBCC Women's Center
Ann	Lisk	Citizen
Claris	Mac'Kie	Family Renew Community
Gretchen	McDonald	Cypress Coquina Bank
Christina	Pinto	Parent
John	Poage	Bright House Networks
Millie	Portocarrero	Cypress Coquina Bank
Susan	Reed Barry	Act Corporation, Children Services
Lindsay	Roberts	Coalition for the Homeless
Dan	Roll	American Red Cross
Jim	Ryan	Volusia Emergency Management
Ray	Salazar	The United Way of Volusia/Flagler, Steering Committee
Harley	Strickland	Citizen
M.F.	Warren	Domestic Abuse Council, Inc.

Carrie	Garnett, Staff	One Voice for Volusia
Lori	Grant, Staff	The United Way of Volusia/Flagler
Shonna	Green, Staff	The United Way of Volusia/Flagler
Deborah	Schlageter, Staff	One Voice for Volusia

Creating a Community Agenda

for Volusia & Flagler Counties

Responding to Personal Crisis and Disaster Work Group Meeting #2

October 25, 2005, 10:30 a.m. to 12:00 p.m.

Indigo North Conference Room, Holiday Inn Express, Daytona Beach

Chairperson Caplan called the meeting to order at 10:30 a.m. She shared that the demographics from all five workgroups (compiled from the first meeting) illustrated the diversity of the project and would be available on the One Voice for Volusia website by the end of the day. She thanked all members for their commitment to date and directed members to the blue handout, requesting the group reach consensus to approve the draft vision statement developed from the first meeting. She extended appreciation to the suggestions forwarded electronically and brief discussion ensued.

Members reached consensus that the vision for Workgroup D is:

Our community has a recognized, collaborative prevention and response system with the capacity to mobilize the appropriate resources to promptly respond to citizens' needs in the case of personal crisis or community disaster, providing immediate basic needs and restorative stabilization services.

Ms. Garnett directed members to the light green handout depicting the indicators identified from the first meeting. She explained that the indicators were sorted by categories: indicators that the group wants and likely that data will be available; indicators that need clarification by workgroup members; and, indicators that are questionable due to available data/information. She requested members to take a couple of minutes to review and that any relevant and applicable indicators from the bottom two categories be moved to the first for further discussion.

Discussion ensued and brainstorming began. Ultimately, members reached consensus that the indicators to be researched include:

1. Current waiting lists for services
2. Domestic violence
3. Education levels and high schools graduation rates
4. Literacy rates
5. Measure agencies that refer to 211
6. Number of calls to INR (211, other hotlines) for assistance
7. Unemployment rates
8. Wait line in emergency rooms
9. Wait time for housing

Project Support provided by One Voice for Volusia
135 Executive Circle, Ste. 102, Daytona Beach, FL 32114
Phone: 386-947-8301, Fax: 386-947-8302
Email: Agenda@onevoiceforvolusia.org
Website: www.onevoiceforvolusia.org



(Indicators continued.)

10. Wait time for Section 8 programs
11. Measure transportation especially for the homeless
12. Poverty level/income levels
13. Response time to calls (fire, police, etc.)
14. Suicide rates
15. Child abuse
16. Emergency Shelter (# of beds, define hot/cold shelter)
17. Medical, mental and dental care
18. Human service spending
19. Affordable housing (costs)
20. Faith Resource Measurement
21. Communication Capacity (libraries, community resources, churches, etc.)
22. Civic involvement
23. Continuation of business plans (% of businesses registered)
24. Follow up care – post-disaster coalition (s)

Members were requested to submit their top 15 indicators from the above list. Staff will collate the “votes” and provide back to members via email the top 15 indicators to be researched and presented at meeting #3. Members will receive the meeting minutes and a summary of reports from Jacksonville within the week. The data to be presented at the third meeting will be forwarded electronically to members approximately one week before the December meeting.

There being no further business, the meeting adjourned. The **next meeting** will be Tuesday, December 13th from **10:30 a.m. to 12:00 p.m.** at the same location.

Meeting #2 Attendees
 Responding to Personal Crisis and Disaster

Susan	Caplan, Chair	Caplan Management Group
-------	---------------	-------------------------

Alan	Abramowitz	The Department of Children and Families, Steering Committee
Barbara	Adair	Citizen
Karen	Baum	Daytona Beach Police Department
Joni	Casillas	The Salvation Army
Bonita	Elswick	Citizen
Susan	Haley	Children's Home Society of Florida
Lizzie	Flynt	Steering Committee, Workgroup E Chair
Greg	Higgerson	Second Harvest Food Bank
Big	John	Citizen
Lawana	Johnson	Career Steps, Inc.
Lynn	Kennedy	The House Next Door
Ann	Lisk	Citizen
Claris	Mac'Kie	Family Renew Community
Gretchen	McDonald	Cypress Coquina Bank
John	Poage	Bright House Networks
Millie	Portocarrero	Cypress Coquina Bank
Susan	Reed Barry	Act Corporation, Children Services
Lindsay	Roberts	Coalition for the Homeless
Dan	Roll	American Red Cross
Ray	Salazar	The United Way of Volusia/Flagler, Steering Committee
Harley	Strickland	Citizen

Carrie	Garnett, Staff	One Voice for Volusia
Lori	Grant, Staff	The United Way of Volusia/Flagler
Shonna	Green, Staff	The United Way of Volusia/Flagler
Deborah	Schlageter, Staff	One Voice for Volusia

Creating a Community Agenda

for Volusia & Flagler Counties

Responding to Personal Crisis and Disaster Work Group Meeting #3

December 13, 2005, 10:30 a.m. to 12:00 p.m.

Indigo North Conference Room, Holiday Inn Express, Daytona Beach

Chairperson Caplan called the meeting to order at 10:30 a.m. She provided an overview of the agenda by directing members to the overhead checklist (also found at each seat). The guideline is used for members to determine the best indicators for Workgroup D.

She deferred to project staff to lead the group through the data (handouts). Ms. Garnett opened by stating that three issues were identified in all five workgroups – issues related to transportation, poverty, and information and referral. Therefore these would be featured by way of special sections in the final report and would not be presented today.

Discussion ensued. Ultimately, the group reached consensus to recommend the following to the Steering Committee:

1. Domestic Violence Offenses
2. Victims of Child Abuse (add or include total population, raw numbers)
3. Domestic Abuse Services in Emergency Shelters (children and women)
4. Suicide Rate (plus Baker Act)
5. New Unemployment Benefit Claims (reference unemployment rate)
6. Homeless Report Survey (add note of average daily homeless population estimate)
7. Capacity of Emergency Management Shelters
8. Community Assistance (Food Stamps, TANF: #'s potentially eligible and # of applicants)

Chairperson Caplan led the group through the “missing” indicators handout. In addition to the indicators identified, the following were added: attempted suicide, underemployment, affordable housing. Chairperson Caplan requested that members prioritize the list and leave for staff. She thanked members for their involvement and distributed certificates of appreciation to attendees. A sign-up sheet was circulated for members interested in volunteering to serve on two different ad hoc committees which will be working electronically. The two groups will be working on the final report and the special sections (transportation, poverty, and information and referral) respectively. There being no further business, the meeting adjourned.

Creating a **Community Agenda**

for Volusia & Flagler Counties

Meeting #3 Attendees

Susan	Caplan, Chair	Caplan Management Group
-------	---------------	-------------------------

Alan	Abramowitz	The Department of Children and Families, Steering Committee
Barbara	Adair	Citizen
Joni	Casillas	The Salvation Army
Bonita	Elswick	Citizen
Susan	Haley	Children's Home Society of Florida
Greg	Higgerson	Second Harvest Food Bank
Big	John	Citizen
Lynn	Kennedy	The House Next Door
Claris	Mac'Kie	Family Renew Community
Gretchen	McDonald	Cypress Coquina Bank
John	Poage	Bright House Networks
Susan	Reed Barry	Act Corporation, Children Services
Lindsay	Roberts	Coalition for the Homeless
Dan	Roll	American Red Cross
Ray	Salazar	The United Way of Volusia/Flagler, Steering Committee
Sopheap	Sok	The United Way of Volusia/Flagler
Harley	Strickland	Citizen

Carrie	Garnett, Staff	One Voice for Volusia
Deborah	Schlageter, Staff	One Voice for Volusia

Project Support provided by One Voice for Volusia
 135 Executive Circle, Ste. 102, Daytona Beach, FL 32114
 Phone: 386-947-8301, Fax: 386-947-8302
 Email: Agenda@onevoiceforvolusia.org
 Website: www.onevoiceforvolusia.org

