

One Voice for Volusia

Connecting Our Community

Start: 9:00 a.m.
End: 10:30 a.m.
Volunteers: 81
Volunteer Hours: 121.5

Coalition Meeting Minutes

January 11, 2012, 9:00 a.m. to 10:30 a.m., Volusia County Health Department

Name	Agency
McLaughlin, Lorrirae	Americorp Vista/Volusia Literacy Council
Soule, Elizabeth	Beach House/National Safe Place
Firouzadj, Jessica	Boys & Girls Club of Volusia/Flagler Counties
Jackson, Sheila	Campaign for Working Families
Benitez, Lisa	Children's Home Society
Harrelson, Kerri	Children's Medical Services
Courtney, Carrie	City of Daytona Beach Police Department
Lewis, Lisa	Council on Aging
Tapp, Priscilla	CredAbility
Auslander, Amber	Daytona Juvenile Residential Facility
Burke, Heather	Daytona State College
Paul, Joe	Daytona State College
Wilary, Loretta	Daytona State College
LaRoche, Clay	Department of Children and Families
Hope, Winston	Department of Corrections
Guthie, Alan	Department of Juvenile Justice
Kerr, David	Department of Juvenile Justice
Gatlin, Karen	Division of Corrections
Gruber, Samantha	Duvall Home
Glaser, Lara	Early Learning Coalition of Volusia/Flagler
Corbin, Kenny	Embry-Riddle Aeronautical University
Gibson, Millicent	ESP Case Management Professionals
Craig, Judy	Everything is Possible Foundation
Hall, Terry	Florida Capital Bank
Manning, Gina	Florida Division of Alcoholic Beverages and Tobacco
Harkness, Lashawnda	Florida Guardian Ad Litem
Preston, Gloria	Florida Health Care Plans, Inc.
Baker, Ellen	Florida True Blue
Suarez, Lillian	Florida True Health
Bassin, Miles	Frank H. Furman
Pratt, Brian	Frank H. Furman
Nero-Wall, Becky	Fresh Start Program
Muller, Patty	Girl Scouts of Citrus Council, Inc.
Wise, Teresa	Grant Consultant
D'Loughy, Lea	GRO
Donovan, Sean	GRO
LeCompte, Tyler	GRO
James, David	Halifax Urban Ministries
Darby, Flora	Health Planning Council of NE Florida
Parris, Steven	Healthy Communities
Philio, Cher	Healthy Communities/Healthy Start Marketing
Hereford, Amy	Healthy Start, Community Café
Lee, Lisa	Interested Individual
Gillis, Christy	Interested Resident
Willett, Marsha	John O'Connor Consulting
Gammero,	Junior Achievement of Central Florida
Mentor, Katie	Mary Kay
Givens, Hajj-Mak, Cassandra	Mid Florida Community Services Head Start
Rivera, Melissa	National Center for Prevention and Research Solutions
Sneed, Gail	NCPRS

Chrapek, Karen	Neighbor to Family, Inc.
Wilkes, Kathy	Northeast Florida Health Services
Willard, Brian	Paxen Learning Corporation
Fenton, Joan	Presbyterian Counseling Center
Kroll, Tammy	Presbyterian Counseling Center
Coalson, Carl	SEDNet
Roe, Kathleen	Senator Evelyn Lynn
Sterner, Robert	Seventh Judicial Circuit Courts
Geisler, Becky	Southeast Insurance Agency
Carillo, Steven	Stetson University
Barrett, Toni	Stewart-Marchman Act Behavioral Healthcare
Cohn, Patsy	The ARC of Volusia
Gilbert-Holt, Dixie	The Duvall Home
Sally, Steve	The House Next Door
Nealy, Preston	Tomoka Correctional Institute
Long, John Rev.	Tubman-King Church, VITAS Innovative Hospice Care
Byrd, Craig	UCP of East Central Florida
Morgan, Harrel	United Healthcare Community Plan
Zublionis, Laura	United Way of Volusia/Flagler
Gray, Cynthia	University of Central Florida
Harris, Sedrick	Vitas
Johnson, Ethan	Volusia County Health Department
Sorensen, Bonnie	Volusia County Health Department
Strong, Stefany	Volusia County Health Department
Weatherwax, Jo Ann	Volusia County Health Department
James, Pat	Volusia County Human Services
Cole, Kathy	Volusia Flagler Family YMCA
Davenport, Robert	Votran
Hannans, Melanie	W.O.M.E.N. (Working on My Every Need)
Bresnahan, Melissa	WDSC Daytona State College
Thomas, Harriet	White Foundation
One Voice Staff	
Baird, Carrie	Executive Director
Kennedy, Lynn	Project Director
Schlageter, Deborah	Operations Director
Connors, Barb	Administrative Coordinator

If you would like the email of an individual who attended this meeting, please email Deborah@ovfv.org or call (386) 947-8301.

WELCOME/APPROVAL OF MINUTES/COALITION BUSINESS

The meeting was called to order at 9:00 a.m. by Co-Chair Tapp. Roundtable introductions ensued. Consensus was reached to approve the December 15th meeting minutes. Ms. Tapp recognized the agencies who had perfect attendance in 2011:

Boys & Girls Clubs of Volusia/Flagler; Children’s Home Society; CredAbility; Daytona State College; Department of Juvenile Justice; Florida Health Care Plans; Healthy Communities; Stewart-Marchman-Act Behavioral Services; Volusia County Health Department; and, Votran.

Ms. Schlageter conducted a networking exercise.

MONTHLY TOPIC: RECRUITING, RETAINING AND RECOGNIZING VOLUNTEERS

The guest presenters were introduced:

- Laura Zublionis, Volunteer Center Director, United Way of Volusia/Flagler
- Shelia Jackson, Program Coordinator, Campaign for Working Families

Ms. Zublionis presented “The 3 R’s of Volunteer Management” (handouts), sharing the main reasons people volunteer, barriers to volunteers, effectively recruiting and placing volunteers, volunteer retention principals, recognition tips and volunteer motivation. She shared services provided by the Volunteer Center of the United Way of Volusia/Flagler. The floor was open for questions.

Ms. Jackson shared efforts to recruit volunteers for the VITA program (handout) and also highlighted the financial education program. Tax assistance is available at various sites throughout the county.

Ms. Zublionis’ Power Point will be available after the coalition meeting on the One Voice website: www.ovfv.org.

NEXT MEETING/ADJOURNMENT

Co-Chair Glaser opened the floor for brief member announcements. The next meeting will be held on Wednesday, February 8, 2012 at 9:00 a.m. in Conference Room 516 A & C, Volusia County Health Department. The results of the meeting critiques were:

- 35 meeting critiques were completed.
- 30 marked the meeting was “productive” (4 did not answer either way).
- 1 marked the meeting was “O.K.”.
- 9 marked it was their first meeting.

The next meeting could be improved by:

- “Great meeting”
- “Everything was good”
- “Removing the glare on the main screen to make Power Point presentations more effective by having information easier to read by coalition members seated in the middle of the room”
- “Too much time in volunteer subject”
- “Having website page postings of speaker notes/handouts”
- “Nothing”
- “I cannot imagine...”
- “Perfect subject that applies to all members. Great tips on recruiting volunteers.”
- “Including breakfast. ☺”
- “Removing networking activity”
- “Turning up the air conditioning”
- “More energy – speakers need to have more enthusiasm”
- “More time for the financial tax assistance”
- “Networking exercise that allows us to interact with more than just one person”

What I liked about this meeting was:

- “LOVED the networking exercise (makes you think!)”
- “Great content!”
- “Excellent presentations – Power Point excellent for remembering.”
- “This was the best meeting to date. I needed this presentation.”
- “Informative”
- “Volunteer presentation was very good.”
- “Volunteers are needed everywhere and I’m glad United Way is here to help.”
- “The topic of the month”
- “Laura did an excellent job.”
- “Great volunteer info!”
- “Speakers very informative on their topic”
- “The information this month will be something really needed for my families”
- “Informative”
- “Great topic”
- “United Way presentation and a “fun” ice breaker”
- “It fit my current need for promoting volunteerism within my organization. Thanks One Voice.”
- “Networking with other agencies”
- “It was great! Good info., good networking”
- “Laura and Shelia’s presentation, important, informative”
- “Excellent information re: recruiting and retaining volunteers”
- “Networking”
- “Networking info on volunteer recruitment and retention”
- “Topic of volunteer management was interesting”
- “Friendly warm welcome”
- “The icebreaker was an excellent way to start the morning”
- “I enjoyed the introduction session, it was very helpful, up close and personal contact information.”
- “Very cool networking exercise – powerful and engaging”
- “Good information on volunteering”
- “Education and info on volunteering recruitment and retention.”

Suggestions for “Topic of the Month”

- “Maybe switch to categorizing service providers and present service system by topic – case management, health, JJ services, mental health, children, etc. That way we all can learn about current resources and systems in place.”
- “Services for at-risk youth”
- “Legislative update (that affects coalition members).”
- “Funding”
- “Transition from jail, prisons, health services to available community resources on release.”
- “High School Drop Out Awareness”
- “School bullying, how to volunteer within school system; employment for the disabled”
- “Unemployment – helping those impacted with ideas and moral support”
- “Integrated network of providers. Duplication of service communication.”

Other Comments

- “Wonderful volunteer presentation – quick and factual was excellent”
- “Excellent meeting”
- “First time here – very impressed”
- “Great meeting (my first one!), I’ll be back!”
- “Great topic – but too much info in too little time – could be modified to meet timeframe”
- “Great way to provide resources in a timely fashion.”
- “1st time and look forward to more events... becoming a member”
- “Very good meeting”