

# One Voice for Volusia

*Connecting Our Community*

Start: 9:00 a.m.
End: 10:30 a.m.
Volunteers: 80
Volunteer Hours: 120

## Coalition Meeting Minutes

January 12, 2011, 9:00 a.m. to 10:30 a.m., Volusia County Health Department

Name, Agency, Email	
Ternent, Bill	AARP, Community Advocate for Elderly
Baker, Sandi	Adaptive Tech Solutions
Dunn, Debra	Agency for Health Care Administration
Sullivan, Joe	Boys & Girls Clubs of Volusia/Flagler
Carnicella, Georgann	Central Florida Mental Health Associates
Benitz, Lisa	Children's Home Society
Davenport, Christine	Children's Home Society
Hoffmann, Jacqueline	Children's Medical Services
Lloyd, Patti	Children's Medical Services
Ryan, Judy	Children's Medical Services
Simpson, Erica	Community Legal Services of Mid-Florida
Beach, Doug	Council on Aging of Volusia County
Lewis, Lisa	Council on Aging of Volusia County
James, Pat	County of Volusia
Gonzalez, Israel	Court Administration, Teen Court
Tapp, Priscilla	CredAbility
Maddox, Dorothy	Daytona Beach Housing Authority
Heather Burke	Daytona State College
Morton, Paula	Daytona State College
Paul, Joe	Daytona State College
LaRoche, Clay	Department of Children and Families
Dukes, Shenika	Department of Corrections
Nealy, Preston	Department of Corrections
Kerr, David	Department of Juvenile Justice
Lawrence-Knight, Debra	Department of Juvenile Justice
Rose, Paula	disAbilities Solutions for Independent Living
Yates, Joella	Domestic Abuse Council
Allard, Marie	Early Learning Coalition of Flagler/Volusia
Corbin, Kenny	Embry-Riddle Aeronautical University
Young, Brandon	Embry-Riddle Aeronautical University
Hall, Terry	Florida Capital Bank
Preston, Gloria	Florida Health Care Plans
Shepherd, Jennifer	Florida Sheriffs Youth Ranches
Nero-Wall, Becky	Fresh Start Program, Daytona State College
Muller, Patty	Girl Scouts of Citrus Council
Barron, Shar	Good Samaritan Society
Martin, Calvin	Guardian Ad Litem
James, David	Halifax Urban Ministries
Porter, Michael	Handicapped Adults of Volusia County
Givens Hajj-Mak, Cassandra	Head Start
Case, Joyce	Health Planning Council of Northeast Florida
Parris, Steven	Healthy Communities
Philio, Cher	Healthy Communities and Healthy Start Marketing Coordinator
Barsi, Ngoc	Interested Individual
Buttafuoco, Susan	Interested Individual
Canady, ODeetta	Interested Individual
McLaughlin, Lorrirae	Interested Individual

Brannon, Vickie	Intuitive Resources Association
Robbins, Hillary	Intuitive Resources Association
Murphy, Linda	Magellan Health Services
Hansen, Anne	NAMI
Clark, Susan	Neighborhood Center of West Volusia
Warriner, Sharon	Northeast Florida Health Services
Mucciolo, Trish	OUR Children First
Correia, Jeanine	Our Lady of Lourdes
O'Dell, Sean	Our Lady of Lourdes
McQueen, Renee	PACE Center for Girls
Schafer, Joann	PACE Center for Girls
Kroll, Tammy	Presbyterian Counseling Center
Coalson, Carl	SEDNET
Geisler, Becky	Southeast Insurance Agency
Lammens, Alison	Southwest Volusia Habitat for Humanity
Barrett, Toni	Stewart-Marchman-Act Behavioral Healthcare
Bell, Chet	Stewart-Marchman-Act Behavioral Healthcare
Kress, Victoria	Stewart-Marchman-Act Behavioral Healthcare
Sidrow, Nancy	Stewart-Marchman-Act Behavioral Healthcare
Lacy, Brent	SWV Habitat for Humanity
Cohn, Patsy	The Arc of Volusia
Sally, Steve	The House Next Door
Olsen, Diane	United Way of Volusia/Flagler
Gray, Cynthia	University of Central Florida, Daytona Beach
Dixon, David	Volusia Blind Veterans
Philip, Celeste	Volusia County Health Department
Sorensen, Bonnie	Volusia County Health Department
Weatherwax, Jo Ann	Volusia County Health Department
Ferranti, Wendy	Volusia County Schools
Martin-Morgan, Dianne	Volusia County Schools
Rogers, Teresa	Volusia Flagler Family YMCA
Davenport, Robert	Votran
Patton, Isabel	Y & A Interventions
<b>One Voice for Volusia Staff</b>	
Baird, Carrie	One Voice for Volusia, carrie@ovfv.org
Connors, Barb	One Voice for Volusia, barb@ovfv.org
Kennedy, Lynn	One Voice for Volusia, lynn@ovfv.org
Schlageter, Deborah	One Voice for Volusia, deborah@ovfv.org

## **WELCOME/APPROVAL OF MINUTES/COALITION BUSINESS**

The meeting was called to order at 9:00 a.m. by Co-Chair Rogers. Roundtable introductions ensued. Consensus was reached to approve the December 15, 2010 meeting minutes. Co-Chair Rogers announced the birth of a healthy girl, Camryn Grace Glaser, to Lara and Matt Glaser (slide). Lara is our coalition co-chair.

The final draft of the 2011 Strategic Plan was included in the meeting packet and updates related to parts of the plan will be provided monthly. The 2010 Annual Plan is available in the Network Zone and online at [www.ovfv.org/whatsnew.htm](http://www.ovfv.org/whatsnew.htm). Coalition Co-Chair Rogers recognized representatives from the following agencies as having perfect attendance in 2010:

- Council on Aging
- Daytona State College
- Department of Juvenile Justice
- Halifax Urban Ministries
- Healthy Communities
- Presbyterian Counseling Center
- The House Next Door
- University of Central Florida, Daytona Beach
- Volusia County Health Department
- Volusia County Schools
- Votran

Nancy Sidrow from Stewart-Marchman-Act Behavioral Healthcare, presented the member highlight (handouts). Ms. Schlageter led the icebreaker/networking activity.

## **LOCAL SERVICES FOR SENIORS AND EFFORTS RELATED TO AGING ISSUES IN VOLUSIA COUNTY**

Three presenters were introduced to address the group today on local services available for seniors as well as the legislative outlook addressing issues related to aging, both in Volusia County and throughout the State. The following presenters were featured:

- Mr. Doug Beach, Executive Director of the Council on Aging: presented information regarding health issues for seniors and the services offered by his agency (PowerPoint and handout).
- Mr. Bill Ternent, AARP and Community Advocate: presented on the legislative forecast addressing this population (and beyond)
- Ms. Erica Simpson, Community Legal Services of Mid Florida: presented her services as Victim Advocate for Seniors as well as the other services provided by the agency (handout in Network Zone).

A brief question and answer time ensued.

## **NEXT MEETING/ADJOURNMENT**

Co-Chair Rogers opened the floor for brief member announcements and reminded attendees to complete the meeting critiques. The next meeting will be held on Wednesday, February 9, 2011 at 9:00 a.m. in Conference Room 516 A & C, Volusia County Health Department.

### **The results of the meeting critiques were:**

- 36 responses: 27 responded that the meeting was "productive" (7 did not respond either way); 2 responded that the meeting was "O.K."
- 7 marked that it was their first meeting.

### **The next meeting could be improved by:**

- "More time to interact with people at your table"
- "Lower half of the lights for the Power Point presentations"
- "Handouts and contact information for Community Legal Services as part of presentation packet."
- "More coffee, doing a great job"
- "This has been a wonderful learning and networking experience."
- "Nothing"
- "Liquid coffee creamer"
- "Speakers should not use the podium to preach."
- "Have speakers stay on topic. While the information was interesting, it did not address the topic of local services for seniors relative to Volusia County."
- "Don't allow political speeches."
- "This meeting was very information (no change)."

### **What I liked about this meeting was:**

- "1) COA Speaker 2) was too long"
- "Its focus more on elderly people."
- "Very positive, the "real" honest words and education for hope and re-build brotherhood, love"
- "Good information"
- "Very informative"
- "To see availability of resources"
- "Networking"
- "Enjoyed connecting with everyone. The presentation given by Doug Beach, Council on Aging, was wonderful."
- "I just LOVED the information shared by Bill Ternent!!!"
- "I love the perfect attendance award!!"
- "Networking"
- "Doug Beach did a great job. Tremendous amount of information directly related to the topic. Erica Simpson did a wonderful job as well as her organization provides a much-needed service."
- "Opportunity to network with people from similar social service agencies"
- "Network & reconnecting, learning about agencies"
- "Bill Ternent – Excellent, excellent! He has a real pulse on the issues and potential solutions."
- "Excellent presentation – very thorough – as we all age, we should be glad these agencies are here in the community!!!"
- "Always impressed with the caliber of panel speakers."
- "Overview of elder services from three different perspectives – a good presentation covering the challenges we are facing in our State"
- "I love all the information and knowledge"
- "Always love the opportunity to hear about the services at different agencies. Love the table sharing of our expectations."
- "Friendly, organized speakers were "to the point"
- "Very informative!"

- “Great information, well conducted meeting”
- “The information – the feeling of “community”
- “Passionate & caring individuals as guest speakers”
- “Speakers”
- “The COA overview”
- “Excellent panel – great speaking & very enlightening”
- “Networking with other people/agencies”
- “Meeting people within the social service arenas”

**Suggestions for “Topic of the Month”:**

- “Impact of children of the incarcerated”
- “Veterans Panel, Higher Education”
- “Grandparents parenting a second time around”
- “Community services for teens”
- “Networking resources”
- “Debbie Dunn/Medicaid AHCA”
- “Prevention for young children – intervention, reach out grassroots”
- “Health and Human Services Education opportunities in Volusia/Flagler”
- “AHCA – Medicaid – Have Debbie Dunn present”
- “Federal, State, municipal and private grant funding cuts”
- “Impact of Health Care Reform”
- “Medicaid Process & Policy/AHCA”
- “Medicaid/AHCA – Debbie Dunn/Continuum from eligibilities through services”

**Other Comments:**

- “Excellent presentation”
- “Thank you for all you do for our community”
- “Great meeting!!”
- “This was my second meeting.”
- “Most of the featured speakers offered useful information about current issues affecting area seniors, however some of the information was a bit too politicized.”
- “Good meeting – enjoyed the speakers”
- “Wonderful job!”
- “Really like small group networking exercises”
- “Thank you!!!”
- “This was very insightful – Thank you”
- “For elderly people still living at home, there should be transportation for them to get to point A to point B. This should be considered.”
- “Found it informative and interesting.”

# One Voice for Volusia

*Connecting Our Community*

Start: 9:00 a.m.
End: 10:30 a.m.
Volunteers: 92
Volunteer Hours: 138

## Coalition Meeting Minutes

February 9, 2011, 9:00 a.m. to 10:30 a.m., Volusia County Health Department

Name	Agency
Britt, Shantelle	Boys & Girls Clubs of Volusia/Flagler
Chavers, Althea Ross	Boys & Girls Clubs of Volusia/Flagler
Sullivan, Joe	Boys & Girls Clubs of Volusia/Flagler
Williams, Georgia	Boys & Girls Clubs of Volusia/Flagler
Cordon, Anne	Bureau of Immunization
Zahrt, Nita	Bureau of Immunization
Carnicella, Georgann	Central Florida Mental Health Associates
Benitez, Lisa	Children's Home Society
Davenport, Christine	Children's Home Society
Peets, Jennifer	Children's Home Society
Ingrassia, Debbie	Children's Medical Services
Courtney, Carrie	City of Daytona Beach Police Department
Dettman, Skip	City of Daytona Beach Police Department
Jones, Mark	Community Partnership for Children
Lewis, Lisa	Council on Aging
James, Pat	County of Volusia
Tapp, Priscilla	CredAbility
Maddox, Dorothy	Daytona Beach Housing Authority
Williams, Mercedes	Daytona Beach Housing Authority
Burke, Heather	Daytona State College
Duffy, Barbara	Daytona State College
Paul, Joe	Daytona State College
Wilary, Loretta	Daytona State College
Nero-Wall, Becky	Daytona State College, Fresh Start Program
Lea, Malinda	Department for Veteran Affairs
LaRoche, Clay	Department of Children and Families
Volkman, Brian	Department of Health
Kerr, David	Department of Juvenile Justice
Lawrence-Knight, Debra	Department of Juvenile Justice
Willard, Brian	Domestic Abuse Council
Yates, Joella	Domestic Abuse Council
Tintsman, Jennifer	Early Learning Coalition of Flagler/Volusia
Young, Brandon	Embry Riddle Aeronautical University
Bledsoe, Maria	Evidenced Based Associates
Hall, Terry	Florida Capital Bank
Manning, Gina	Florida Division of Alcoholic Beverages & Tobacco
Preston, Gloria	Florida Health Care Plans
Quick, Lauri	Florida Sheriff's Youth Ranch
Muller, Patty	Girl Scouts
Barron, Shar	Good Samaritan Society
Trammell, Bonnie	Goodwill Self Sufficiency Center
Martin, Calvin	Guardian Ad Litem
Griffin, Bill	Halifax Health
James, David	Halifax Urban Ministries
Porter, Michael	Handicapped Adults of Volusia County
Case, Joyce	Health Planning Council
Parris, Steven	Healthy Communities
Philio, Cher	Healthy Communities and Healthy Start Marketing
Martinez, Marlene	Healthy Families
Thomas, Harriet	Henry & Rilla White Youth Foundation

Hanis, K	Hope Center for Healing
Santiago, Pedro	Interested Individual
Ternent, Bill	Interested Resident
Brannon, Vicki	Intuitive Resources Associates
Robbins, Hillary	Intuitive Resources Association
Hensley, Adrien	Learning RX
Pitcher, Ashley	Learning Rx
Robinson, Milverton	Linking Solution
Murphy, Linda	Magellan Health Services
Reece, Monica	Mainland High School
Hoffman, Marshall	Marshall Hoffman, Inc.
Givens, Hajj-Mak, Cassandra	Mid Florida Community Services Head Start
Chrapek, Karen	Neighbor to Family
McQueen, Renee	PACE Center for Girls
Schafer, Joann	PACE Center for Girls
Nikolla, Theodore	Palmer College of Chiropractic
Haas, Laurie	Pediatric Health Choice
Baer, Lex	Presbyterian Counseling Center
Kroll, Tammy	Presbyterian Counseling Center
Bennett, Derek	Seabreeze High School
Coalson, Carl	SEDNET
Roe, Kathleen	Senator Lynn's Office
Sterner, Robert	Seventh Judicial Circuit Courts
Geisler, Becky	Southeast Insurance Agency
Claudio, Paris	Spruce Creek High School
Golka, Gabrielle	St. Ann's Catholic Church
Barrett, Toni	Stewart-Marchman-Act Behavioral Healthcare
Kress, Victoria	Stewart-Marchman-Act Behavioral Healthcare
Dougherty, Jessica	Teen Court
Sally, Steve	The House Next Door
Nealy, Preston	Tomoka Correctional Institute
Olsen, Diane	United Way of Volusia/Flagler
Salazar, Ray	United Way of Volusia/Flagler
Gray, Cynthia	University of Central Florida
Heath, Phyllis	Vocational Rehabilitation, Department of Education
Cash, Laura	Volusia County 4H
Coughlin, Leah	Volusia County Health Department
Philip, Celeste	Volusia County Health Department
Sorensen, Bonnie	Volusia County Health Department
Ferranti, Wendy	Volusia County Schools
Martin-Morgan, Dianne	Volusia County Schools
Blank, Heather	Votran
<b>One Voice Staff</b>	
Baird, Carrie	Executive Director
Kennedy, Lynn	Project Director
Schlageter, Deborah	Project Director
Connors, Barb	Administrative Coordinator

## **WELCOME/APPROVAL OF MINUTES/COALITION BUSINESS**

The meeting was called to order at 9:00 a.m. by Co-Chair Rogers. Roundtable introductions ensued. Consensus was reached to approve the January 12<sup>th</sup>, 2011 meeting minutes. Co-Chair Rogers announced the new member orientation meeting schedule was included in the meeting packet. She requested that anyone willing and interested to serve on the Coalition Co-Chair Nominating Committee indicate by signing up on the sign-up sheet, found on every table.

Ms. Schlageter reported that efforts are underway to assess the capacity needs of youth-serving organizations in Volusia County (handout). There will also be a training on March 22 & 23 for individuals who work directly with youth, space will be limited to 30 attendees (registration form included in meeting packet). The trainer in March will lead attendees through many interactive activities that they can use with youth. An example of one of his exercises was conducted at the meeting in the form of an icebreaker/networking activity.

Ms. Schlageter introduced the meeting topic this morning, sharing the panel was presenting on programs and efforts in place to connect with youth.

### **MONTHLY TOPIC:**

The following individuals presented:

- JoAnn Schafer, PACE Center for Girls: Get Real! Florida Girl Scout Councils and the Governor's Mentoring Initiative
- Gina Manning, Florida Division of Alcoholic Beverages and Tobacco and Students Working Against Tobacco Advisor: Students Working Against Tobacco activities, especially on the west side of the county
- Monica Reece, Derek Bennett and Paris Claudio, Engaging Youth Initiative: presented on the training and activities of local environmental scans.

A survey regarding the awareness of caffeinated alcoholic beverages was conducted. Questions and answers ensued.

### **NEXT MEETING/ADJOURNMENT**

Co-Chair Rogers opened the floor for brief member announcements. The next meeting will be held on Wednesday, March 9<sup>th</sup> at 9:00 a.m. in Conference Room 516 A & C, Volusia County Health Department.

#### **The results of the meeting critiques were:**

- 38 responses: 28 responded that the meeting was "productive" (8 did not respond either way); 2 responded that the meeting was "O.K."
- 8 marked that it was their first meeting.

#### **The next meeting could be improved by:**

- "Making information packets readily available to those attendees whom may be "tardy"
- "Good meeting today!"
- "Great panel – need more like it!"
- "Excellent meeting – one microphone not very loud."
- "Maybe a little less rushed"
- "Not much"
- "Better use of microphone – speaker training on use of mike"
- "A different type of icebreaker/networking exercise, more mature and professional."
- "Everything was great!"
- "All presenters were very informative and presented valuable information."
- "Being like todays!"

#### **What I liked about this meeting was:**

- "Excellent!"
- "Great information."
- "Involving students, partnering with adults."
- "Student presenters were fabulous!"
- "Info about programs"
- "All new info that I did know about"
- "Interaction with panel and discussion"
- "The students speaking"
- "Very informative"
- "The diverse amount of reps from different agencies"
- "Training information and the frame fitting youth worker schedule, learned about items on market affecting people/kids"
- "Teens Against Violence."
- "How relevant the information is to our youth community."
- "Informative, interesting, educational, lots of new material."
- "That the young people from the high schools were able to become part of the social service community."
- "Youth-oriented topic and caffeinated alcoholic beverage information"
- "Very, very informative"
- "Upcoming events announcements"
- "Very informative"
- "Very informative and allows different individuals and agencies to network and provide information."
- "Good presentation, kids did great"
- "The student panel was pro-active and a great model for peers."
- "The topic – these were important topics that we can all use."
- "Networking and meeting other coalition members, as well as hearing about what they do."
- "Good information"
- "I will ask speakers to come fo a program for my organization and would like to partner with PACE."

- “Having the teens present”
- “Overview on caffeinated/alcohol drinks, included teens in the panel discussion”
- “Panel was great! So glad to see youth and have them speak about what they are doing.”
- “Very informative information, a lot of good information.”
- “I loved that high school teens were involved in this meeting – invite them MORE!”
- “Very informative”

**Suggestions for “Topic of the Month”:**

- “Effects of proposed state budget on local services”
- “Networking”
- “Unemployment. Professionals.”
- “Available resources for the under-employed and un-employed community”
- “Any programs designed to keep kids and teens active during summer months (educational programs).
- “Healthy Relationships – Healthy Boundaries”
- “Cervical cancer – practice safe sex”
- “How to Deal with Unemployment” (not only for the recently laid-off, but for all who have stopped looking for work – have given up – the impact it has in their lives, emotionally, relationships, depression, anger, etc.)
- “Employment issues/homelessness”
- “Health and Fitness”
- “How to react and assist persons with disability in the community.”
- “Grant writing and nonprofit management.”

**Other Comments:**

- “Please have all presenters stand up when speaking – have more microphones available”
- “I always enjoy this info”
- “This was my first meeting and pleasantly surprised on how well organized and informative the meeting is.”
- “A very well organized and executed meeting.”
- “What a great turnout!”
- “Best panel yet!”
- “Good meeting. I really enjoyed it.”
- “A representative from Volusia Public Schools should attend to gather information to filter down to all their guidance counselors.”
- “You continue to do a great job! Thank you”
- “Today was great – lots of info – love to see youth get involved”
- “One adventure of the room arrangement from (several) years ago was the change to see all the other participants. It might be interest to try that again one time, maybe without tables (and maybe with smaller chairs).
- “Didn’t even know about the alcohol/caffeine drinks! Kids were great! Follow up with them please.”
- “Great meeting”

# One Voice for Volusia

*Connecting Our Community*

Start: 9:00 a.m.
End: 10:30 a.m.
Volunteers: 77
Volunteer Hours: 115.5

## Coalition Meeting Minutes

March 9, 2011, 9:00 a.m. to 10:30 a.m., Volusia County Health Department

Name	Agency
McLaughlin, Lorrirae	Americorp Vista/Volusia Literacy Council
Brown, Reginald	Back to Basics II Outreach Ministries, Inc.
Lemen, Jeremiah	Back to Basics II Outreach Ministries, Inc.
Sale, Elizabeth	Beach House/National Safe Place
Chavers, Althea Ross	Boys & Girls Clubs of Volusia/Flagler
Williams, Georgia	Boys & Girls Clubs of Volusia/Flagler
Zahrt, Nita	Bureau of Immunization
Jackson, Shelia	Campaign for Working Families
Carnicella, Georgann	Central Florida Mental Health Associates
Benitez, Lisa	Children's Home Society
Carrillo, Steven	Children's Home Society
Coleman, Nikki	Children's Home Society
Peets, Jennifer	Children's Home Society
Ingrassia, Debbie	Children's Medical Services
Dolinly, Adrienne	Circle of Care
Telma Margues	Circle of Care
Simpson, Erica	Community Legal Services of Mid-Florida
Jones, Mark	Community Partnership for Children
deMarsh, Dona	County of Volusia
Gonzalez, Israel	Court Administration
Tapp, Priscilla	CredAbility
Maddox, Dorothy	Daytona Beach Housing Authority
Morton, Paula	Daytona State College
Paul, Joe	Daytona State College
Williams, Reggie	Department of Children and Families
Dukes, Shenika	Department of Corrections
Lawrence-Knight, Debra	Department of Juvenile Justice
Yates, Joella	Domestic Abuse Council
Glaser, Lara	Early Learning Coalition of Flagler/Volusia
Warriner, Sharon	Family Health Source
Hall, Terry	Florida Capital Bank
Cordon, Anne	Florida Department of Health, Bureau of Immunization
Preston, Gloria	Florida Health Care Plans
Welbes, Cori	Florida Sheriffs Youth Ranches
Nero-Wall, Becky	Fresh Start Program
Muller, Patty	Girl Scouts of Citrus Council
Trammell, Bonnie	Goodwill Self Sufficiency Center
Martin, Calvin	Guardian Ad Litem
Porter, Michael	Handicapped Adults of Volusia County
Robertson, Julie	Haven Recovery Center of Volusia County
Darby, Flora	Health Planning Council of NE Florida, Inc.
Case, Joyce	Health Planning Council of Northeast Florida
Philio, Cher	Healthy Communities & Health Start Coalition Marketing
Martinez, Marlene	Healthy Families
Bell, Sheryl	Interested Resident
Ternent, Bill	Interested Resident
Hensley, Adrien	Learning Rx
Pitcher, Ashley	Learning Rx
Capdevilla, Cheryl	Mental Health America
Givens, Hajj-Mak, Cassandra	Mid Florida Community Services Head Start
Chrapek, Karen	Neighbor to Family
Beckwith, Jennifer	Omni Home Care

Elder, JoAnn	Our Lady of Lourdes
Haas, Laurie	Pediatric Health Choice
Baer, Lex	Presbyterian Counseling Center
Kroll, Tammy	Presbyterian Counseling Center
Coalson, Carl	SEDNET
Roe, Kathleen	Senator Evelyn Lynn's Office
Sterner, Robert	Seventh Judicial Circuit Courts
Geisler, Becky	Southeast Insurance Agency
Barrett, Toni	Stewart-Marchman-Act Behavioral Healthcare
Cohn, Patsy	The Arc of Volusia
Salazar, Ray	The United Way of Volusia/Flagler
Ruiz, Samuel	The United Way of Volusia/Flagler Project Leader
Morgan, Harrel	United Healthcare Community Plans
Gray, Cynthia	University of Central Florida
Coughlin, Leah	Volusia County Health Department
Grubbs, Suzanne	Volusia County Health Department
James, Pat	Volusia County Human Services
Ferranti, Wendy	Volusia County Schools
Martin-Morgan, Dianne	Volusia County Schools
Cole, Kathy	Volusia Flagler Family YMCA
Shaw, David	Volusia Flagler Family YMCA
Jones, Lydia	Volusia/Flagler County Coalition for the Homeless
Davenport, Robert	Votran
Thomas, Harriet	White Foundation
Patton, Isabel	Y & A Interventions
<b>One Voice Staff</b>	
Baird, Carrie	Executive Director
Kennedy, Lynn	Project Director
Schlageter, Deborah	Project Director
Connors, Barb	Administrative Coordinator

If you would like the email of an individual who attended this meeting, please email [Deborah@ovfv.org](mailto:Deborah@ovfv.org) or call the office at (386) 947-8301.

## WELCOME/APPROVAL OF MINUTES/COALITION BUSINESS

The meeting was called to order at 9:00 a.m. by Co-Chair Glaser. Roundtable introductions ensued. Consensus was reached to approve the February 9, 2011 meeting minutes. Co-Chair Glaser announced that if anyone wanted to be part of the Coalition Co-Chair Nominating Committee to please let Ms. Schlageter know (slide featured meeting date/time). The networking exercise ensued (collaboration puzzle). The member highlight of the month featured Ms. Hensley from Learning Rx (handout).

## MONTHLY TOPIC:

The following individuals presented:

- Mark Jones, Community Partnership for Children
- Reggie Williams, Department of Children and Families
- Dona DeMarsh, County of Volusia

Mr. Jones and Mr. Williams presented the redesign of the foster care system (handout) and Ms. deMarsh presented the RFP (request for proposal) changes to the County of Volusia's Children and Families Advisory Board grant application and timeline (Power Point). The Power Point presented by Ms. deMarsh will be available on the One Voice for Volusia website, [www.ovfv.org](http://www.ovfv.org), until the next next meeting. A time for questions/answers ensued for each of the presenters.

## NEXT MEETING/ADJOURNMENT

Co-Chair Glaser opened the floor for brief member announcements. The next meeting will be held on Wednesday, April 13<sup>th</sup> at 9:00 a.m. in Conference Room 516 A & C, Volusia County Health Department.

### The results of the meeting critiques were:

- 38 responses: 25 responded that the meeting was "productive" (6 did not respond either way); 4 responded that the meeting was "O.K."
- 7 marked that it was their first meeting.

### The next meeting could be improved by:

- "More time for questions. Increasing microphone volume for speakers (personal chatter at tables impedes hearing)"
- "More interaction between people"
- "Could another microphone be provided to speed up introductions and QA session after panelists?"

- “Getting more than one microphone. Keep the biography of speakers up long enough so their information can be read.”
- “Nothing! Very informative and interesting!”
- “Not reading charts to us. All that information could just be presented. Didn’t have time for us to both read the charts and listen to her.”
- “Meeting went great”
- “Either get better microphones (less directional) or make sure speakers are trained to use what we have”
- “Remind speaker to speak loudly – hard to hear in the back of the room.”
- “Can’t hear well in the back of the room”

**What I liked about this meeting was:**

- “Good information – thank you”
- “Solid information from panel – new information to me”
- “Very interesting topic, good speakers”
- “The information provided by Mark Jones and Reggie Williams about how foster care has been reformatted to use funding up front to keep children at home.”
- “The monthly topic was really great”
- “This was very informative. Good to know what DCF/CPC is doing for the community.”
- “Informal”
- “Great topic”
- “Informative information”
- “Facilitation”
- “Content of presentations”
- “Information that was given”
- “as always great information!”
- “Percentage of foster kids and the use of prescription drugs.”
- “Reviewed a lot of information on the foster care system.”
- “Lots of information”
- “Learning about new programs in the foster care system. Very interesting and exciting to see programs being implemented for early intervention.”
- “Topic (Substance Abuse/Domestic Violence)”
- “Large/broad overview of state/local funding for social services”
- “As always starts and ends on time”
- “The topic of discussion”
- “Informative”
- “Great variety of comments, questions”
- “Very interesting topic.”
- “Outstanding information”

**Suggestions for “Topic of the Month”:**

- “Employment issues”
- “Education – College: Daytona State College, UCF, BC University courses, scholarships for unemployed”
- “Improve audio”
- “Teens in crisis”
- “Homeless families; what can be done? There are services for disabled, mental health services, interventions, etc..... but no services for homeless or domestic abuse?”
- “Brain Awareness – could tie in with health, fitness or education services/afterschool/supplemental education”
- “Health & Fitness. Keeping kids active – avoid summer slide (losing skills learned prior to summer)”
- “Inner-city, not for profit organizations”
- “Homeless rates in Volusia County, what is being done to help”

**Other Comments:**

- “I really appreciate the presentation by DCF and CPC”
- “Great speakers!”
- “Moderator rated – average – needs to be better prepared and schooled about how to introduce speakers and Segway – needs polishing her style. Topic was “Good!””
- “Somehow I missed what an RFP actually is. Glad to hear the charts will be posted on the website.”
- “Excellent meeting as always!”
- “Sometimes not much networking time – can we include email address in minutes along with name and company.”
- “Excellent handouts”
- “As controversial as this month’s guests are, it would be nice if one had an opportunity to follow-up initial questions, as well as, comments.”
- “I feel that this coalition meets many needs, yet there are not many arms reaching out to the inner city communities which are suffering, those seems like there is no balance of concern.”
- “Teach those who speak and make announcements to slow down and speak clear and loudly”

# One Voice for Volusia

*Connecting Our Community*

Start: 9:00 a.m.
End: 10:30 a.m.
Volunteers: 81
Volunteer Hours: 121.5

## Coalition Meeting Minutes

April 13, 2011, 9:00 a.m. to 10:30 a.m., Volusia County Health Department

Name	Agency
Litt, Kevin	Boy Scouts of America
Chavers, Althea Ross	Boys & Girls Clubs of Volusia/Flagler
Medford, Mike	Boys & Girls Clubs of Volusia/Flagler
Sullivan, Joe	Boys & Girls Clubs of Volusia/Flagler
Williams, Georgia	Boys & Girls Clubs of Volusia/Flagler
Zahrt, Nita	Bureau of Immunization
Carnicella, Georgann	Central Florida Mental Health Associates
Benitez, Lisa	Children's Home Society
Davenport, Christine	Children's Home Society
Peets, Jennifer	Children's Home Society
Ingrassia, Deborah	Children's Medical Services
Simpson, Erica	Community Legal Services of Mid-Florida
Tartakovsky, Margarita	COPE
Lewis, Lisa	Council on Aging
James, Pat	County of Volusia Human Services
Villa, Jorge	CredAbility
Maddox, Dorothy	Daytona Beach Housing Authority
Dettman, Skip	Daytona Beach Police Department
Burke, Heather	Daytona State College
Duffy, Barbara	Daytona State College
Morton, Paula	Daytona State College
Paul, Joe	Daytona State College
Wilary, Loretta	Daytona State College
Dukes, Shenika	Department of Corrections
Kerr, David	Department of Juvenile Justice
Lawrence-Knight, Debra	Department of Juvenile Justice
Serwal, Darren	disability Solutions
Rose, Paula	disability Solutions for Independent Living
Williard, Brian	Domestic Abuse Council
Glaser, Lara	Early Learning Coalition of Flagler/Volusia
Corbin, Kenny	Embry-Riddle Aeronautical University
Millicent, Gibson	ESP Case Management Professionals
Hall, Terry	Florida Capital Bank
Preston, Gloria	Florida Health Care Plans
Kelly, Robert	Florida Lions Conklin Center
Arrowood, Suzan	Florida Powersports Safety Council
Breneman, Burke	Florida Powersports Safety Council
Quick, Lauri	Florida Sheriffs Youth Ranches
Shepherd, Jennifer	Florida Sheriffs Youth Ranches
Muller, Patty	Girl Scouts of Citrus Council
Trammell, Bonnie	Goodwill Self Sufficiency Center
Abramowitz, Alan	Guardian Ad Litem
Martin, Calvin	Guardian Ad Litem
Porter, Michael	Handicapped Adults of Volusia County
Case, Joyce	Health Planning Council of Northeast Florida
Parris, Steve	Healthy Communities
Philio, Cher	Healthy Communities/Healthy Start Marketing
Martinez, Marlene	Healthy Families
Morgese, Dixie	Healthy Start Coalition of Flagler/Volusia
Liberi, Judy	Heart of Volusia
Bell, Sheryl	Interested Resident
McLaughlin, Lorrirae	Interested Resident

Ternent, Bill	Interested Resident
Pilcher, Ashley	Learning Rx
Decker, Bob	Mental Health America
Strykowski, Elizabeth	Mental Health America
Chrapek, Karen	Neighbor to Family
Schafer, Joann	PACE Center for Girls
Baer, Lex	Presbyterian Counseling Center
Kroll, Tammy	Presbyterian Counseling Center
Coalson, Carl	SEDNET
Roe, Kathleen	Senator Evelyn Lynn's Office
Sterner, Robert	Seventh Judicial Circuit Court
Geisler, Becky	Southeast Insurance Agency
Lopez, Elizabeth	State Attorney's Office
Barrett, Toni	Stewart-Marchman-Act Behavioral Healthcare
Cohn, Patsy	The Arc of Volusia
Sally, Steve	The House Next Door
Salazar, Ray	The United Way of Volusia/Flagler
Luebbers, Sharon	Tobacco Free Partnership, Volusia County Health Department
Gray, Cynthia	University of Central Florida
McGee, Janet	University of Central Florida
Betancourt, Alicia	University of Central Florida, MSW Student
Coughlin, Leah	Volusia County Health Department
Grubbs, Suzanne	Volusia County Health Department
Philip, Celeste	Volusia County Health Department
Ferranti, Wendy	Volusia County Schools
Martin-Morgan, Dianne	Volusia County Schools
Cole, Kathy	Volusia Flagler Family YMCA
Blanck, Heather	Votran
Thomas, Harriet	White Foundation
<b>One Voice Staff</b>	
Baird, Carrie	Executive Director
Kennedy, Lynn	Project Director
Schlageter, Deborah	Project Director
Connors, Barb	Administrative Coordinator

If you would like the email of an individual who attended this meeting, please email [Deborah@ovfv.org](mailto:Deborah@ovfv.org) or call (386) 947-8301.

## WELCOME/APPROVAL OF MINUTES/COALITION BUSINESS

The meeting was called to order at 9:00 a.m. by Co-Chair Rogers. An icebreaker exercise centered on a light-hearted "how to effectively use a microphone" was conducted. A handout regarding this will be made available at the Network Zone and also to future presenters (in meeting packet). Roundtable introductions ensued. Consensus was reached to approve the March 9, 2011 meeting minutes.

## MONTHLY TOPIC: ISSUES AFFECTING YOUTH

The following individuals presented:

- Dixie Morgese, Healthy Start Coalition of Flagler Volusia
- Dr. Janet McGee, University of Central Florida
- Margarita Tartakovsky, COPE

Ms. Morgese addressed the issue of teenage pregnancy, citing local and State numbers and rates for pregnancy teens ages 10-14 and ages 15-17 as well as the percentage of repeat births (handout). Dr. McGee led audience through a Power Point (available for download at [www.ovfv.org](http://www.ovfv.org) until the next coalition meeting) presentation regarding bullying prevention. She shared research and data (i.e. Florida Vital Statistics report) concerning this growing behavior and the roles adults have to work to prevent it. Brief life stories of youth who took their life were shared. Ms. Tartakovsky concluded the monthly topic by presenting an outreach program addressing eating disorders, sharing definitions and the scope of community presentations that are available (handout). A time for questions/answers ensued for each of the presenters.

## NEXT MEETING/ADJOURNMENT

Co-Chair Glaser opened the floor for brief member announcements. The next meeting will be held on Wednesday, May 11<sup>th</sup> at 9:00 a.m. in Conference Room 516 A & C, Volusia County Health Department.

### The results of the meeting critiques were:

- 45 responses: 35 responded that the meeting was "productive" (8 did not respond either way); 2 responded that the meeting was "O.K."

- 6 marked that it was their first meeting.

**The next meeting could be improved by:**

- “Great speakers, BUT.... Cut preliminary discussion and limit speakers more to exact time frame. I had to leave at 10:15 a.m.”
- “Each topic could have stood alone”
- “NA”
- “I’m not sure since this was my first time”
- “If something is generic – provide the evidence. For example, overweight.”
- “Request all speakers provide presentation, if possible.”
- “More time for discussion on topics.”
- “No changes. Gets better each month.”
- “If Power Point presentations are being used, copies should be provided either hard copy or electronically”
- “Limit to 2 speakers!”
- “Add more resource information with minutes”
- “Not wasting time talking about microphone issues. Sorry. ☺”
- “NA”
- “Keep up the good work.”
- “More time for topics (one major topic per meeting).”
- “Repeat questions before they are answering so everyone can know what was asked.”
- “Asking speakers to repeat audience questions”
- “Keeping speakers on time.”

**What I liked about this meeting was:**

- “The information shared....”
- “The three topics! Especially COPE. Eating disorders are not discussed enough. Her message is empowering and needs to be conveyed to young girls!”
- “Excellent presentations”
- “Very pertinent topics, good speakers”
- “The other two presentations were excellent.”
- “Relevant teen topics “teenage girls”
- “The information on Teen Pregnancy was real eye opening”
- “Very good information, need for programs”
- “My favorite meeting yet”
- “Presentations were good.”
- “It was on topics that were very current and relevant.”
- “Topics, presenter’s passion”
- “Very informative”
- “All topics very interesting. Wow, our youth are our future! Great data! ☺”
- “Very informative topics.”
- “Very good presenters.”
- “Topic really hit home. Amazing and informative”
- “Great topics – good information – great presenters!”
- “Very informative”
- “Very energetic speakers”
- “Humorous addressing of mic issue. All 3 presenters: WELL DONE.”
- “Excellent panel – Glad I don’t have teenagers anymore. ☺”
- “Dr. McGee’s presentation”
- “Timely topics/teaching microphone use.”
- “Great speakers!”
- “Bullying presentation.”
- “All the topics were very relevant.”
- “Enjoyed the speakers, I hope work is done in our community to approve all topics.”
- “Great panelists with great information.”
- “Focus on youth”
- “Great speakers but would have liked bullying presentation to be longer”
- “Very good topics/presentations”
- “All topics very important and well presented”
- “The variety of topics that ultimately all were inter-related. Loved the microphone exercise. People still need to speak loudly and clearly.”
- “The topics were greatly put together. Everyone showed so much passion about their work.”
- “Interesting topics – imply how we/community can help, not just informative”
- “Everything/very good topics”
- “Subjects presented by panel”

- “Good information”
- “Best meeting ever. Enjoyed all 3 topic speakers.”
- “Panel discussion covered a wide variety of topics that we deal with our kids everyday. Still do not know the answer to the teen pregnancy problem – we have to preach abstinence and cannot condone kids getting sexually active/even though we know they are”
- “The topics were very timely and relevant.”

**Suggestions for “Topic of the Month”:**

- “Transportation services”
- “Employment”
- “Mental health of juveniles in prison – Volusia County, growing mental health problems among adults”
- “You’re right on with your groups already.”
- “Cut out the introductions, passing of the mic, too long”
- “Impact of children of incarcerated parents.”
- “Growing boys into men. Programs that focus on developing boys into responsible men.”
- “The need to increase parent/community involvement to public schools – maybe speaker – Dr. Calderon – Seminole County, founder of foundation for Seminole County Schools.”
- “Prescription drug use – legislation; treatment (pregnant women, too!); current laws (pill mills)”
- “Dave Lawrence – The Children’s Movement of Florida, great speaker! Saw him at YMCA event, great movement!”

**Other Comments:**

- “This was a great meeting, I have learned so much.”
- “Great meeting”
- “I suggest that before a presentation begins, announce that participants need to listen – not talk! At my table people talked all through the presentations making it difficult to hear the speaker.”
- “Topics provided wonderful snapshot of current issues with specific data re: Volusia County. I appreciate cards on table with goals and methodology!”
- “This was a wonderful event and it was great to be a part of it”
- “Good meeting”
- “A panel of women: YEAH. Great passion.”
- “Too many speakers – all good but overload”
- “speaker too long – not to the right audience”
- “~~Don’t eat~~ – Eat – Diets Don’t Work!”
- “[using] the word UM, very distracting from a great message.”
- “Include more content of meetings in the minutes and eliminate meeting critique results – just summarize and use in improving but too much paper wasted on it.”

# One Voice for Volusia

*Connecting Our Community*

Start: 9:00 a.m.
End: 10:30 a.m.
Volunteers: 76
Volunteer Hours: 114

## Coalition Meeting Minutes

May 11, 2011, 9:00 a.m. to 10:30 a.m., Volusia County Health Department

Name	Agency
Baker, Sandi	Adaptive Tech Solutions
McLaughlin, Lorrirae	Americorp Vista/Volusia Literacy Council
Soule, Elizabeth	Beach House/National Safe Place
Chavers, Althea Ross	Boys & Girls Clubs of Volusia/Flagler
Medford, Mike	Boys & Girls Clubs of Volusia/Flagler
Sullivan, Joe	Boys & Girls Clubs of Volusia/Flagler
Williams, Georgia	Boys & Girls Clubs of Volusia/Flagler
Zahrt, Nita	Bureau of Immunization
Carnicella, Georgann	Central Florida Mental Health Associates
Benitez, Lisa	Children's Home Society
Ingrassia, Deborah	Children's Medical Services
Courtney, Carrie	City of Daytona Beach Police Department
Schmellick, Nita	Community Foundation of East Central Florida
James, Pat	County of Volusia Human Services
Gonzalez, Israel	Court Administration
Tapp, Priscilla	CredAbility
Dettman, Skip	Daytona Beach Police Department
Morton, Paula	Daytona State College
Paul, Joe	Daytona State College
Wilary, Loretta	Daytona State College
LaRoche, Clay	Department of Children and Families
Dukes, Shenika	Department of Corrections
Kerr, David	Department of Juvenile Justice
Lawrence-Knight, Debra	Department of Juvenile Justice
Rose, Paula	disability Solutions for Independent Living
Shaw, Julie	disAbility Solutions for Independent Living
Baird, Jeff	Division of Vocational Rehabilitation
Yates, Joella	Domestic Abuse Council
Glaser, Lara	Early Learning Coalition of Flagler/Volusia
Hall, Terry	Florida Capital Bank
Manning, Gina	Florida Division of Alcoholic Beverages & Tobacco
Preston, Gloria	Florida Health Care Plans
Magnet, Desiree	Florida Hospital
Nero-Wall, Becky	Fresh Start Program
Barron, Shar	Good Samaritan Society
Mays, Freda	Goodwill Industries
Trammell, Bonnie	Goodwill Self Sufficiency Center
Porter, Michael	Handicapped Adults of Volusia County
Darby, Flora	Health Planning Council of NE Florida
Parris, Steve	Healthy Communities
Martinez, Marlene	Healthy Families
Hurley, Cindy	Homewatch Care Givers
Bell, Sheryl	Interested Resident
Brannon, Vickie	Intuitive Resources Association
Robbins, Hillary	Intuitive Resources Association
Pitcher, Ashley	Learning Rx
Mackenzie, Susan	Medical Reserve Corps
Strylkowski, Elizabeth	Mental Health America
Givens, Hajj-Mak, Cassandra	Mid Florida Community Services Head Start
Tu, Katie	New York Life
McQueen, Renee	PACE Center for Girls
Schafer, Joann	PACE Center for Girls
Baer, Lex	Presbyterian Counseling Center

Kroll, Tammy	Presbyterian Counseling Center
Davis, Don, LCSW	Quit Smart of Daytona Beach
Coalson, Carl	SEDNET
Roe, Kathleen	Senator Evelyn Lynn's Office
Sterner, Robert	Seventh Judicial Circuit Court
Bell, Chet	Stewart-Marchman-Act Behavioral Healthcare
Cohn, Patsy	The Arc of Volusia
Sally, Steve	The House Next Door
Salazar, Ray	The United Way of Volusia/Flagler
Luebbers, Sharon	Tobacco Free Partnership, Volusia County Health Department
Morgan, Harrel	United Healthcare Community Plan
Gray, Cynthia	University of Central Florida
Coughlin, Leah	Volusia County Health Department
Grubbs, Suzanne	Volusia County Health Department
Hinson, Rakinya	Volusia County Health Department
Ferranti, Wendy	Volusia County Schools
Martin-Morgan, Dianne	Volusia County Schools
Rogers, Teresa	Volusia Flagler Family YMCA
Hernandez, Alyssa	Volusia/Flagler Coalition for the Homeless
Davenport, Robert	Votran
Chalanick, Andrew	WDSC-TV
Thomas, Harriet	White Foundation
Reece, Monica	Youth Participant
<b>One Voice Staff</b>	
Baird, Carrie	Executive Director
Kennedy, Lynn	Project Director
Schlageter, Deborah	Project Director
Connors, Barb	Administrative Coordinator

If you would like the email of an individual who attended this meeting, please email [Deborah@ovfv.org](mailto:Deborah@ovfv.org) or call (386) 947-8301.

### **WELCOME/APPROVAL OF MINUTES/COALITION BUSINESS**

The meeting was called to order at 9:00 a.m. by Co-Chair Glaser. Roundtable introductions ensued. Consensus was reached to approve the April 13<sup>th</sup> meeting minutes.

Ms. Preston, representing the Coalition Co-Chair Nominating Committee, presented the committee's recommendation of Priscilla Tapp, Financial Specialist with CredAbility, to serve as Coalition Co-Chair from 2011-13. This position is a two-year term and in addition to her roles to co-chair the monthly coalition meetings, Ms. Tapp would serve on the agency's Executive Committee and attend the Board of Directors meetings. Ms. Rogers' term will be ending on June 30<sup>th</sup> so Ms. Tapp will be serving with Ms. Glaser for 2011-12.

Ms. Schlageter presented a staff update, requesting that members pick up their membership renewal forms on the side table. Forms will be available at the June coalition meeting, too and the deadline to renew membership is July 1, 2011. An icebreaker/networking exercise ensued.

### **MONTHLY TOPIC: DEMONSTRATION OF 211 AND UPDATE ON ENGAGING YOUTH INITIATIVE**

Tim Sylvia, The United Way of Volusia/Flagler Counties, led attendees through the navigation of 211 as several things have changed over the last year. He encouraged agencies to check their information and added that anyone can now make changes to their program/agency information. The website is [www.211live.org](http://www.211live.org) and he provided a handout regarding key questions/information for viewers/users. The floor was opened for questions which ensued.

Monica Reece and Gina Manning provided an update on the Engaging Youth Initiative (EYI) which included the results of the Caffeinated Alcoholic Beverages Survey (handout) and the action steps for the summer (handout). The EYI committee is active and making strides through its work to conduct environmental scans at community events in order to address the prevention of underage drinking. If anyone has any questions about this committee and/or work, they are invited to contact staff.

### **NEXT MEETING/ADJOURNMENT**

Co-Chair Glaser opened the floor for brief member announcements. The next meeting will be held on Wednesday, June 8<sup>th</sup> at 9:00 a.m. in Conference Room 516 A & C, Volusia County Health Department. The annual coalition membership survey will be conducted at the next meeting in addition to a legislative update being provided with a brief presentation from Senator Evelyn Lynn. There will not be a coalition meeting in July 2011.

#### **The results of the meeting critiques were:**

- 23 responses: 21 responded that the meeting was "productive" (2 did not respond either way)
- 2 marked that it was their first meeting.

#### **The next meeting could be improved by:**

- “More time to network”
- “N/A”
- “Better microphone use so people near the back of the room can hear better.”
- “Speakers stay within designated time allotment”
- “No real suggestions – these are great meetings”

**What I liked about this meeting was:**

- “Both presentations”
- “Ice breaker – great way to help networking!”
- “Updated 211 info”
- “Keep up the great work.”
- “Networking/Ice Breaker”
- “Explain 211”
- “Well paced – in and out on time”
- “Tim provided clear and specific information on importance of updating and maintaining 211 data! Great job, Tim! Very impressed with follow-up by Engaging Youth Initiative.”
- “211 presentation”
- “Meeting great, icebreaker”
- “Prior to today, I attempted to get online with United Way to update data to no avail. Now after hearing Tim – I will do just that.”
- “211update – now that it is web-based and more interactive we will be able to update and edit”
- “Lots of good information”
- “The 211 information was great! I liked the explanations about how the website works and will use it much more often”
- “Update on 211”
- “211 information – great meeting”
- “Information given by 211 on agency updates”
- “211 overview nice and your networking exercises have improved. ☺”
- “Info on 211”
- “The networking – ice breaker was great!! ☺”

**Suggestions for “Topic of the Month”:**

- “Resources for Teens and Families”
- “Incorporating “family voice” in Volusia County programs and agencies.”
- “Employment services”
- “None at this time.”
- “(un) employment – local employers (manufacturing, etc.)”
- “Services that help children success in school/life”
- “Behavioral Health Services”
- “Funding opportunities”
- “Speaker from Suicide Prevention Services – what they are doing with staff in public schools and tell to identify at-risk students and do prevention work.”
- “Background screening for volunteers update; Search for “career services” for volunteer intern students.”
- “Federal, state and municipal funding cuts – effect on local social services – Sen. Lynn will cover State”.

**Other Comments:**

- “Very good information.”
- “Good meeting!”
- “I like the inclusion of the box indicating “volunteers” and “volunteer hours” to acknowledge contribution of agencies and commitment to collaboration!  
“Making announcements is great!”
- “Tim gave good information – sometimes a little too much detail – share alcohol info: put on school websites”
- “To share survey results – try to get into PTA, etc. school, mainly middle and high school”
- “It was a good meeting. Our agency will definitely update our information.”
- “As always great meeting. Love the “network” table”
- “Re: survey: rehabs, YMCA – youth program, put information in school system to get information

# One Voice for Volusia

*Connecting Our Community*

Start: 9:00 a.m.
End: 10:30 a.m.
Volunteers: 77
Volunteer Hours: 115.50

## Coalition Meeting Minutes

June 8, 2011, 9:00 a.m. to 10:30 a.m., Volusia County Health Department

Name	Agency
DeBardeleben, Ed	Agency for Persons with Disabilities
McLaughlin, Lorrirae	Americorp Vista/Volusia Literacy Council
Soule, Elizabeth	Beach House/National Safe Place
Chavers, Althea Ross	Boys & Girls Clubs of Volusia/Flagler
Sullivan, Joe	Boys & Girls Clubs of Volusia/Flagler
Jackson, Sheila	Campaign for Working Families/United Way of Volusia/Flagler
MacGinnis, Neil	Children's Home Society
Ingrassia, Deborah	Children's Medical Services
Ryan, Judy	Children's Medical Services
Glinzman, Larry	Community Legal Services of Mid-Florida
Simpson, Erica	Community Legal Services of Mid-Florida
Lewis, Lisa	Council on Aging
James, Pat	County of Volusia Human Services
Gonzalez, Israel	Court Administration
Tapp, Priscilla	CredAbility
Maddox, Dorothy	Daytona Beach Housing Authority
Burke, Heather	Daytona State College
Hoodiman, Beth	Daytona State College
Morton, Paula	Daytona State College
Paul, Joe	Daytona State College
Wilary, Loretta	Daytona State College
Dukes, Shenika	Department of Corrections
Kerr, David	Department of Juvenile Justice
Lawrence-Knight, Debra	Department of Juvenile Justice
Willard, Brian	Domestic Abuse Council
Cole, Kathy	Early Learning Coalition of Flagler/Volusia
Glaser, Lara	Early Learning Coalition of Flagler/Volusia
Gibson, Bruce	ESP Case Management Professionals
Gibson, Millicent	ESP Case Management Professionals
Lalanne, Katherine	Fifth Third Bank
Kluwe, Victoria	Florida Advocacy Network
Hall, Terry	Florida Capital Bank
Preston, Gloria	Florida Health Care Plans
Wrlak, Charlann	Florida Lions Conklin Center for the Blind
Nero-Wall, Becky	Fresh Start Program
Barron, Shar	Good Samaritan Society
Trammell, Bonnie	Goodwill Self Sufficiency Center
James, David	Halifax Urban Ministries
Porter, Michael	Handicapped Adults of Volusia County
Case, Joyce	Health Planning Council of NE Florida
Darby, Flora	Health Planning Council of NE Florida
Parris, Steve	Healthy Communities
Philio, Cher	Healthy Communities and Healthy Start Marketing
Martinez, Marlene	Healthy Families
Thomas, Harriet	Henry & Rilla White Youth Foundation
Anthony, Wendy	Interested Resident
Bell, Sheryl	Interested Resident
Ternent, Bill	Interested Resident
Gray, Ryan	Interested Youth
Green, Ashley	Learning Rx
Decker, Bob	Mental Health Association
Givens, Hajj-Mak, Cassandra	Mid Florida Community Services Head Start
Chrapek, Karen	Neighbor to Family

Correia, Jeanine	Our Lady of Lourdes
Correia, youth	Our Lady of Lourdes
Miller, Luke	Our Lady of Lourdes
Haas, Laurie	Pediatric Health Choice
Davis, Don, LCSW	Quit Smart of Daytona Beach
Roe, Kathleen	Senator Evelyn Lynn's Office
Sterner, Robert	Seventh Judicial Circuit Court
Lynn, Evelyn Senator	State Senator
Carrillo, Steven	Stetson University
Barrett, Toni	Stewart-Marchman-Act
King, Jim	The Arc of Volusia
Luebbers, Sharon	Tobacco Free Partnership, Volusia County Health Department
Morgan, Harrel	United Healthcare Community Plan
Olsen, Diane	United Way of Volusia/Flagler
Gray, Cynthia	University of Central Florida
Blessington, Kristian	Volusia County Health Department
Grubbs, Suzanne	Volusia County Health Department
Weatherwax, Jo Ann	Volusia County Health Department
White, Leah	Volusia County Health Department
Ferranti, Wendy	Volusia County Schools
Rivers, Gina	Volusia County Teen Court
Warren, Kristen	Volusia Flagler County Coalition for the Homeless
Rogers, Teresa	Volusia Flagler Family YMCA
Blanck, Heather	Votran
<b>One Voice Staff</b>	
Baird, Carrie	Executive Director
Kennedy, Lynn	Project Director
Schlageter, Deborah	Project Director
Connors, Barb	Administrative Coordinator

If you would like the email of an individual who attended this meeting, please email [Deborah@ovfv.org](mailto:Deborah@ovfv.org) or call (386) 947-8301.

## WELCOME/APPROVAL OF MINUTES/COALITION BUSINESS

The meeting was called to order at 9:00 a.m. by Co-Chair Rogers. Roundtable introductions ensued. Consensus was reached to approve the May 11<sup>th</sup> meeting minutes.

Co-Chair Glaser recognized Ms. Rogers for her commitment and service as coalition co-chair since 2009. Her term has ended and Priscilla Tapp will begin her term in July 2011.

Ms. Schlageter presented a staff update, requesting that members pick up their membership renewal forms on the side table. The deadline to renew membership is July 1, 2011. An icebreaker/networking exercise ensued. Ms. Baird led members through the annual coalition membership survey (clickers).

## MONTHLY TOPIC: LEGISLATIVE UPDATE, SENATOR EVELYN LYNN

Senator Evelyn Lynn opened her presentation by sharing that this year will be her 17<sup>th</sup> in the legislature (she is term-limited). This past legislative session was the most challenging she has experienced to date because of the funding problems and make-up of the legislative leadership. The major emphasis this past session: #1: Jobs (finding and creating); #2: Education, yet very few bills on job creation and almost none on education surfaced. Among her announcements that education was cut 9% and immigration remains an issue, the following were also shared in the presentation:

- Suicide Prevention efforts are moving to the Department of Children and Families and what was the Office of Drug Control is moving to the Department of Health. Adoption will stay with the Governor's Office.
- Education: expand to push choice and everything will go digital, no more teacher tenures and more testing than ever – federal dollars will be coming and based or modeled on a Race to the Top program.
- Medicaid Reform to save Medicaid dollars will go to statewide managed care.
- Pill mill passed.
- Budget-wise: next year will be a "devastating" year as well.
- There are 11 regions for Managing Entities and in Volusia County we are trying to have our own entity.
- HB 4045 – Assisted Living Facilities to be sanctioned.
- New measures to protect volunteers (and the agencies using them) from liability.
- There will be stricter rules on unemployment – regarding people who are looking for jobs, the unemployment went from 26 weeks to 23 weeks and now is in line with what the federal government will pay [an individual].
- HB 353 – requires drug testing for all welfare recipients
- Of the final budget, Health and Human Services will get 43% of the budget, 26% will go towards education (back of handout provided by Senator Lynn in meeting packet).
- \$45 million short in Medicaid – entering the next year of big revenue reduction again and hospitals have been told they will be taking the largest hit.

- There will be more support for faith-based programs than in previous years.
- Redistricting will be a huge issue and the impact on Medicaid will be big. ACHA is coordinating a meeting in Jacksonville on June 14<sup>th</sup> from 9 a.m. to 12 p.m. at the Department of Children and Families – there will be 26 meetings throughout the State and ways to be involved.
- On July 12<sup>th</sup>, from 6 p.m. to 9 p.m. legislators will be at the Daytona Beach News Journal Center to listen to concerns. If there are any questions about that event, please call Senator Lynn's office at 386-238-3180.

Questions and answers ensued.

## NEXT MEETING/ADJOURNMENT

Co-Chair Glaser opened the floor for brief member announcements. There will not be a coalition meeting in July 2011. The next meeting will be held on Wednesday, August 10<sup>th</sup> at 9:00 a.m. in Conference Room 516 A & C, Volusia County Health Department. There being no further business, the meeting adjourned.

### The results of the meeting critiques were:

- 23 responses: 21 responded that the meeting was "productive" (2 did not respond either way)
- 2 marked that it was their first meeting.

### The next meeting could be improved by:

- "More time to network"
- "N/A"
- "Better microphone use so people near the back of the room can hear better."
- "Speakers stay within designated time allotment"
- "No real suggestions – these are great meetings"

### What I liked about this meeting was:

- "Both presentations"
- "Ice breaker – great way to help networking!"
- "Updated 211 info"
- "Keep up the great work."
- "Networking/Ice Breaker"
- "Explain 211"
- "Well paced – in and out on time"
- "Tim provided clear and specific information on importance of updating and maintaining 211 data! Great job, Tim! Very impressed with follow-up by Engaging Youth Initiative."
- "211 presentation"
- "Meeting great, icebreaker"
- "Prior to today, I attempted to get online with United Way to update data to no avail. Now after hearing Tim – I will do just that."
- "211 update – now that it is web-based and more interactive we will be able to update and edit"
- "Lots of good information"
- "The 211 information was great! I liked the explanations about how the website works and will use it much more often"
- "Update on 211"
- "211 information – great meeting"
- "Information given by 211 on agency updates"
- "211 overview nice and your networking exercises have improved. ☺"
- "Info on 211"
- "The networking – ice breaker was great!! ☺"

### Suggestions for "Topic of the Month":

- "Resources for Teens and Families"
- "Incorporating "family voice" in Volusia County programs and agencies."
- "Employment services"
- "None at this time."
- "(un) employment – local employers (manufacturing, etc.)"
- "Services that help children success in school/life"
- "Behavioral Health Services"
- "Funding opportunities"
- "Speaker from Suicide Prevention Services – what they are doing with staff in public schools and tell to identify at-risk students and do prevention work."
- "Background screening for volunteers update; Search for "career services" for volunteer intern students."
- "Federal, state and municipal funding cuts – effect on local social services – Sen. Lynn will cover State".

### Other Comments:

- "Very good information."
- "Good meeting!"
- "I like the inclusion of the box indicating "volunteers" and "volunteer hours" to acknowledge contribution of agencies and commitment to collaboration!  
"Making announcements is great!"
- "Tim gave good information – sometimes a little too much detail – share alcohol info: put on school websites"
- "To share survey results – try to get into PTA, etc. school, mainly middle and high school"
- "It was a good meeting. Our agency will definitely update our information."
- "As always great meeting. Love the "network" table"
- "Re: survey: rehabs, YMCA – youth program, put information in school system to get information"

# One Voice for Volusia

*Connecting Our Community*

Start: 9:00 a.m.
End: 10:30 a.m.
Volunteers: 79
Volunteer Hours: 118.50

## Coalition Meeting Minutes

August 10, 2011, 9:00 a.m. to 10:30 a.m., Volusia County Health Department

Name	Agency
DeBardeleben, Ed	Agency for Persons with Disabilities
McLaughlin, Lorrirae	Americorp Vista/Volusia Literacy Council
Soule, Elizabeth	Beach House/National Safe Place
Sullivan, Joe	Boys & Girls Clubs of Volusia/Flagler
Zahrt, Nita	Bureau of Immunization
Barry, Maryann	Children's Advocacy Center
Benitez, Lisa	Children's Home Society
Elkin, Bob	Community Agenda Steering Committee Member
Schmellick, Nita	Community Foundation of East Central Florida
Glinzman, Larry	Community Legal Services of Mid-Florida
James, Pat	County of Volusia Human Services
Gonzalez, Israel	Court Administration
Tapp, Priscilla	CredAbility
Celeste, Ellie	Data Collection Tech
Maddox, Dorothy	Daytona Beach Housing Authority
Paul, Joe	Daytona State College
LaRoche, Clay	Department of Children and Families
Dukes, Shenika	Department of Corrections
Heath, Phyllis	Department of Education – Vocational Rehabilitation
Lawrence-Knight, Debra	Department of Juvenile Justice
Willard, Brian	Domestic Abuse Council
Glaser, Lara	Early Learning Coalition of Flagler/Volusia
Knight, Nicole	Early Learning Coalition of Flagler/Volusia
Lebo, DJ	Early Learning Coalition of Flagler/Volusia
Lowe, Michele	Early Learning Coalition of Flagler/Volusia
Sinnott, Lynn	Easter Seals
Claudio, Paris	Engaging Youth Initiative
Bledsoe, Maria	Evidence Based Associates
Warriner, Sharon	Family Health Source
Hall, Terry	Florida Capital Bank
Preston, Gloria	Florida Health Care Plans
Magnant, Desiree	Florida Hospital
Quick, Lauri	Florida Sheriff's Youth Ranches
Bassin, Miles	Franks H. Furman
Nero-Wall, Becky	Fresh Start Program
Barron, Shar	Good Samaritan Society
James, David	Halifax Urban Ministries
Porter, Michael	Handicapped Adults of Volusia County
Darby, Flora	Health Planning Council of NE Florida
Anthony, Wendy	Health Planning Council of Northeast Florida
Pietrewicz, Dawn	Health Planning Council of Northeast Florida
Philio, Cher	Healthy Communities and Healthy Start Marketing
Thomas, Harriet	Henry & Rilla White Youth Foundation
Bell, Sheryl	Interested Resident
Ternent, Bill	Interested Resident
Turner, Edward	Interested Resident
Riddle, Johanna	John O-Connor Consulting
Doski, Stephanie	Magellan Health Services
Murphy, Linda	Magellan Health Services
MacKenzie, Susan	Medical Reserve Corps
Ryan, Deborah	Mental Health America
Givens, Hajj-Mak, Cassandra	Mid Florida Community Services Head Start
Schafer, Joann	PACE Center for Girls

Best, Corey	Parent Leader
Kroll, Tammy	Presbyterian Counseling Center
Davis, Don, LCSW	Quit Smart of Daytona Beach
Daly, Pat	Ramada Speedway
Coalson, Carl	SEDNet
Sterner, Robert	Seventh Judicial Circuit Court
Carrillo, Steven	Stetson University
Griffin, Savannah	Stetson University
Walker, Tiffany	Stetson University
Barrett, Toni	Stewart-Marchman-Act
West, Debra	The Duvall Home
Sally, Steve	The House Next Door
Luebbers, Sharon	Tobacco-Free Partnership for Volusia County
Nealy, Preston	Tomoka Correctional Institute
Gray, Cynthia	University of Central Florida
Hipple, Suzy	Visual Innovations & Solutions
Baird, Jeff	Vocational Rehabilitation
Blessington, Kristian	Volusia County Health Department
Grubbs, Suzanne	Volusia County Health Department
Philip, Celeste	Volusia County Health Department
Cole, Kathy	Volusia Flagler Family YMCA
Hernandez, Alyssa	Volusia/Flagler Coalition for the Homeless
Jones, Lydia	Volusia/Flagler County Coalition for the Homeless
Withall, Sean	Volusia/Flagler County Coalition for the Homeless
Davenport, Robert	Votran
Patton, Isabel	Y & A Interventions
<b>One Voice Staff</b>	
Kennedy, Lynn	Project Director
Schlageter, Deborah	Project Director
Connors, Barb	Administrative Coordinator

If you would like the email of an individual who attended this meeting, please email [Deborah@ovfv.org](mailto:Deborah@ovfv.org) or call (386) 947-8301.

## WELCOME/APPROVAL OF MINUTES/COALITION BUSINESS

The meeting was called to order at 9:00 a.m. by Co-Chair Glaser. Roundtable introductions ensued. Co-Chair Glaser introduced Priscilla Tapp as the incoming coalition co-chair.

Ms. Schmellick presented the Member Highlight, sharing an opportunity made possible through the Community Foundation of East Central Florida of a DonorsEdge knowledge base project (handout).

Ms. Schlageter presented a staff update, referring members to several handouts in the meeting packets:

- Coalition Membership Survey Results & the semi-annual Progress Report of One Voice for Volusia.
- The list of topics presented at coalition meetings over the last four years. This information is being provided to help attendees make recommendations regarding future meetings.

Ms. Barrett shared an update on behalf of First Coast Management Services (information and letter of support included in meeting packet) regarding its interest in being designated as the Managing Entity for Substance Abuse and Mental Health Services in the Northeast Region.

## MONTHLY TOPIC: USING THE COMMUNITY AGENDA SNAPSHOT

Ms. Kennedy presented the Community Agenda Snapshot 2011, sharing the new sections and changes to the publication since last year (a copy of the 2011 Snapshot was provided in meeting packets). She reported that a companion study, *thrive by five: ensuring hope, health and happiness in early childhood*, which was published in 2009 led the way to the regular meetings of the *thrive by five collaborative*. A strategic plan and the cooperation of many *thrive by five* member organizations led to the PYRAMID Partnership Summit in May 2011 which attracted more than 80 parents and provider representatives. Ms. Kennedy then introduced Corey Best, a parent leader involved in the PYRAMID Summit and now helping to coordinate a local parent/family involvement effort, the PYRAMID Community Café, established as a result of the PYRAMID Summit.

Mr. Best shared his involvement in the PYRAMID Summit which he explained stands for **P**arents and **Y**outh **R**eaching **A**mazing **M**ilestones with **I**nitiative and **D**edication. Mr. Best reported that the Summit was facilitated by representatives from Georgetown University as part of a technical assistance award from the Florida Department of Health to the *thrive by five collaborative* and One Voice for Volusia to reach and connect parents. Mr. Best shared his personal convictions and motivation for getting involved and current efforts to engage other parents.

Ms. Magnant presented the "Change Your Life Challenge", a project developed by Florida Hospital after reviewing the Community Agenda Snapshot in 2009. Ms. Magnant shared the components of the program which can be found online at [www.changeyourlifechallenge.org](http://www.changeyourlifechallenge.org). In addition to sharing the project, Ms. Magnant encouraged attendees to look to tools, like the Community Agenda, to make change in whatever aspect of community you are involved.

## NEXT MEETING/ADJOURNMENT

Co-Chair Tapp opened the floor for member announcements. The next meeting will be held on Wednesday, September 14<sup>th</sup> at 9:00 a.m. in Conference Room 516 A & C, Volusia County Health Department. There being no further business, the meeting adjourned.

- 44 completed the meeting critiques
- 35 indicated that the meeting was “productive” (8 did not indicate either way)
- 1 indicated that the meeting was “OK”

### The next meeting could be improved by:

- “Missed the networking ☹ but I understand why we needed to skip it”
- “Time limit on announcements – some were 3-4 minutes”
- “Gently enforce the time limit for meeting announcements, especially when there are a large number of members with announcements to be made.”
- “This was a great meeting. Corey was EXCELLENT!”
- “Networking exercise (I’m excited!)”
- “School drop out – what is the percentage. Services for disability (children)”
- “Always a great meeting”
- “This is my first meeting and I believe it was very beneficial”
- “Not as much technical information or if it is needed to be given – explain/share differently. Very confusing and boring, not sure what the info was to accomplish – to let groups know grant \$ is available or that something was to happen”
- “Less printed material”
- “Keeping announcements brief!”
- “Networking”
- “Making sure folks know how to use the “mike”. Most don’t get close enough or speaking directly into it.”
- “Continue networking”
- “A better microphone, couldn’t hear. Maybe show speakers how to use for their stature and personality.”
- “Announcements – keep to 30 second rule. Goes on and on! Many walked out and perhaps missed something they needed to know”
- “Good as is”
- “More time for the network zone before clean up”
- “Great meeting”

### What I liked about this meeting was:

- “Corey Best was inspiring!”
- “In the Agenda Snapshot I love how the information for Poverty, Foreclosure, Transportation, etc. was broken down. The estimations of graphs was a good idea. The info was so informative I am able to use this info at work. Thanks!”
- “Updates on OVV and First Coast Management Services”
- “Heartfelt info – good goal”
- “Good to have testimonials”
- “Loved the “payoffs” emerging from the Snapshot”
- “Inspiring and engaging. I was pleasantly surprised.”
- “Warm, highly informative, well planned and facilitated”
- “COREY!!! Florida Hospital link to Community Snapshot”
- “The speakers were relatable”
- “Panel information was good and engaging”
- “Everyone was so friendly and there was a genuine atmosphere of community and mutual support. It was nice as a graduate student to be able to meet people working actively to enhance our community. I look forward to really getting involved with this group.”
- “Discussing the use of the Snapshot”
- “Hearing about the Community Agenda Snapshot”
- “The info”
- “Shared passion for change in the community”
- “The variety of topics covered”
- “Overview of the Snapshot”
- “Presentations, Community involvement, Human speakers (showed emotion!)”
- “Priscilla Tapp is a breath of fresh air! Great to have her energize the meetings.”
- “Good motivational speakers and topics”
- “Personal stories of panel”
- “Personal, emotional involvement”
- “Information”
- “Speakers”
- “I really enjoyed Corey Best’s presentation – how refreshing!”
- “Variety – Network Zone, handouts, info, etc.”
- “So glad to see parent involvement”

- “Passion! Ask presenters at the end to shorten their information, you lost most of the room”
- “Passionate guest speakers”
- “Excellent speakers prepared remarks”
- “Corey’s presentation”
- “Presentations were enlightening”

**Suggestions for “Topic of the Month”:**

- “Planning panel doing great job (adult education, eliminate poverty through literacy)”
- “Effect of federal, state and local government funding cuts to social services – how ties into Community Agenda”
- “Strategies utilized by provider agencies to increase family and parent voice!”
- “Something about helping elderly with little money to both get help and not be taken advantage of. See sad cases during Meals on Wheels and in shelters.”
- “Continue showing the real life stories of what agencies do”
- “The link between family violence and server and pervasive mental illness and evidence based interventions”
- “Using film and other media to get the message out. Keep families first – a panel of families!”
- “Men’s Services”
- “Plant-based healthy lifestyle”
- “Small changes to make a big difference: Food Desert in Midtown/Community Garden”
- “The art of volunteering”

**Other Comments:**

- “Ask others to not meet in the back of the room during announcements. It is distracting and rude.”
- “Thanks for your generous welcome!”
- “Announcements were TOO long. Where is the 30 second guideline? Only 3 followed the guideline. Some were speeches, not announcements.”
- “Priscilla is “Deb 2”. Member announcements need to be extremely shortened.”
- “Looking to get involved! Please pass my information along to anyone I may be able to help...”
- “What a great group!”
- “Consider possibility of expanding GED sites beyond Daytona State – perhaps a presentation by Daytona State as GED administration could be helpful.”
- “I liked having no ice breaker. Maybe every other meeting?”
- “Love OVV”
- “Good meeting – wish First Coast the best on their bid”
- “Keep up the great work!”
- “As always – great meeting – welcome Priscilla”
- “Consider an “employment reabsorption” for employees of small nonprofits who are laid off due to cuts/loss of funding. It’s a shame to lose all that acquired knowledge.”
- “Guidance could be given for individuals making announcements – too long today...”
- “Good update! Excellent job with providing valuable information/data in the 2011 Community Agenda Snapshot!”

# One Voice for Volusia

*Connecting Our Community*

Start: 9:00 a.m.
End: 10:30 a.m.
Volunteers: 71
Volunteer Hours: 106.50

## Coalition Meeting Minutes

September 14, 2011, 9:00 a.m. to 10:30 a.m., Volusia County Health Department

Name	Agency
DeBardeleben, Ed	Agency for Persons with Disabilities
Soule, Elizabeth	Beach House/National Safe Place
Sullivan, Joe	Boys & Girls Clubs of Volusia/Flagler
Zahrt, Nita	Bureau of Immunizations
Carnicella, Georgann	Central Florida Mental Health Associates
Losciale, Eric	Children's Home Society
Harrelson, Kerri	Children's Medical Services
Courtney, Carrie	City of Daytona Beach Police Department
Nixon, Amanda	Community Legal
Glinzman, Larry	Community Legal Services of Mid-Florida
Jones, Mark	Community Partnership for Children
Tapp, Priscilla	CredAbility
Maddox, Dorothy	Daytona Beach Housing Authority
Barrow, Julie	Daytona Community Church
Burke, Heather	Daytona State College
Paul, Joe	Daytona State College
Wilary, Loretta	Daytona State College
Calderwood, Denise	DC Consulting, Inc. and Focus on Flagler
LaRoche, Clay	Department of Children and Families
Cordon, Anne	Department of Health, Bureau of Immunization
Lawrence-Knight, Debra	Department of Juvenile Justice
Baird, Jeff	Division of Vocational Rehabilitation
Willard, Brian	Domestic Abuse Council
Lebo, DJ	Early Learning Coalition of Flagler/Volusia
Gibson, Bruce	ESP Case Management Professionals
Mac'Kie, Claris	Family Renew Community
Hall, Terry	Florida Capital Bank
Reise, Lashawnda	Florida Guardian Ad Litem Program
Preston, Gloria	Florida Health Care Plans
Bassin, Miles	Franks H. Furman
Barron, Shar	Good Samaritan Society
Worley, Betty	Good Samaritan Society
Trammell, Bonnie	Goodwill Self Sufficiency Center
Porter, Michael	Handicapped Adults of Volusia County
Darby, Flora	Health Planning Council of NE Florida
Philio, Cher	Healthy Communities and Healthy Start Marketing
Martinez, Marlene	Healthy Families
Dixon, Linda	Home Instead Senior Care
Celeste, Ellie	Interested Resident
Elkin, Robert	Interested Resident
Lee, Lisa	Interested Resident
Murphy, Linda	Magellan Health Services
MacKenzie, Susan	Medical Reserve Corps
Givens, Hajj-Mak, Cassandra	Mid Florida Community Services Head Start
Cerullo, Peter	National Federation of the Blind of Florida
Selzer, Jean	National Federation of the Blind of Florida
Donnellan, Marilyn	Nonprofit Management Services, LLC
Warriner, Sharon	Northeast Florida Health Services/Family Health Source
Schafer, Joann	PACE Center for Girls
Kroll, Tammy	Presbyterian Counseling Center
Sankuffa, Imani	Sankuffa Associates
Roe, Kathleen	Senator Evelyn Lynn's Office
Sterner, Robert	Seventh Judicial Circuit Courts

Geisler, Becky	Southeast Insurance
Barrett, Toni	Stewart-Marchman-Act Behavioral Healthcare
Sally, Steve	The House Next Door
Luebbers, Sharon	Tobacco Free Partnership of Volusia County
Byrd, Craig	UCP of East Central Florida
Betancourt, Alicia	University of Central Florida
Gray, Cynthia	University of Central Florida – Daytona Beach
Grubbs, Suzanne	Volusia County Health Department
Johnson, Ethan	Volusia County Health Department
White, Leah	Volusia County Health Department
James, Pat	Volusia County Human Services
Martin-Morgan, Dianne	Volusia County Schools
Toth, Jay	Volusia County Sheriff's Office
Cole, Kathy	Volusia Flagler Family YMCA
McLaughlin, Lorrirae	Volusia Literacy Council
Davenport, Robert	Votran
Bresnahan, Melissa	WDSC TV, Daytona State College
Thomas, Harriet	White Foundation
<b>One Voice Staff</b>	
Baird, Carrie	Executive Director
Kennedy, Lynn	Project Director
Schlageter, Deborah	Project Director
Connors, Barb	Administrative Coordinator

If you would like the email of an individual who attended this meeting, please email [Deborah@ovfv.org](mailto:Deborah@ovfv.org) or call (386) 947-8301.

## WELCOME/APPROVAL OF MINUTES/COALITION BUSINESS

The meeting was called to order at 9:00 a.m. by Co-Chair Tapp. The August coalition meeting minutes were approved. Roundtable introductions ensued.

Ms. Schlageter presented a staff update, referring members to several handouts in the meeting packets:

- Coalition Membership Survey Results & the semi-annual Progress Report of One Voice for Volusia.
- The list of topics presented at coalition meetings over the last four years. This information is being provided to help attendees make recommendations regarding future meetings.
- A networking exercise ensued.

Mr. Jones shared an update on the planning for the Community Forum and Panel Discussion on the Impact of Prescription Drugs for Volusia and Flagler Counties (handout). The Community Forum is scheduled for Thursday, October 27<sup>th</sup> from 7 p.m. to 9 p.m. at the Volusia County Health Department.

## MONTHLY TOPIC: IDENTITY THEFT PROTECTION

Sgt. Jay Toth, Volusia County Sheriff's Office, presented Identify Theft Protection: Tips for Locking Up Your Identity (handouts and resources provided). Within his presentation he shared what identity theft is, how thieves use your personal information and how people can find out if they have been a victim of identity theft. Tips regarding what you can do to prevent your identity from being stolen:

- Order a copy of your credit report from each of the three major credit reporting agencies every year (annualcreditreport.com)
- Don't give out personal information on the phone, through mail or over the Internet
- Secure personal information in your home or business
- Buy a shredder!
- Don't carry your Social Security card
- Freeze your credit
- Secure your network

Sgt. Toth was available after the meeting for any questions/comments.

## NEXT MEETING/ADJOURNMENT

Co-Chair Tapp opened the floor for member announcements. The next meeting will be held on Wednesday, October 12<sup>th</sup> at 9:00 a.m. in Conference Room 516 A & C, Volusia County Health Department. There being no further business, the meeting adjourned.

### The results of the meeting critiques were:

- 34 responses: 27 responded that the meeting was "productive" (7 did not respond either way)
- 3 marked that it was their first meeting.

### The next meeting could be improved by:

- "Following the format that was used today."
- "N/A"
- "I was new and didn't know where the restrooms were, for the next meeting tell people"

- "Everything was great"
- "N/A"
- "Stopping the 15 minute intros"

**What I liked about this meeting was:**

- "Sgt. Toth was wonderful."
- "Awesome presentation"
- "Great speaker and topic!"
- "Great speaker!!! – my first meeting"
- "Very informative"
- "Networking"
- "Presenter!"
- "Very productive"
- "Identity theft presentation"
- "EXCELLENT INFO pertinent to today's society 1). Prescription drug abuse 2) identity theft"
- "Great turnaround on announcements and microphones worked well!"
- "Excellent training on Identify Theft"
- "Info on identity theft"
- "Sgt. Toth was an excellent speaker"
- "The ID theft presentation and the report from Mark Jones."
- "Identity theft presentation"
- "Identity Theft Protection"
- "The networking was amazing and Sgt. Toth was very informative"
- "Good topic, useful info for members, great speaker"
- "Community tips: prescription pill epidemic: education community: identity theft: educate self, great tips."
- "Speaker. Important topic."
- "Identity theft protection – great presentation and information that everyone needs."
- "How to incorporate healthy eating into your organization"
- "The information was great!! Very timely."
- "Good information – thank you"
- "Main subject – Identity Theft"
- "Prescription drug data base update/overview of identity theft"

**Suggestions for "Topic of the Month":**

- "[www.midtownecovillage.org](http://www.midtownecovillage.org)"
- "Employment"
- "Kept meeting announcements brief!"
- "Drop out prevention – high school"
- "Youth and family issues"
- "Legislative activities for upcoming session"
- "Effects of children of the incarcerated"
- "Elder Abuse"
- "Additional time for networking"
- "Benefits of local Chamber of Commerce for nonprofits."
- "Unemployment locally and naturally – ripple effect on demand for services"
- "Unemployment, working"

**Other Comments:**

- "Great job Sgt. Toth. The information was wonderful."
- "Good meeting!"
- "Thank you for the shortened "ads" at end of the meeting. ☺"
- "This format and structure was perfect. Very Well Done!"
- "Introductions at the beginning is a waste of time. Too many names to remember"
- "I plan on offering this training to my staff. Good information for everyone to know."
- "Great to be here!"
- "Great job!"
- "☺ Great job"

# One Voice for Volusia

*Connecting Our Community*

Start: 9:00 a.m.
End: 10:30 a.m.
Volunteers: 66
Volunteer Hours: 99

## Coalition Meeting Minutes

October 12, 2011, 9:00 a.m. to 10:30 a.m., Volusia County Health Department

Name	Agency
DeBardeleben, Ed	Agency for Persons with Disabilities
Soule, Elizabeth	Beach House/National Safe Place
Jordan, Vonda	Blue Cross Blue Shield of Florida
Kenyon, Chip	Blue Cross Blue Shield of Florida
Skok, Jared	Blue Cross Blue Shield of Florida Foundation
Sullivan, Joe	Boys & Girls Clubs of Volusia/Flagler
Fraser, Rick	Center for Business Excellence
Carnicella, Georgann	Central Florida Mental Health Associates
Losciale, Eric	Children's Home Society
Harrelson, Kerri	Children's Medical Services
Ryan, Judy	Children's Medical Services
Glinzman, Larry	Community Legal Services of Mid Florida
Jones, Mark	Community Partnership for Children
Tapp, Priscilla	CredAbility
Maddox, Dorothy	Daytona Beach Housing Authority
Paul, Joe	Daytona State College
Dukes, Shenika	Department of Corrections
Lawrence-Knight, Debra	Department of Juvenile Justice
Watson, Mike (Representative)	Division of Blind Services
Powell, Glenda	Division of Corrections
Glaser, Lara	Early Learning Coalition of Flagler/Volusia
Corbin, Kenny	Embry-Riddle Aeronautical University
Cordon, Anne	Florida Department of Health
Reice, Lashawnda	Florida Guardian Ad Litem
Preston, Gloria	Florida Health Care Plans
Bassin, Miles	Franks H. Furman
Nero-Wall, Becky	Fresh Start Program, Daytona State College
Trammell, Bonnie	Goodwill Self Sufficiency Center
Donovan, Sean	Grassroots Reform Organization
O'Loughy, Lea	Grassroots Reform Organization
James, David	Halifax Urban Ministries
Porter, Michael	Handicapped Adults of Volusia County
Case, Joyce	Health Planning Council of Northeast Florida
Parris, Steve	Healthy Communities
Philio, Cher	Healthy Communities and Healthy Start Marketing
Elkin, Robert	Interested Resident
Warriner, Michael	Interested Resident
Givens, Hajj-Mak, Cassandra	Mid Florida Community Services/Head Start
Holder-Brown, Camille	Midtown Eco Village/Cinemomma Pictures
Cerullo, Peter	National Federation of the Blind, Greater Daytona Beach Chapter
Selzer, Jean	National Federation of the Blind, Greater Daytona Beach Chapter
Merrick, Crystal	New Smyrna Beach High School
Warriner, Sharon	Northeast Florida Health Services
Schafer, Joann	PACE Center for Girls
Baer, Lex	Presbyterian Counseling Center
Coalson, Carl	SEDNet
Sternner, Robert	Seventh Judicial Circuit Courts
Geisler, Becky	Southeast Insurance Agency
Barrett, Toni	Stewart-Marchman-Act Behavioral Healthcare
Kress, Victoria	Stewart-Marchman-Act Behavioral Healthcare
Gruber, Samantha	The Duvall Home
West, Debra	The Duvall Home
Luebbers, Sharon	Tobacco Free Partnership of Volusia

Willard, Brian	Trademark Realty Group of Palm Coast
Long, Maria	Tubman-King Community Church
Byrd, Craig	UCP of East Central Florida
Gray, Cynthia	University of Central Florida – Daytona Beach
Harris, Sedrick	VITAS
Long, Revered John T. (III)	VITAS Innovative Hospice Care and Tubman-King Community Church
Johnson, Ethan	Volusia County Health Department
White, Leah	Volusia County Health Department
James, Pat	Volusia County Human Services
McLaughlin, Lorrirae	Volusia Literacy Council
Blanck, Heather	Votran
Bresnahan, Melissa	WDSC Daytona State College
Thomas, Harriet	White Foundation
<b>One Voice Staff</b>	
Baird, Carrie	Executive Director
Kennedy, Lynn	Project Director
Schlageter, Deborah	Project Director
Connors, Barb	Administrative Coordinator

If you would like the email of an individual who attended this meeting, please email [Deborah@ovfv.org](mailto:Deborah@ovfv.org) or call (386) 947-8301.

### **WELCOME/APPROVAL OF MINUTES/COALITION BUSINESS**

The meeting was called to order at 9:00 a.m. by Co-Chair Tapp. The September coalition meeting minutes were approved. Roundtable introductions ensued. Ms. Tapp announced the 3<sup>rd</sup> Annual Efficiency in the Workplace Contest nominations are now open (handout) and requested that volunteers willing to serve on this committee (all work done via email!) sign up at the individual tables.

Mr. Glinzman, Community Legal Services of Mid-Florida was the featured “Member Highlight” sharing information regarding an upcoming walk-in legal advice clinic (handout) in addition to information regarding the agency.

Ms. Schlageter conducted the networking exercise. The 2011 Strategic Plan (handout) was shared and volunteers were requested to serve on the 2012 Strategic Plan Committee; sign-ups were provided at each table.

### **MONTHLY TOPIC: WORKFORCE SERVICES**

Mr. Fraser, President of the Center for Business Excellence, presented the mission and services of the Center for Business Excellence. He opened by providing an update on the local picture, sharing his agency is seeing 27,000 – 30,000 individuals on average annually, adding that that number is increasing. Under the leadership of Governor Scott, three agencies – Agency for Workforce Innovation, Department of Community Affairs and the Office of Tourism, Trade and Economic Development have been combined. There are 24 regional workforces, originally established around the community colleges. All are funded the same. Our region – Volusia and Flagler Counties – are an independent region, governed by a board of directors (36). He referenced local efforts (i.e. the CEO Business Alliance which consists of five CEO's) in place to generate businesses coming into the area. He led attendees through a Power Point presentation highlighting the services, programs and trainings offered by the Center for Business Excellence. A brief time for questions/answers ensued.

### **NEXT MEETING/ADJOURNMENT**

Co-Chair Glaser opened the floor for member announcements, reminders individuals to keep to the 30-second time limit and directing individuals to the Network Zone to pick up brochures, event announcements and/or business cards. The next meeting will be held on Wednesday, November 9<sup>th</sup> at 9:00 a.m. in Conference Room 516 A & C, Volusia County Health Department. There being no further business, the meeting adjourned.

#### **The results of the meeting critiques were:**

- 28 responses: 24 responded that the meeting was “productive” (3 did not respond either way); 1 marked that it was “O.K.”
- 1 marked that it was their first meeting.

#### **The next meeting could be improved by:**

- “More time allotment for networking.”
- “Keeping announcements short”
- “Great meeting as always ☺”
- “More time for networking”
- “N/A”
- “Good meeting, enjoyed the networking exercise. Enjoyed talking to my new contacts.”

#### **What I liked about this meeting was:**

- “The questions in the Networking Exercise had a nice flow from easy “public” to networking to risky and personal. Well done.”
- “Excellent format for networking – love the five questions – keep it.”
- “The information”
- “Networking exercise – great idea – need more time”
- “Larry’s presentation, networking session”
- “Presentation”
- “The communication opportunity with the businesses here at OVFV.”
- “CBE overview – better understanding of all the thing they do”

- "CBE presentation"
- "Good info"
- "Networking. Great to hear about Legal Services Day"
- "Information – the member highlight, the presentation, the announcements"
- "Good topic"
- "Good topic – included lots of great info"
- "On time – to the point"
- "I needed more info about CBE and it was provided"
- "Good information about CBE"
- "Table exercise and CBE presentation"
- "I appreciate the legal service presentation – and the CBE presentation. Very helpful."
- "Great information. Good facilitation."
- "Excellent resources and presentation information"
- "Networking"

**Suggestions for "Topic of the Month":**

- "Knowing about Center for Business Excellence."
- "Transportation issues"
- "Local, state and federal budget projections and the effect it will have on local social services"
- "N/A"
- "Rick Fraser was outstanding in the needs of both employee and job seeker"
- "Update Resources" meeting? List of services and group identified orgs that provide it - ? Share outcomes with 211?"
- "How non (not for) profit members can contribute to OVFV."
- "Resources for youth"
- "Bullying – Violence in schools"
- "Coordination (or lack of) Social Service Planning and Efforts countywide"

**Other Comments:**

- "Post on agenda national and state awareness month events such as Disability Awareness Month, Breast Cancer Awareness, etc. to help inform the public of things for us to be aware of."
- "Very good presentation"
- "Great job!"
- "Announcement timer – most more than 30 second – maybe a minute – it was better this month"
- "Too long to monotone == more about how to refer clients"
- "Services through CBE are easier said than done"
- "Get a timer for the announcements and maybe a "buzzer"
- "The One Stop Career Center staff could use customer service training."
- "I suggest those who violate to announcement timeframe 3Xs be sent an email warning OR create a buzzer alert for violators."

# One Voice for Volusia

*Connecting Our Community*

Start: 9:00 a.m.
End: 10:30 a.m.
Volunteers: 80
Volunteer Hours: 120

## Coalition Meeting Minutes

November 9, 2011, 9:00 a.m. to 10:30 a.m., Volusia County Health Department

Name	Agency
White, Darius	AMIKids Volusia
Soule, Elizabeth	Beach House/National Safe Place
McCoy, Dorcas	Bethune-Cookman University
McCoy, Marcus	Bethune-Cookman University
Moltane, Lois	Board Member, One Voice for Volusia
Ryals, Lisa	Boys & Girls Clubs of Volusia/Flagler
Jackson, Shelia	Campaign for Working Families
Carnicella, Georgann	Central Florida Mental Health Associates
Losciale, Eric	Children's Home Society
Celeste, Ellie	Community Resident
Lambert, Tina Marie	Community Resident
Newman, Alex	Community Resident
Williams, Donna	Community Resident
Gonzalez, Israel	Court Administration
Tapp, Priscilla	CredAbility
Maddox, Dorothy	Daytona Beach Housing Authority
Barrow, Julie	Daytona Community Church
Mucciolo, Trish	Daytona Fun Parks
Bruno, Mary	Daytona State College
Holt, Brianna	Daytona State College
Paul, Joe	Daytona State College
Wilary, Loretta	Daytona State College
Lawrence-Knight, Debra	Department of Juvenile Justice
Glaser, Lara	Early Learning Coalition of Flagler/Volusia
Heist, Dr.	Embry Riddle Aeronautical University
Corbin, Kenny	Embry-Riddle Aeronautical University
Young, Brandon	Embry-Riddle Aeronautical University
Hall, Terry	Florida Capital Bank
Williams, Reggie	Florida Department of Children and Families
Cordon, Anne	Florida Department of Health
Manning, Gina	Florida Division of Alcoholic Beverages & Tobacco
Reice, Lashawnda	Florida Guardian Ad Litem
Preston, Gloria	Florida Health Care Plans
Bassin, Miles	Franks H. Furman
Nero-Wall, Becky	Fresh Start Program, Daytona State College
Muller, Patty	Girl Scouts of Citrus Council
James, David	Halifax Urban Ministries
Porter, Michael	Handicapped Adults of Volusia County
Case, Joyce	Health Planning Council of Northeast Florida
Parris, Steven	Healthy Communities
Philio, Cher	Healthy Communities and Healthy Start Marketing
Hereford, Amy	Healthy Start Coalition (Community Café)
Thomas, Harriet	Henry and Rilla White Youth Foundation
Dixon, Linda	Home Instead Senior Care
Tement, Bill	Interested Resident
MacKenzie, Susan	Medical Reserve Corps
Givens, Hajj-Mak, Cassandra	Mid Florida Community Services Head Start
Holder-Brown, Camille	Midtown EcoVillage
Hall, Melissa	Mothers Against Drunk Driving
Donnellan, Marilyn	Nonprofit Management Services
Donnellan, Stephen J.	Nonprofit Management Services
Dixon, Alma	Odessa Chambliss Wellness Center
Correia, Jeanine	Our Lady of Lourdes

Schafer, Joann	PACE Center for Girls
Baer, Lex	Presbyterian Counseling Center
Kroll, Tammy	Presbyterian Counseling Center
Roe, Kathleen	Senator Evelyn Lynn
Sterner, Robert	Seventh Judicial Circuit Courts
Tovar, Rina	Stetson University
Barrett, Toni	Stewart-Marchman Act Behavioral Healthcare
Gruber, Samantha	The Duvall Home
West, Debra	The Duvall Home
Sally, Steve	The House Next Door
Byrd, Craig	United Cerebral Palsy of East Central Florida
Morgan, Harrel	United Healthcare Community Plan
Bradley, Linda	University of Central Florida – Daytona Beach Campus
Gray, Cynthia	University of Central Florida – Daytona Beach Campus
Heath, Phyllis	Vocational Rehabilitation
Carr, David	Volusia County Department of Corrections
Johnson, Ethan	Volusia County Health Department
Sorensen, Bonnie	Volusia County Health Department
James, Pat	Volusia County Human Services
Woods, Pam	Volusia County Schools
Hamilton, Lisa	Volusia Flagler County Coalition for the Homeless
Cole, Kathy	Volusia Flagler Family YMCA
Rogers, Teresa	Volusia Flagler Family YMCA
Hinebaugh, Bill	Volusia Literacy Council
Davenport, Robert	Votran
Hannans, Melanie E.	W.O.M.
Hannans, Melanie	Working on my Every Need (W.O.M.E.N.)
<b>One Voice Staff</b>	
Baird, Carrie	Executive Director
Kennedy, Lynn	Project Director
Schlageter, Deborah	Project Director
Connors, Barb	Administrative Coordinator

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## WELCOME/APPROVAL OF MINUTES/COALITION BUSINESS

The meeting was called to order at 9:00 a.m. by Co-Chair Tapp. Roundtable introductions ensued. The October coalition meeting minutes were approved. Ms. Tapp reminded attendees that the deadline to submit nominations for the 3<sup>rd</sup> Annual Efficiency in the Workplace Contest nominations was Friday, November 11<sup>th</sup>.

Ms. Schlageter conducted the networking exercise. She shared the Strategic Plan committee met and recommended that a One Year Action Plan be developed with three areas to be categorized: Capacity Building, Strategic Planning for Community Systems (Board of Directors plan); Technical Assistance/Support (Separate Contracts, Oversight by Executive Committee); and, Networking and Education (Coalition role). She explained that One Voice for Volusia is in its 10<sup>th</sup> – and final – year of funding from the Drug Free Communities grant and the efforts behind the coalition (meetings, resources, etc.) have been paid through this funding source. Surveys will be forwarded over the next several months as planning is underway to determine what is of value to coalition members.

## MONTHLY TOPIC: HIGHER EDUCATION PANEL

Moderated by Ms. Baird, the following individuals served on the Higher Education Panel:

Dr. John P. Johnson, President, Embry Riddle Aeronautical University

Dr. Dorcas E. McCoy, Acting Vice President, Academic Affairs, Bethune-Cookman University

Dr. Linda Bradley, Assistant Vice President for Academic Affairs, Campus Director, University of Central Florida – Daytona Beach Campus

Ms. Rina Tovar, Vice President for Campus Life and Student Success, Stetson University

Mrs. Mary Bruno, Associate Vice President School of Workforce and Continuing Education, Daytona State College

The following questions were posed with panelists responding and a brief time of questions and answers to follow:

- How do you see your college/university's role in the community in addressing social services?** (i.e. classes offered, outreach through various departments, etc.)
  - Does your university offer any "special program initiatives". For example, are there services and/or programs available to targeted populations such as disabled individuals, single parents, etc.?
- Please share current overall economic climate of your college/university** (i.e. more students/less, trends, long and short term goals).
- Where do you see college/university five years from now?** (forecasting, strategic plans, etc.)

## **NEXT MEETING/ADJOURNMENT**

Co-Chair Glaser opened the floor for member announcements directing individuals to the Network Zone to pick up brochures, event announcements and/or business cards. The next meeting will be held on Wednesday, December 14, 2011 at 9:00 a.m. in Conference Room 516 A & C, Volusia County Health Department. There being no further business, the meeting adjourned.

### **The results of the meeting critiques were:**

- 12 responses: 8 responded that the meeting was "productive" (1 did not respond either way); 3 marked that it was "O.K."

### **The next meeting could be improved by:**

- "Five people are too many on a panel."
- "Better timing on panel/went long/more time to network"
- "Insuring time frames are met"
- "Continued attention to use of the sound system"
- "Keeping panel comments within time limits"
- "The knowledge of the higher education to be involved in the community."

### **What I liked about this meeting was:**

- "Networking – Ice Breaker"
- "Meeting new people"
- "Some interesting and "new" information"
- "Great information shared"
- "Excellent, instructive panel"
- "Topic and networking"
- "Gaining information about what these fine institutions have to offer to the community."
- "Amazing stuff, thanks for presentations"

### **Suggestions for "Topic of the Month":**

- "Presentation from Health Planning Council"
- "Children of the Incarcerated [with contacts]"

### **Other Comments:**

- "Did not address specific questions listed."
- "Panel too long"
- "Stay within time frame, time limit on comments or provide more time"
- "Are the new buildings currently being planned for out there going to be ADA compliant?"
- "This was a great presentation to the OVFV. I enjoyed this meeting very much."