

One Voice for Volusia



Connecting Our Community

2010 Annual Report

www.onevoiceforvolusia.org

Message from the President

Ray Salazar, Board of Directors

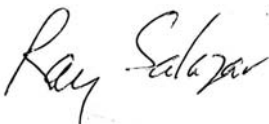
2010 was definitely a year of hardship and accomplishment. Working together collaboratively continues to bring results worthy of noting and remembering. Coalition leadership steered the productive work of the monthly meetings, attracting new faces every month and sustaining the interest of long-standing members. One Voice for Volusia in its role and reputation throughout the State brought many faces from neighboring and far-away counties to the meetings just to take in the successful planning and related presentations. Networking exercises and educational meetings bring attendees back month after month.

One Voice for Volusia staff effectively led the facilitation of a Health Leadership Project in Southwest Volusia from March 2010 through October 2010. Over 30 individuals, led by community leaders, participated in six community meetings to examine the current health service systems in the southwest quadrant of the county which resulted in an inventory of health services in the area, a data snapshot of that area, and an assessment of perceptions of the availability of health services. This type of work is important to bridging the gaps we all face in serving the families we represent. One Voice for Volusia, as the neutral convener, is the piece to the puzzle as all of us work smarter and efficiently. One other example of its efforts to assist multi-agency efforts includes the Disabilities Coalition of Volusia/Flagler becoming more organized and structured after seeking the help of One Voice for Volusia staff. In 2011, the Community Health Summit group in Deltona will reap the benefits of staff assistance as well.

Regular updates and meetings of the *thrive by five* collaborative proved productive with the Strategic Plan being approved in May 2010. This collaborative, which stemmed from the work and planning of the Community Agenda, is envisioned to produce a beneficial impact to the children and families in Volusia and Flagler Counties, effecting how agencies work together in the future regarding this critically important population. Five years after the first annual Community Agenda Snapshot publication, real planning is taking place with this report serving as a central part to all of it.

In 2011, I see the direction of the Community Agenda Steering Committee continuing to be more focused, especially with the concentration of the 0-5 age group. The development of long-range funding options will include the strategies of the thrive by five focus, strengthening the planning process to the implementation steps. Wow, sitting down to think over what has been accomplished, it also hit me: One Voice for Volusia has been a leader in community coalition work for over a decade! Now that is remarkable! What started as a juvenile justice and substance abuse prevention initiative has expanded to include a broad focus on many health and human services issues.

I am excited as I look ahead.



One Voice for Volusia advocates for efficient use of resources and data-driven outcomes, and promotes system and community improvements by fostering diverse partnerships in the health and human services field. One Voice for Volusia is a neutral convener, engaging leaders, organizations and individuals to develop and implement strategies to improve the community.

Our Mission Through collaboration One Voice for Volusia mobilizes all sectors of the community by strengthening our organized capacity to meet human needs.

Our Methodology

- **Convene** for the purpose of educating and providing networking opportunities among health and human services
- **Facilitate** impartial and progressive methodologies to positively affect systemic change
- **Monitor** community trends affecting quality of life issues
- **Encourage** open dialogue about key community issues
- **Advocate** for the efficient and effective use of community resources
- **Foster** diverse partnerships among all sectors of the community
- **Mobilize** the community to support measurable outcomes and an effective evaluation of all health and human services programming
- **Engage** leaders and citizens by developing and implementing community improvement strategies through priority-setting and consensus building
- **Collect, analyze, interpret, and share** indicator data with the community
- **Support** other coalitions locally and throughout the state to further the field of work

Our History

The One Voice for Volusia coalition began in 1997 as a juvenile justice initiative to bring together multiple community sectors to implement strategies to reduce juvenile delinquency. As the coalition membership grew, the focus also expanded. Utilizing the Community that Care® community mobilization model, members developed and implemented strategies to decrease community risk factors and increase protective factors. The coalition formed its own non-profit corporation to support the work of the group in April, 2001.

One Voice for Volusia is now regarded as a leader of social research and the premier source of community data. Its evolution has involved mentoring neighboring coalitions and studying local funding and planning decisions. By examining best practices and models from throughout the country, One Voice for Volusia progressively spearheads the establishment of a shared vision for local health and human services.

One Voice for Volusia, the Agency

One Voice for Volusia has been governed by a Board of Directors since its non-profit designation in 2001. The Board is comprised of key community leaders committed to meeting the needs of children and families in Volusia County. In addition to overseeing the work of the Coalition and other agency initiatives, the Board of Directors is fiscally responsible for One Voice for Volusia and provides direction ensuring agency sustainability. The Board of Directors meets semi-annually and in 2010, the Board met on January 6th and July 14th.

The Executive Committee generally meets on a quarterly basis and serves in an advisory capacity to the Executive Director on matters such as finances, programming, and evaluation. The Executive Committee in 2010:

<u>President:</u>	Ray Salazar , <i>The United Way of Volusia/Flagler Counties</i>
<u>Vice President:</u>	Steve Sally , <i>The House Next Door</i>
<u>Secretary/Treasurer:</u>	Reggie Williams , <i>The Department of Children and Families</i>
<u>At-Large Officer:</u>	Rick Fraser , <i>Center for Business Excellence</i>
<u>Coalition Co-Chairs:</u>	Barry Pollack , <i>UCP of East Central Florida (outgoing co-chair through June, 2010)</i> Teresa Rogers , <i>Volusia/Flagler Family YMCA</i> Lara Glaser , <i>Early Learning Coalition of Flagler/Volusia (incoming co-chair, July, 2010)</i>

The Executive Committee are also on the Board of Directors and are in addition to the following Board in 2010:

Dr. Lex Baer , <i>Presbyterian Counseling Center</i>	Ms. Dixie Morgese , <i>Healthy Start Coalition of Flagler and Volusia Counties</i>
Mr. Doug Beach , <i>Council on Aging</i>	Mr. Dan Roll , <i>American Red Cross</i>
Mr. Chet Bell , <i>Stewart Marchman Act Behavioral Healthcare</i>	Ms. Rose Schuhmacher , <i>Chamber of Commerce Alliance</i>
Mr. Carl Coalson , <i>SEDNET</i>	Dr. Bonita Sorensen , <i>Volusia County Health Department</i>
Mr. Randy Croy , <i>Haven Recovery Center</i>	Mr. Bob Sterner , <i>Seventh Judicial Circuit Court Administration</i>
Ms. Dona DeMarsh , <i>Volusia County Council designee</i>	Mr. Joe Sullivan , <i>Boys & Girls Clubs of Volusia and Flagler Counties</i>
Rev. John Ferro , <i>Minister</i>	Mr. Randy Surber , <i>Florida Hospital Deland</i>
Mr. Bill Griffin , <i>Halifax Health</i>	Mr. Brandon Young , <i>Embry-Riddle Aeronautical University</i>
Mr. Joe Jaynes , <i>Community Member</i>	Ex-officio Member:
Sheriff Ben Johnson , <i>Volusia County Sheriff's Office</i>	Ms. Senta Goudy , <i>Florida Office of Drug Control</i>
Mr. David Kerr , <i>Department of Juvenile Justice</i>	
Ms. Donna Marietta , <i>Remax All Pro Realty</i>	
Ms. Diane Martin , <i>Volusia County School Superintendent designee</i>	
Ms. Lois Moltane , <i>Community Member</i>	

One Voice for Volusia, the Coalition

The coalition meets monthly for the purpose of networking and sharing valuable information on timely and varied topics. With an average of 77 members attending each month, the challenge to feature topics of interest is ongoing. In 2010, the following topics were presented:

January	Community Connector, Community Agenda, Deltona For You, Websites
February	2010 Census Presentation
March	Successful Collaborations, Multi-agency Efforts
April	Case Management Expert Panel
May	Homelessness Update
June	Dr. Margaret A. Smith, Superintendent of Volusia County Schools
August	2010 Community Agenda Snapshot, Unemployment Panel
September	Healthcare Reform: What it Means to Us, Dr. Bonnie Sorensen, Volusia County Health Department
October	Prescription Drug Use/Abuse, Director Bruce Grant, Florida Office of Drug Control
November	Connecting to the Faith Community
December	2nd Annual Efficiency in the Workplace Contest Nominees and Winners, Share Your 2010 Success Story

"The agency collaboration support that is instilled by One Voice of Volusia is part of the community foundation that encourages growth and brings people together to initiate changes for a brighter future. The One Voice team is efficient, effective and does an amazing job with the magnitude of work and a minimal number of staff. I truly appreciate the opportunity to be part of this model of excellence that other counties want to emulate."

Cindy Gray, Daytona MSW Recruiter, University of Central Florida

In 2010, three active committees of the coalition met regularly. The work of the **Connecting to the Faith Community Committee** led to the interactive networking session in November 2010 which will guide this committee's work in 2011. The **Deltona Prevention Project** resulted in capacity-building among youth-serving organizations while working to prevent underage drinking. An evaluation report outlines the interactive meetings and outcomes of this project which continues through the maintenance of an online resource, www.deltonaFORyou.org, Deltona's own Family Online Resource. One Voice for Volusia staff is happy to forward the complete evaluation report to any individuals interested.

"The Deltona Prevention Project brought together community players and partners that could accomplish more in a monthly meeting of 90 minutes than they could have accomplished with multiple phone calls and meetings. The ability to network and to participate in community change is powerful, energizing and rewarding for all involved."

Janice Cashell, Family Support Specialist, Volusia County Schools, Program Coordinator, BRIDGES

Companion efforts to the Deltona Prevention Project led to the **Engaging Youth Initiative** in 2010. Two youth groups in Deltona were led through the process of understanding how policy decisions are made through local government. This project transitioned later in the year to development of a formal committee also comprised of youth. In October 2010, two selected teenagers (approved through an application process) and three adults were trained with other coalitions in the State on environmental scanning in preparation of local practices and policies related to underage alcohol access and consumption in 2011.

The Membership Development Task Force spearheaded new ideas to get members engaged. The Member Highlight was added to the monthly agenda and gave an opportunity to any individuals interested to present the highlights of their agency's work (in three minutes or less!). Finally, quarterly new member orientation meetings were established in order to personalize the connection between new members and staff to the work of One Voice for Volusia.

One Voice for Volusia manages four websites: www.onevoiceforvolusia.org, www.agendavf.org, www.deltonaFORyou.org and www.coalitionalliance.org. The One Voice for Volusia website continues to be a major component of the coalition's community education efforts. This resource provides timely data, coalition and other initiative updates as well as all of the One Voice publications and resources. Other resources:

The **Community Connector** e-communication system effectively communicates with community members and connects various groups. Nearly 1,400 subscribers received 612 messages in 2010.

A **membership survey** is conducted annually to evaluate work from the previous year and plan for the upcoming year. The full report can be requested by contacting One Voice for Volusia staff. The survey is conducted at a coalition meeting (June 2010), is made available on the website for download, and via the e-polling tool, Survey Monkey. Approximately 33% of the total membership completed the survey, resulting in 97 individual responses. Overall, the percentage of members "satisfied" or "very satisfied" were:

- *Monthly Meetings, 94%*
- *Coalition Websites, 95%*
- *Networking/Learning Opportunities, 93%*
- *Community Agenda initiative, 92%*
- *Community Connector, 94%*

The **Health and Human Services Summit** was held on Friday, October 29, 2010 at the Ocean Center in Daytona Beach for the sixth year. This tradeshow is made available to professionals in the health and human services field to better connect to each other. In 2010, 89 agencies participated in the Health and Human Services Summit and more than 500 individuals attended this event.

Coalition Membership

During 2010 there were approximately 270 individual members of the coalition, representing approximately 140 agencies. Membership is identified as Active or Supportive. An active member is one who attends regularly (at least six times annually). A list of supportive members can be found online at www.ovfv.org/supportive-members.html. Active members in 2010 were the following and links to their respective websites can be found online at www.ovfv.org/active-members.html.

Adaptive Technology Solutions, Inc.

American Red Cross

Boys & Girls Club of Volusia/Flagler Co.

Center for Business Excellence

Chamber of Commerce/Holly Hill Chamber of Commerce

Children's Home Society

Children's Medical Services

Community Advocates & Interested Residents

Community Legal Services of Mid-Florida, Inc.

Community Partnership for Children

Council on Aging of Volusia County

County of Volusia

CredAbility

Daytona Beach Housing Authority

Daytona State College and Women's Center

Department of Children and Families

Department of Juvenile Justice

disAbility Solutions for Independent Living

Division of Blind Services

Domestic Abuse Council

E.S.P. Case Management Professionals, Inc.

Early Learning Coalition of Flagler/Volusia

Easter Seals of Volusia/Flagler

Embry-Riddle Aeronautical University

Florida Capital Bank

Florida Health Care Plans, Inc.

Florida Hospital DeLand

Good Samaritan Society

Goodwill Self Sufficiency Center

Halifax Health

Halifax Urban Ministries

Haven Recovery Center

Healthy Communities

Healthy Start Coalition of Flagler/Volusia

Henry & Rilla White Foundation

Mid Florida Community Services Head Start

Neighbor to Family, Inc.

Pace Center for Girls

Presbyterian Counseling Center

Re/MAX All Pro Realty

SEDNET

Seventh Judicial Circuit Court Administration

Stewart-Marchman-Act Behavioral Healthcare

The deMange Agency

The House Next Door

The United Way of Volusia-Flagler Counties, Inc

Tomoka Correctional Institute & Department of

Corrections

University of Central Florida, Daytona Beach

Vocational Rehabilitation, Department of Education

Volusia County Health Department

Volusia County Schools

Volusia County Sheriff's Office

Volusia/Flagler Coalition for the Homeless

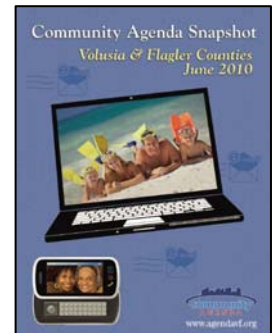
Volusia/Flagler Family YMCA

Votran

The Community Agenda

“The Community Agenda Snapshot is a valuable resource that helps translate data into language that can be used in writing grants to support health and human services in our community. I am grateful to the staff for gathering and presenting this data in a useful and convenient format.”

*Dr. Alma Dixon, Executive Director, Health Equity Odessa Chambliss
Wellness Center, Bethune-Cookman University*



Each year data is updated and the Community Agenda is moved forward through a variety of community engagement strategies. 2010 efforts centered on data collection, analysis and the release of the 2010 Snapshot publication. In February, a utilization survey was released resulting in feedback (88 responses) of how individuals from community agencies are using this publication for funding applications, planning programs and improving service delivery. 2010 Snapshot data was updated online as new data was available, making this resource as up-to-date as possible for interested individuals. In late 2010, the Community Agenda Steering Committee reached consensus to concentrate planning and implementation efforts to address the prenatal through 5 age group, complementing the efforts of the Community Agenda's companion study and collaborative, *thrive by five*. More information can be found online at www.agendavf.org.

The Community Agenda Steering Committee, 2010

Edwin DeBardleben, Agency for Persons with Disabilities

Dona DeMarsh, County of Volusia

Alma Dixon, EdD, MPH, RN, Bethune-Cookman University

Bob Elkin, Palm Coast Data

Rev. John Ferro, Minister

Rick Fraser, Center for Business Excellence

Lara Glaser, Early Learning Coalition of Flagler & Volusia

Patrick Johnson, RN-C, MPA (Co-chair), Flagler County Health Department

Mark Jones, Community Partnership for Children

David Kerr, Department of Juvenile Justice

Linda Levin, ElderSource

Lynda Linke, County of Flagler

Dianne Martin, MSW, Volusia County Schools

Dixie Morgese, Healthy Start Coalition of Flagler and Volusia Counties

Susan H. Perry, Caplan Management Group, LLC

Ray Salazar, United Way of Volusia-Flagler Counties

Bonnie Sorensen, MD, MBA, Volusia County Health Department

Katrina Townsend, Flagler County Schools

Chantell Waters, Focus on Flagler Youth

Sam Willett (Co-chair), Bank of America

Reggie Williams, Department of Children and Families

thrive by five



The *thrive by five* collaborative aimed works collectively so that children are prepared to enter school ready to learn and that children are emotionally and physically healthy. The collaborative's Steering Committee has met monthly since the release of the ***thrive by five: ensuring hope, health and happiness in early childhood*** report in February 2009. Stemming from the *thrive by five* report, this collaborative has been working vigorously toward achieving optimal early childhood outcomes and in May 2010 approved its Strategic Plan. One Voice for Volusia staff will provide facilitation for the collaborative in implementing the plan and will also coordinate training and technical assistance with Georgetown University in 2011, a Community System of Care Development scholarship awarded to One Voice for Volusia. The training and technical assistance award was presented by the Florida Department of Health and the Volusia/Flagler communities were selected to further the work of collaborative planning efforts and to strengthen the early childhood community system of care for young children and their families. The technical assistance is provided through consultation with a team from Georgetown University.

“One Voice for Volusia’s Community Agenda *thrive by five* project has incorporated the excellent use of data, research, best practices, facilitation, and community collaboration to assist our community in developing meaningful strategies and taking action aimed at improving the lives of children in Volusia and Flagler Counties. “

Dixie Morgese, Executive Director, Healthy Start Coalition of Flagler/Volusia

The *thrive by five* collaborative Steering Committee, 2010

Maryann Barry, Children’s Advocacy Center

Lisa Benitez, Children’s Home Society

Summer Clayton, League of Women Voters of Volusia County

Carl Coalson, Volusia County Schools, SEDNet

Anne Ferguson, The Chiles Academy

Lara Glaser, Early Learning Coalition of Flagler and Volusia Counties

Mark Jones, Community Partnership for Children

Robin King, Center for Business Excellence

Clay LaRoche, Department of Children and Families

Donna Maas, Mid Florida Community Services Head Start

Dixie Morgese, Healthy Start Coalition of Flagler and Volusia Counties

Maritza Patterson, League of Women Voters of Volusia County

Nancy Perkins, Stewart-Marchman-Act Behavioral Health

Judy Ryan, RN, Children’s Medical Services

Ray Salazar, The United Way of Volusia-Flagler Counties

Steve Sally, The House Next Door

Lynn Sinnott, Easter Seals of Volusia/Flagler

Dr. Bonnie Sorensen, Volusia County Health Department

Catherine Twyman, Daytona State College

Alicia Watson, Halifax Health, Healthy Communities

Other Agency & Coalition Initiatives

One Voice staff is regularly requested to assist and/or convene meetings in order to address local issues requiring improvement through collaboration. In 2010:

- One Voice for Volusia maintained its partnership with The United Way's First Call for Help to provide the 2-1-1 information and referral resource online and provided financial assistance to improve the online resource.
- One Voice for Volusia served as a facilitator for the Disabilities Coalition of Volusia/Flagler, assisting them with the development of a strategic plan and building a stronger collaborative foundation.

One Voice for Volusia is also a leader, driving visionary efforts behind the collective work of other community coalitions throughout the State. One Voice for Volusia directly spearheads a regional alliance, the Community Coalition Alliance, to serve as the collective voice of community coalitions in Florida while valuing the unique identity of each member and serves in an advisory capacity to the development of a Florida Coalition Alliance. The first gathering of Florida coalition leaders met in St. Augustine on May 28, 2010 and presented respective success stories. Outside of this gathering, the regional alliance met quarterly in 2010.

“Working with the Community Coalition Alliance, under Carrie Baird’s leadership, has been in an invaluable experience for both staff and coalition members of PACT Prevention Coalition. The understanding gained from our membership, as well as our Sharing Success Stories networking gathering, has helped our coalition make positive advances in our efforts to establish community wide change. We are truly grateful for Carrie’s leadership and our membership in the Community Coalition Alliance!”

Heidi L. Matheny, Coalition Coordinator, PACT Prevention Coalition of St. Johns County

Professional & Evaluation Services

One Voice for Volusia has positioned itself within the health and human services field as a program evaluator and other professional services. Within its scope of business, One Voice for Volusia pursues opportunities to assist other community initiatives while generating revenues to sustain the work of the agency beyond grant funding. In 2010 One Voice for Volusia was under contract to evaluate the Correctional Treatment Diversion Program at Haven Recovery Center (Serenity House), the 21st Century Learning Center Grant with the Boys & Girls Clubs of Volusia/Flagler, and the Prevention on the Move Program at Stewart-Marchman-Act Behavioral Healthcare.

Leadership staff also assisted with the Volusia County Health Department’s Southwest Volusia Health Leadership Group and provided assistance to Easter Seals and the Early Learning Coalition.

2009-2010 Financial Report (July 1, 2009 – June 30, 2010)

INCOME

Grants	\$313,267
Professional Fees	\$49,213
Community Agenda	\$58,800
Contributions	\$2,000
<i>Income passing through to others (OVV as fiscal agent)</i>	
Seminole Prevention Coalition	\$12,297
Community Coalition Alliance	\$7,635
	\$443,212

EXPENSES

Wages/Payroll Taxes/Employee Benefits	\$227,816
Special Projects Expense	\$32,856
Professional Fees	\$64,120
Rent	\$16,894
Supplies	\$16,050
Communications	\$10,473
Depreciation	\$4,270
Travel	\$8,768
Insurance	\$3,020
Meeting Costs	\$2,418
Dues, Fees, Subscriptions	\$1,073
Training & Registration Fees	\$995
Printing and Reproduction	\$6,980
<i>Expenses of others (OVV as fiscal agent)</i>	
Seminole Prevention Coalition	\$13,821
Community Coalition Alliance	\$5,392
	\$414,946
Net Assets, End of year	\$70,082