

# One Voice for Volusia

*Connecting Our Community*

Start: 9:00 a.m.
End: 10:30 a.m.
Volunteers: 78
Volunteer Hours: 117

## Coalition Meeting Minutes

January 14, 2009, 9:00 a.m. to 10:30 a.m., Volusia County Health Department

Name	Agency
Keirstead, Pete	A Family Church
Grant, Karen	BeginAgain Children's Grief Center
Tyger, Jenny	Big Brothers Big Sisters of Volusia/Flagler Counties
Medford, Mike	Boys & Girls Clubs of Volusia/Flagler
Williams, Georgia	Boys & Girls Clubs of Volusia/Flagler
Wilary, Loretta	Campaign for Working Families
Losciale, Eric	Children's Home Society
Bass, Robin	Children's Medical Services
Ryan, Judy	Children's Medical Services
Schmellick, Nita	Community Foundation of East Central Florida
Beckwith, Jennifer	Community Legal Services of Mid-Florida
Epley, Carl	Community Outreach Services
Sarduy, Kavaja	Community Partnership for Children
Tapp, Priscilla	Consumer Credit Counseling Service of Central Florida
Jasper, Edward L.	County of Volusia
DeStefano, Nancy	Daytona State College Women's Center
Nero-Wall, Becky	Daytona State College, Women's Center
Lewis, Betsy	Department of Children and Families
Williams, Reggie	Department of Children and Families
Holland, Bill	Department of Juvenile Justice
Rose, Paula	disability Solutions for Independent Living
Watson, Mike	Division of Blind Services
Wolfson, Darlene	Domestic Abuse Council
Ferro, John	DUNAMIS Community and Outreach Ministries
Faganagin, Mary	E.S.P. Case Management
Gibson, Bruce	E.S.P. Case Management Professionals, Inc.
Glaser, Lara	Early Learning Coalition of Flagler/Volusia
Jacobson, Ruthann	Easter Seals of Volusia/Flagler
Sinnott, Lynn	Easter Seals of Volusia/Flagler
Young, Brandon	Embry-Riddle Aeronautical University
Levasseur, Sara	Family Resource Coalition
Hall, Terry	Florida Capital Bank
Preston, Gloria	Florida Health Care Plans
Lyons, Jennifer	Florida Hospital DeLand
Acker, Patricia	Florida Hospital Hospice Care
Wrlak, Charlann	Florida Lions Conklin Center for the Blind
Martin, Calvin	Guardian Ad Litem Program
Case, Joyce	Health Planning Council
Emerick, Dawn	Health Planning Council of Northeast Florida
Spencer, Theresa	Healthease
Parris, Steven	Healthy Communities
Philio, Cher	Healthy Communities
Watson, Bridget	Kingdom Restoration Ministries
Watson, Everett	Kingdom Restoration Ministries
Wilson, Wendy	Lions Club & Impaired Vision Resource Foundation
Murphy, Linda	Magellan Health Services
Decker, Bob	Mental Health Association

Miller, Linda	Mid Florida Community Service Head Start
Paul, Deanna	NAMI
Paul, Walter	NAMI
Chrapek, Karen	Neighbor to Family
Schafer, Joann	PACE Center for Girls
Plyler, Christine & Derwood	Pioneer Enterprises
Roberts, Joanne	Redirecting Children's Behavior of Daytona Beach
Siracusa, Ray "Rocky"	Rocky's Roost
Moltane, Lois	SEDNET
Croy, Randy	Serenity House of Volusia County
Sterner, Robert	Seventh Judicial Court
Barrett, Toni	Stewart-Marchman-Act Behavioral Healthcare
Bell, Chet	Stewart-Marchman-Act Behavioral Healthcare
Kress, Victoria	Stewart-Marchman-Act Behavioral Healthcare
Whipper, Dena	Stewart-Marchman-Act Behavioral Healthcare
Yost, Debbie	The Front Porch Counseling Center
Sally, Steve	The House Next Door
Casas, Alicia	The United Way of Volusia/Flagler
Pollack, Barry	UCP East Central Florida
Salazar, Ray	United Way of Volusia/Flagler Counties
Greeley, Darryl	University of Central Florida – Daytona Beach
Taufer, Jill	University of Florida, Volusia County Cooperative Extension
Lea, Malinda	Veterans Affairs
Baker, Sandi	Visual Innovations & Solutions
Baird, Jeff	Vocational Rehabilitation
Hinson, Rakinya	Volusia County Health Department
James, Pat	Volusia County Human Services
Rogers, Teresa	Volusia Flagler Family YMCA
Hernandez, Jimmy	Volusia Teen Court
Schefstad, Tony	Volusia/Flagler Coalition for the Homeless
<b>One Voice Staff:</b>	
Baird, Carrie Garnett	Executive Director
Gedney, Rosemarie	Administrative Coordinator
Kennedy, Lynn	Project Director, Community Agenda

## WELCOME/APPROVAL OF MINUTES

The meeting was called to order at 9:00 a.m. by Co-Chair Jasper. He extended a welcome to all attendees and roundtable introductions ensued. Co-Chair Jasper asked that members please fill out their critique (yellow) form today especially since this is our first meeting in the new room. Feedback is greatly appreciated. Consensus was reached to approve the December 10<sup>th</sup> meeting minutes.

## 2009 STRATEGIC PLAN & BRAINSTORMING

Ms. Baird asked the membership to add their ideas for new strategies. One Voice for Volusia is also looking for possible dates for the 2009 Health and Human Services Summit that will be held at the Ocean Center. A majority show of hands agreed that they would be willing to pay a small fee to cover the cost of the table and chair rental in order to be an exhibitor at the event. One of the focuses this year will be to recruit new coalition members from the law enforcement, business and media sectors. The Deltona Prevention Project will continue through this year and is currently featuring "lunch and learn" meetings, so interested individuals were invited to contact Deborah to reserve a space. The Systems and Data Committee will continue to build on the Community Agenda Initiative and produce the yearly Snapshot publication. The expansion and upgrade of the [www.agendavf.org](http://www.agendavf.org) and the [www.onevoiceforvolusia.org](http://www.onevoiceforvolusia.org) websites will also continue. One Voice for Volusia and The United Way will meet to explore the options of making the [www.211live.org](http://www.211live.org) website more interactive. Among other suggestions:

- One Voice explore coordinating a local version of a "National Conference" since 1 in 15 members were not able to attend this year due to the cost. It was suggested to possibly partner with The Center for Business Excellence and inviting organizations willing to provide workshops at no or minimal cost.

## TOPIC OF THE MONTH: LOCAL AGENCY MERGERS

Chet Bell, CEO of Stewart-Marchman-Act Behavioral Healthcare and Teresa Rogers, CEO of Volusia/Flagler Family YMCA, presented information on their respective company's recent mergers.

Mr. Bell explained in depth the importance to the community of this merger. He provided pertinent information to members who might be considering a merger and why and how it works. Outside consultants were brought in to assist with the merger. There is a hand out in today's packet that can help answer some basic questions if agencies are considering a merger.

Ms. Rogers stressed the importance of overcoming any barriers that might be in place while trying to complete a merger. The YMCA also used outside consultants and Ms. Rogers stressed that collaboration, communication and commitment are the most important parts of any merger to be completed successfully.

A brief question and answer session followed.

## **CLOSING ANNOUNCEMENTS**

Member announcements ensued.

## **NEXT MEETING/ADJOURNMENT**

There being no further business, the meeting adjourned. The next meeting will be held on Wednesday, February 11, 2009 at 9:00 a.m. in Conference Room 516 C, Volusia County Health Department. The topic for this meeting is to be determined.

### **The results of the meeting critiques were:**

- 39 responses
- 31 responded that the meeting was "productive" (7 did not respond either way)
- 1 responded that the meeting was "OK"

### **The next meeting could be improved by:**

- "Turn off projector when speakers are done talking so they don't have "slides" on their face."
- "Go back to the old room and old set up"
- "The meeting space seemed adequate in the old room; this room seemed cramped; visibility in looking at colleagues was very poor. Speaker should be standing where projection is on the wall."
- "Auditorium style tables/chairs facing the screen"
- "N/A Great meeting"
- "Placing chair at the front of the room"
- "Seating arranged so call attendees face the same way"
- "Nothing. Great meeting"
- "More time for meeting"
- "Regarding meeting space - remove the tables and put chairs in circle"
- "For those of us who are "newer" to the table – all overview of how OVFV works, funding, operationally, etc."
- "Nothing"
- "I believe the other room is more conducive to our needs"
- "Different seating arrangement – new room great!"
- "Have meeting in an arena"
- "Great meeting"
- "Great presentations on mergers and inform us of "new" programs. Thanks!"
- "Room set up was good"
- "Space is always a problem for large groups to fit comfortably!"
- "Maybe set up the room like this – [drawing]."

### **What I liked about the meeting was:**

- "Thorough"
- "Great topic, good preparation/execution by speakers"
- "Excellent topic- relevant to current environment"
- "Chet is a good speaker"
- "Chet was very informative and very humorous! Brutally honest"
- "Networking"
- "Enough room for everyone"
- "Topic was excellent"
- "The speakers regarding merger – good presentations"
- "Very informative"
- "Excellent presenters and topic"

- “Introductions at the beginning of meeting and time for Q&A for the speakers”
- “Excellent topic and presenters. Timely and informative, especially in current fiscal climate. Nice to hear goals of coalition. You all do great work”
- “Room was great”
- “Good info”
- “Great to meet new CEO of the YMCA”
- “Putting names w/faces; hearing about other organizations”
- “The Strategic Planning – so organized, good job”
- “Opportunity to share and learn”
- “Room more spacious”
- “Interesting topic- info can be translated into “partnership” strategies as well”
- “Really good presentations, excellent information about merging organizations”
- “Excellent meeting, great info”
- “Always love the information!”
- “As always – on time – on topic & information”
- “Informative, networking”
- “Community needs advocates to challenge cuts to local schools and especially honor classes/dual enrollment, etc. that give our students better chances of college acceptance. Also sports clubs and extra curricular activities that keep youth motivated and do well academically and produce well rounded students/citizens.”
- “Speakers were both excellent – good information”
- “Good topic, great presentations!”
- “Excellent presentations and presenters”
- “Merger presentations were clear and easily understood”
- “Topic that is relevant and not something I’ve heard before. Very fresh.”
- “Two speakers were excellent in describing the challenges they faced during the merger and post merger.”

#### **Suggestions for “Topic of the Month”**

- “ALF Services and Funding”
- “State of our community”
- “Health services in the community”
- “Health Insurance challenges and solutions for employers”
- “Using research (social marketing) to develop and evaluate effective behavior change programs”
- “Financial assistance for the elderly”
- “How to help unemployment rate (i.e. child care subsidy)”
- “Economic impact on organizations, grant opportunities for agencies, non-profits, etc”
- “Is connecting with the community more challenging today and if so what ways & how to overcome these challenges”
- “Alternative therapies – equine assisted counseling, play therapy, art therapy”
- “Fundraising in this economy”
- “Ex. of how organizations/agencies are “weathering” the current economic environment”

#### **Other Comments:**

- “Too much time spent on this particular topic. Having 2 people to talk on such a specific topic that does not meet the general need for info was overkill. This would be a great workshop topic for those who are interested, not for general group”
- “Like the idea of local symposium; new room is good”
- “I thought the room was fine”
- “Not a great table set up, but I have no better recommendation except the one above”
- “Feedback on new room: Speakers not as visible as before, other room seemed bigger, prefer speakers up front (where presentation is on screen)”
- “Nice set up for the room”
- “None – very informative”
- “Amazing that this happens – all coming together”
- “Space actually seemed more restricted”
- “Like the room set up and access to 2 mikes – although one is weak”
- “I always enjoy attending”
- “I would be willing to present on the topic of equine assisted counseling”
- “Meeting room is good. Suggest the head table and screen be in at same area of room”

# One Voice for Volusia

*Connecting Our Community*

Start: 9:00 a.m.
End: 10:05 a.m.
Volunteers: 70
Volunteer Hours: 70

## Coalition Meeting Minutes

February 11, 2009, 9:00 a.m. to 10:30 a.m., Volusia County Health Department

Name	Agency
Bell, Lize	AHEC/Quit Smoking Now
Adkins, Kahlin Kelly	American Lung Association
Folsom, Lori	Boys & Girls Club Volusia/Flagler Counties
Williams, Georgia	Boys & Girls Club Volusia/Flagler Counties
Wilary, Loretta	Campaign for Working Families
Losciale, Eric	Children's Home Society
Bass, Robin	Children's Medical Services
Courtney, Carrie	City of Daytona Beach Police Department
VanGelder, Steve	Community Outreach Services
Deal, Jo Lynn	Community Partnership for Children
Harlow, Denise	Conklin Center for the Blind
Tapp, Priscilla	Consumer Credit Counseling Service of Central Florida
Camputaro, Gail	Council on Aging of Volusia County
Bell, Katrina	Daytona State College
Heck, Marilyn	Department of Children and Families
Lewis, Betsy	Department of Children and Families
Anderson, Rachel	Disability Solutions for Independent Living
Rose, Paula	disability Solutions for Independent Living
Camara, Debra	Division of Blind Services
Watson, Mike	Division of Blind Services
Wolfson, Darlene	Domestic Abuse Council
Ferro, John	DUNAMIS Community and Outreach Ministries
Fagaragan, Mary	E.S.P. Case Management Professionals, Inc.
Gibson, Bruce	E.S.P. Case Management Professionals, Inc.
Lowe, Michele	Early Learning Coalition of Flagler/Volusia
Moor, Susan	Easter Seals of Volusia/Flagler
Levasseur, Sara	Family Resource Coalition
Castellano, Melissa	Florida Department of Revenue
Preston, Gloria	Florida Health Care Plans
Wrlak, Charlann	Florida Lions Conklin Center for the Blind
Ashers, Patricia	General Vice Agency Corporation
Thalheimer, Patti	Halifax Humane Society
Case, Joyce	Health Planning Council of Northeast Florida
DeMange, Paul	Healthease
Parris, Steven	Healthy Communities
Philio, Cher	Healthy Communities
Liberi, Judy	Heart of Volusia, Inc.
Wilson, Wendy	Lions Club & Impaired Vision Resource Foundation
Murphy, Linda	Magellan Health Services
Decker, Bob	Mental Health Association
Jackson-Smith, Sharlene	MHA of East Central Florida
Houde, April	Mid Florida Community Services Head Start
Miller, Linda	Mid Florida Community Services Head Start
Chrapek, Karen	Neighbor to Family, Inc.
Richmond, Susan	Ormond Memorial Art Museum
McQueen, Renee	PACE Center for Girls
Schafer, Joann	PACE Center for Girls

Baer, Lex	Presbyterian Counseling Center
Jaeger, Cindy	Presbyterian Counseling Center
Siracusa, Ray "Rocky"	Rocky's Roost
Moltane, Lois	SEDNET
Sterner, Robert	Seventh Judicial Court
Barrett, Toni	Stewart-Marchman-Act Behavioral Healthcare
Whipper, Dena	Stewart-Marchman-Act Behavioral Healthcare
Gonzalez, Israel	Teen Court – Circuit 7
Larkin, Patti	The ARC of Volusia, Inc.
Patneau, Susan	The Box Project
Guy-Reed, Kass	The STAR Family Center
Casas, Alicia	The United Way of Volusia/Flagler Counties
Olsen, Diane	The United Way of Volusia/Flagler Counties
Gray, Cynthia	UCF-Daytona
Pollack, Barry	UCP East Central Florida
Greeley, Darryl	University of Central Florida – Daytona Beach
Houser, Teri	VCS – EDEP
Paulin, Donna	Visitation House
Baker, Sandi	Visual Innovations & Solutions
Powell, Glenda	Volusia County Department of Corrections
James, Pat	Volusia County Human Services
Rogers, Teresa	Volusia Flagler Family YMCA
Blanck, Heather	Votran
<b>One Voice Staff:</b>	
Schlageter, Deborah	Project Director
Gedney, Rosemarie	Administrative Coordinator
Kennedy, Lynn	Project Director, Community Agenda

**WELCOME/APPROVAL OF MINUTES**

The meeting was called to order at 9:00 a.m. by Co-Chair Pollack. He extended a welcome to all and roundtable introductions ensued. Co-Chair Pollack asked that members please fill out their critique (green) form today especially since we have now changed the seating based on past feedback. Consensus was reached to approve the January 14<sup>th</sup> 2009 meeting minutes. Co-Chair Pollack announced that due to a county council meeting being held in DeLand at the same time, today's business portion of the meeting will conclude at 10 a.m. so members may excuse themselves, if needed. Member announcements and networking will follow at 10 a.m..

**Coalition Business Update;**

Ms. Schlageter referred members to the 2008 One Voice for Volusia Annual Report and the 2009 Strategic Plan. Both documents are available online with additional copies at The Network Zone. She concluded her report by announcing that the Deltona Prevention Project's training calendar includes a full-day training by the Search Institute on April 23<sup>rd</sup> (handout). RSVPs are required due to limited space.

**TOPIC OF THE MONTH: "PUT THE FUN BACK IN FUNDRAISING"**

Guest speakers, Patti Thalheimer from the Halifax Humane Society and Susan Richmond from the Ormond Memorial Art Museum, were introduced and their presentation ensued. A key summary of their joint presentation is as follows:

- Work to keep volunteers and staff motivated and happy;
- Decide how to choose your "signature event"; find your focus;
- Check local social event calendars before planning your event as well as school and religious calendars;
- Know your budget;
- Check with other "like" industries for their schedules and events;
- Leave yourself enough time for planning;
- Get sponsorship and maintain it with proper support and thanks; and,

- Go to other events and experience what they are giving/offering for the money/resources expended (i.e. raffle, tickets to enter, etc.).

The floor was open during the presentation for questions and answers.

## **CLOSING ANNOUNCEMENTS**

The March coalition meeting will feature an early childhood development panel, a sign-up for volunteers willing to serve on the Coalition Co-Chair Nominating Committee as well as an update from the Faith-Based Efforts underway. Brief member announcements ensued.

## **NEXT MEETING/ADJOURNMENT**

There being no further business, the meeting adjourned at 10:05 a.m. The next meeting will be held on Wednesday, March 11<sup>th</sup> at 9:00 a.m. in Conference Room 516 C, Volusia County Health Department.

### **The results of the meeting critiques were:**

- 36 responses
- 24 responded that the meeting was “productive” (9 did not respond either way)
- 3 responded that the meeting was “OK”

### **The next meeting could be improved by:**

- “Nothing, meeting was great.”
- “Nothing, as usual”
- “All is good”
- “Good as is”
- “Room set up poor! Content unstructured, rambled, needed structure.”
- “A focus on networking”
- “Allowing speakers more time”
- “Well done. Some nuggets to take away...even for fundraising veterans. Need more Q/A time, also distinction between big organizations and small with no development staff.”
- “Well done”
- “Room setting much improved/love it, can see all angles of room”

### **What I liked about the meeting was:**

- “New room arrangement!”
- “Very informative”
- “New room layout”
- “Very knowledgeable and experienced presenters who were living and engaging”
- “The seating was very accommodating”
- “Extensive knowledge”
- “Set up is excellent”
- “Opportunity for questions at the end”
- “Very good informational points”
- “Various ways of planning a fundraiser”
- “Speakers”
- “Good info”
- “Very informative”
- “Timely and well presented”
- “Very informative”
- “Upbeat speakers, informative”
- “Great topic – good ideas”
- “Great rapport between speakers – joint presentation format these last two meetings has really kept things moving”
- “Meeting room set up; much more comfortable”
- “Brief, concise, informative, friendly”
- “Room set up is much better”
- “Would have preferred discussions, fundraising in a bad economy, energetic speakers!”
- “I like that you are trying new seating arrangements to see what works best!”

- “Seating arrangement”
- “The new seating was very good. Loved the topic of the month – great speakers”

**Suggestions for “Topic of the Month”**

- “Foundations; starting a web-site for cooperation”
- “Impact of current educational issues on our community (get VC Schools superintendent) to speak to us!”
- “Cut backs in education and how it is affecting our children – Votran transportation”
- “HIV Patient Care & Prevention Programs in Volusia County”
- “Grant-writing/What’s out there? Where to find them?”
- “Sharing from volunteer coordinators”
- “How to get your Board to step up.”
- “American Association of Grant Professionals”
- “Time management/balance/stress management in the life of a non-profit worker”
- “Direct mail pieces – for fundraising – what are the products (i.e. postcards, letter) – mail back envelopes needed?”

**Other Comments:**

- “Fantastic topic and knowledge sharing by speakers – loved it! Great room set up!”
- “Fundraising presentation pretty fundamental”
- “Set up good for seeing speakers”
- “Reduce lighting to show off overhead material, recycle bin for plastic bottles”
- “Best room set up yet!”
- “The new room arrangement is great”
- “Liked the room, still hard to see people”
- “Please consider having a meeting focusing on networking”
- “Groups use My Topia Café calendar to list events in a single, easy to access event dates
- “Loved the new room arrangement! Clear view of speaker and presentation”
- “Room set up much better”

# One Voice for Volusia

*Connecting Our Community*

Start: 9:00 a.m.
End: 10:30 a.m.
Volunteers: 70
Volunteer Hours: 105

## Coalition Meeting Minutes

March 11, 2009, 9:00 a.m. to 10:30 a.m., Volusia County Health Department

Name	Agency
DeMange, Paul	Agency Consultant – Medicaid
Bell, Lize	AHEC/Quit Smoking Now
Medford, Mike	Boys & Girls Clubs of Volusia/Flagler
Broxton, Tony	Children’s Advocacy Center
Davenport, Christine	Children’s Home Society
Life, Veronica	Community Advocate
VanGelder, Steve	Community Outreach Services
Tapp, Priscilla	Consumer Credit Counseling Service of Central Florida
Camputaro, Gail	Council on Aging of Volusia County
Jasper, Edward	County of Volusia
Maddox, Dorothy	Daytona Beach Housing Authority
Lewis, Betsy	Department of Children and Families
Holland, Bill	Department of Juvenile Justice
Hoss, David	disability Solutions for Independent Living
Rose, Paula	disability Solutions for Independent Living
Hoss, Wendy	Division of Blind Services
Watson, Mike	Division of Blind Services
Ferro, John	DUNAMIS Community and Outreach Ministries
McDowell, Edward	Duvall Home
Glaser, Lara	Early Learning Coalition of Flagler/Volusia
Stark, Vicky	Early Learning Coalition of Flagler/Volusia
Jacobson, Ruthann	Easter Seals of Volusia/Flagler
Sinnott, Lynn	Easter Seals of Volusia/Flagler
Mac’Kie, Claris	Family Renew Community
Levasseur, Sara	Family Resource Coalition
Hall, Terry	Florida Capital Bank
Bass, Robin	Florida Department of Health Children’s Medical Services
Ryan, Judy	Florida Department of Health Children’s Medical Services
Wrlak, Charlann	Florida Lions Conklin Center for the Blind
Arrowood, Suzan	Florida Powersports Safety Council
Martin, Calvin	Guardian Ad Litem Program
Case, Joyce	Health Planning Council of Northeast Florida
Philio, Cher	Healthy Communities – Healthy Start Marketing and Education
Morgese, Dixie	Healthy Start Coalition
Liberi, Judy	Heart of Volusia, Inc.
Wilson, Wendy	Lions Club & Impaired Vision Resource Foundation
Murphy, Linda	Magellan Health Services
Jackson-Smith, Sharlene	Mental Health Association of East Central Florida
Decker, Bob	Mental Health Association Suicide Prevention Coalition
Houde, April	Mid Florida Community Services Head Start
Miller, Linda	Mid Florida Community Services Head Start
Clark, Susan	Neighborhood Center
Schafer, Joann	PACE Center for Girls
Nikolla, Theodore	Palmer College of Chiropractic
Baer, Lex	Presbyterian Counseling Center
Roberts, Joanne	Redirecting Children’s Behavior of Daytona Beach
Siracusa, Ray “Rocky”	Rocky’s Roost

Moltane, Lois	SEDNET
Sterner, Robert	Seventh Judicial Court
Barrett, Toni	Stewart-Marchman-Act Behavioral Healthcare
Kress, Victoria	Stewart-Marchman-Act Behavioral Healthcare
Whipper, Dena	Stewart-Marchman-Act Behavioral Healthcare
Ferguson, Anne	The Chiles Academy
Fuller, Barbara	The House Next Door
Hallmon, Gail	The House Next Door
Sally, Steve	The House Next Door
Santilli, Reggie	The House Next Door
Pollack, Barry	UCP East Central Florida
Johnson, Angela	University of Central Florida
Greeley, Darryl	University of Central Florida – Daytona Beach
Knapp, Michael	Vince Carter Sanctuary
Paulin, Donna	Visitation House
Baker, Sandi	Visual Innovations & Solutions
Powell, Glenda	Volusia County Department of Corrections
Forand, Patrick	Volusia County Health Department
Hinson, Rakinya	Volusia County Health Department
Ferranti, Wendy	Volusia County Schools – Atlantic High
Tramont, Sharon	Volusia County Schools (for Mary Bruno)
Keyes, Joy	Volusia County Teen Court
Lochte, Ileana	Volusia/Flagler YMCA – Port Orange
<b>One Voice Staff:</b>	
Baird, Carrie	Executive Director
Schlageter, Deborah	Project Director
Gedney, Rosemarie	Administrative Coordinator
Kennedy, Lynn	Project Director, Community Agenda

**WELCOME/APPROVAL OF MINUTES**

The meeting was called to order at 9:00 a.m. by Co-Chair Jasper. He extended a welcome to all, especially individuals attending for the first time, and roundtable introductions ensued. Consensus was reached to approve the February 11<sup>th</sup>, 2009 meeting minutes.

**COALITION BUSINESS UPDATE: FAITH BASED EFFORTS; NOMINATING COMMITTEE**

Ms. Schlageter provided an update on the faith based efforts underway. Attendees were referred to a handout regarding an on-line service tracking tool, the Charity Tracker (brochures available at the Network Zone). Among the group’s goals: to connect social services with the faith based community and through a survey determine what services are currently being provided by area churches/temples/faith based groups. Coalition members were asked to volunteer to serve as a liaison between the coalition and their faith based group in completing the survey. An inventory of areas churches/faith based groups was distributed and returned to staff who will follow up with volunteers in completing this task.

Ms. Schlageter announced that volunteers were also requested to serve on the Coalition Co-Chair Nominating Committee. Discussion regarding the job responsibilities and qualifications for eligible candidates ensued. A sign-up sheet for individuals serving on the Nominating Committee was distributed.

**TOPIC OF THE MONTH: “EARLY CHILDHOOD DEVELOPMENT”**

The following individuals served as guest speakers on the Early Childhood Development Panel:

- *thrive by five study*: Lynn Kennedy, *One Voice for Volusia*
- *Local Childhood System*: Vicky Stark, *Early Learning Coalition of Flagler/Volusia*
- *Infant Mental Health*: Gail Hallmon, *The House Next Door*

Ms. Kennedy led attendees through a Powerpoint presentation, outlining *thrive by five*: ensuring hope, health and happiness in early childhood (handout included executive summary and conclusions) and her

presentation detailed that the report comprised of literature review and data collection focusing on children ages zero to five. The entire report is available on line at [www.agendavf.org](http://www.agendavf.org)

Ms. Kennedy referred to Ms. Baird to report on the next steps in forming a *thrive by five* Steering Committee, which met prior to the morning's coalition meeting. Ms. Baird stated that group has chosen to model their effort after the Whole Child project created by Lawton Chiles and will be actively meeting to effectively reach their goal that children enter school ready to learn, through a holistic service delivery system.

Ms. Stark's presentation highlighted a film featuring statistics of Florida children and their needs and shared issues being faced and addressed by the Early Learning Coalition of Flagler/Volusia.

Ms. Hallmon presented the importance of infant mental health, sharing local efforts to develop a chapter and ultimately work to improve the quality of the relationship between caregiver/parents and the child. Her presentation concluded with a demonstration of the Baby Brain Map, available online at [www.zerotothree.org](http://www.zerotothree.org).

Co-chair Pollack opened the question and answer session that followed.

### **CLOSING ANNOUNCEMENTS**

Roundtable member announcements ensued. The April coalition meeting will focus on *Connecting to the Business Community* with a networking exercise.

### **NEXT MEETING/ADJOURNMENT**

There being no further business, the meeting adjourned at 10:30 a.m. The next meeting will be held on Wednesday, April 8<sup>th</sup> at 9:00 a.m. in Conference Room 516 C, Volusia County Health Department.

#### **The results of the meeting critiques were:**

- 23 responses
- 17 responded that the meeting was "productive" (6 did not respond either way)

#### **The next meeting could be improved by:**

- "Shorter presentations"
- "Great meeting!"
- "Get a second microphone"
- "It was fine"
- "Everything was great"
- "New set up is good"
- "No improvement needed – great meeting"

#### **What I liked about the meeting was:**

- "Information"
- "The slide presentation was all good"
- "Excellent presentations, good discussion!"
- "Room set up was better! Very informative info from presenters"
- "Presentation was excellent"
- "Good topic of the month!"
- "Professionalism and expertise of presenters"
- "Agenda and topic of the month"
- "The seating arrangement that allows everyone to see forward and face speakers"
- "Faith based update; Gail Hallmon's presentation was great!"
- "Frank discussion on the human condition – what is really happening at the grass roots level with children and/or families"
- "Presentation fantastic – could Vicky's video be shown on Bright House?"
- "It was great!"
- "Topic, room set-up, alignment with other local initiatives"
- "Topic – where to find info and how it is correlated"

- “Panelists were good!”
- “Speakers were very informative; enjoyed meeting; set up of room”
- “Very good informative from speakers and questions”
- “Very informative meeting”
- “Well organized, structured. Stayed on time/on track”

### **Suggestions for “Topic of the Month”**

- “Framework for building effective collaborations”
- “Networking and collaboration among agencies, not competition. Was this problem solved anywhere in another community? Is there a model?”
- “Finance in the non for profit (resources, strategies, new requirements”
- “Speaker on Governor’s new Cover Florida program. Adult ed opportunities for persons who have dropped out of school before graduation.”
- “Transportation in Volusia/Flagler Counties”
- “Where to go for emergency funding for rent, electric, water, etc.”
- “As stress on providers and care-givers grows, is there a presentation that could be uplifting and protective for human service providers. While today’s program was great (informative resource) it was kind of a downer/pessimistic.”
- “Sex Education in Schools – Teen Pregnancy Prevention – Planned Parenthood”
- “Faith-based services in community”
- “We should schedule a meeting designed with faith based organizations in mind and send invitation to the local churches. Members can also reach out to bring a pastor to the meeting.”
- “Early Childhood Development”
- “Supportive recovery services, NA, AA, faith based spiritual set programs, options for recovery”
- “WIC – involvement in Volusia County.”

### **Other Comments:**

- “Room set up was off somehow; try something different (see) other side [of paper]”
- “Appreciate faith-based efforts”
- “Great meeting”
- “How about a monthly “food drive?: Prizes (!) of admission to meeting could be a food item that then goes to area providers.”

# One Voice for Volusia

*Connecting Our Community*

Start: 9:00 a.m.
End: 10:30 a.m.
Volunteers: 111
Volunteer Hours: 166.50

## Coalition Meeting Minutes

April 8, 2009, 9:00 a.m. to 10:30 a.m., Volusia County Health Department

Name	Agency
DeMange, Paul	Agency Consultant – Medicaid
Bell, Lize	AHEC/Quit Smoking Now
Adkins, Kahlin Kelly	American Lung Association
Tyger, Jenny	Big Brothers Big Sisters of Volusia/Flagler Counties
Davis, Anthony	Boeing Company - Titusville
Ryals, Lisa	Boys & Girls Clubs of Volusia/Flagler
Callaghan, Linda	Center for Business Excellence
Broxton, Tony	Children's Advocacy Center
Davenport, Christine	Children's Home Society
Bass, Robin	Children's Medical Services
Courtney, Carrie	City of Daytona Beach Police Department
Challis, Chris	Cobb Cole
Parsons, Kelly	Cobb Cole
Life, Veronica	Community Advocate – Witness House Inc.
Beckwith, Jennifer	Community Legal Services of Mid Florida
Glinzman, Lawrence	Community Legal Services of Mid Florida
Okhovatian, Tara	CompuSystems
Tapp, Priscilla	Consumer Credit Counseling Service of Central Florida
Camputaro, Gail	Council on Aging of Volusia County
Capozzi, Toni	Council on Aging of Volusia County
Jasper, Edward	County of Volusia
Lennon, Kay	Crotty & Bartlett
Workowski, Amy	Daytona Beach News Journal
Hedengren, David	Daytona Beach Police Department
Isemann, Kimberly	Daytona International Speedway Corporation
Ramirez, Josephine	Daytona International Speedway Corporation
Rieber, Greg	Daytona International Speedway Corporation
Hoodiman, Beth	Daytona State College
Pinkston-McDuffie, Joanne	Daytona State College
Bouey, Vanessa	Daytona State College Student Support Services
Lewis, Betsy	Department of Children and Families
Williams, Reggie	Department of Children and Families
Rose, Paula	disability Solutions for Independent Living
Watson, Mike	Division of Blind Services
Sacca, Christopher	Division of Blind Services, Children's Program
Ward, Cecil	Don Bell Signs
Drake, Dr. Daniel	Drs. Kraski and Costello
Ferro, John	DUNAMIS Community and Outreach Ministries
Allard, Marie	Early Learning Coalition of Flagler/Volusia
Glaser, Lara	Early Learning Coalition of Flagler/Volusia
Sinnott, Lynn	Easter Seals of Volusia/Flagler
Sharples, Steven	Embry Riddle Aeronautical University
Fagaragan, Mary	ESP Case Management
Fagaragan, Tasha	ESP Case Management
Alexander, Jimica	Family Renew Community
Dunham, Tonia	Family Renew Community
Mac'Kie, Claris	Family Renew Community

Gordon, Debra	Family Renew Community, Intern
Taylor, Ashley	Family Renew Community, Intern
Hall, Terry	Florida Capital Bank
Ryan, Judy	Florida Department of Health Children's Medical Services
Miller, David	Florida Health Care Plans
LaRose, Mark	Florida Memorial Hospital
Arrowood, Suzan	Florida Powersports Safety Council
Breneman, Burke	Florida Powersports Safety Council
Rakes, Sandy	Great Kids Explorer Club
Caliguire, Rachel	Great Kids Explorer Club
Cameron, Jim	Greater Daytona Beach and Halifax Area Chamber of Commerce
Martin, Calvin	Guardian Ad Litem Program
Dixon, David	Handicapped Adults of Volusia County
Case, Joyce	Health Planning Council of Northeast Florida
Emerick, Dr. Dawn	Health Planning Council of Northeast Florida
Parris, Steven	Healthy Communities
Philio, Cher	Healthy Communities – Healthy Start Marketing and Education
Liberi, Judy	Heart of Volusia, Inc.
Ollila, Emily	James Moore & Co.
Watson, Bridget	Kingdom Restoration Ministries
Watson, Everett	Kingdom Restoration Ministries
Kurek, Kristi	Medi Home Health
Jackson-Smith, Sharlene	Mental Health Association of East Central Florida
Miller, Linda	Mid Florida Community Services Head Start
Chrapek, Karen	Neighbor to Family, Inc.
Olsen, Eric	Olsen Custom Homes
Schafer, Joann	PACE Center for Girls
Nikolla, Theodore	Palmer College of Chiropractic
Baer, Lex	Presbyterian Counseling Center
Welsh, Michael	RBC Bank
Smith, Michael	Riverside Bank
Siracusa, Ray "Rocky"	Rocky's Roost
Sterner, Robert	Seventh Judicial Court
Youngblood, Carol	Seville Village Improvement Association
Garzon-Bernal, Doris C.	Small Business Development Center DSC
Custer, Deborah	Southwest Volusia Habitat for Humanity
Golka, Gabrielle	St. Ann's Catholic Church
Guy-Reed, Kassy	STAR Center/Homeless Assistance Center
Barrett, Toni	Stewart-Marchman-Act Behavioral Healthcare
Whipper, Dena	Stewart-Marchman-Act Behavioral Healthcare
Dillon, Kimberly	Sun Trust Bank
Larkin, Patricia	The ARC of Volusia, Inc.
King, Jim	The ARC of Volusia, Inc.
Patneau, Susan	The Box Project
Yost, Debbie	The Front Porch Counseling Center
Sally, Steve	The House Next Door
Casas, Alicia	The United Way of Volusia/Flagler Counties
Olsen, Diane	The United Way of Volusia/Flagler Counties
Salazar, Ray	The United Way of Volusia/Flagler Counties
Waikins, Virginia	Tyler Property Management
Pollack, Barry	UCP East Central Florida
Ferreira, Sean	United Health Care Plans
Greeley, Darryl	University of Central Florida – Daytona Beach
Taufer, Jill	University of Florida, Volusia County Cooperative Extension
Knapp, Michael	Vince Carter Sanctuary
Baker, Sandi	Visual Innovations & Solutions
Baird, Jeff	Vocational Rehabilitation, Dept. of Education

Powell, Glenda	Volusia County Department of Corrections
Hinson, Rakinya	Volusia County Health Department
James, Pat	Volusia County Human Services
Rogers, Teresa	Volusia/Flagler Family YMCA
Blanck, Heather	Votran
Davis, Cynthia	Wachovia Bank
Major, Stan	West Volusia Habitat for Humanity
<b>One Voice Staff:</b>	
Baird, Carrie	Executive Director
Schlageter, Deborah	Project Director, Coalition
Gedney, Rosemarie	Administrative Coordinator
Kennedy, Lynn	Project Director, Community Agenda

## **WELCOME/APPROVAL OF MINUTES**

The meeting was called to order at 9:00 a.m. by Co-Chair Pollack. He extended a welcome to all, recognizing the Daytona Beach Area Chamber of Commerce Leadership Class 29 in attendance. Roundtable introductions ensued. Consensus was reached to approve the March 11<sup>th</sup> minutes.

## **COALITION BUSINESS:**

Ms. Baird briefly presented the history of One Voice for Volusia, notable efforts and related successes and resources available to the community (handout).

Ms. Davenport presented the Nominating Committee's recommendation that Teresa Rogers, President/CEO of Volusia/Flagler Family YMCA serve as coalition co-chair beginning July 1, 2009. The item will be re-visited for group consensus on the May agenda.

## **TOPIC OF THE MONTH: "CONNECTING TO THE BUSINESS COMMUNITY"**

Kelly Parsons and Josie Ramirez, representing the Young Professionals Group, invited agencies to contact the group if seeking board members, volunteers, etc. They extended an open invitation to anyone interested in joining the Young Professionals Group.

Interactive networking activities ensued with an icebreaker for the at-large group and then introductions and discussion of various social services-related vignettes at the respective tables.

## **CLOSING ANNOUNCEMENTS**

Roundtable member announcements ensued. The May coalition meeting will highlight a Law Enforcement Panel. Members were reminded to complete the meeting critique.

## **NEXT MEETING/ADJOURNMENT**

There being no further business, the meeting adjourned at 10:30 a.m. The next meeting will be held on Wednesday May 13<sup>th</sup> at 9:00 a.m. in Conference Room 516 C, Volusia County Health Department.

### **The results of the meeting critiques were:**

- 60 responses
- 52 responded that the meeting was "productive"
- 2 responded that the meeting was "O.K." (6 did not respond either way)

### **The next meeting could be improved by:**

- "More Chocolate"
- "No Comment"
- "Keep up with the good work"
- "Better seating arrangement"
- "Too brief – would like to spend more time to build rapport"
- "For such a large meeting the introductions should not be done – or combined with member announcements. Even though this is a beneficial way to network, the introduction for each individual took up almost 17 minutes"

- “More group work”
- “Great as is”
- “No suggestions”
- “Sometimes it was difficult to hear those at my own table”
- “Having groups by area. For example – West Volusia vs. East Volusia or separate Cities & Town”
- “Mikes at tables? Difficult to hear each other at table”
- “Well done as always!”
- “No suggestions”
- “Ask each organization to bring a contact number and email and a small paragraph about what they offer”
- “Maybe add an additional 30 minutes to meeting time”

**What I liked about the meeting was:**

- “Interactive exercise”
- “Receiving information, introductions of every agency, networking with the agencies”
- “Introductions and networking was great”
- “I enjoyed the networking exercises planned”
- “On schedule and informative”
- “Networking”
- “Very informative – great way to meet people and see what is going on in the community”
- “Networking and interacting/problem solving as a group”
- “Networking exercise”
- “Interaction – great table discussion”
- “Networking/workshops”
- “Really liked the awareness that was raised”
- “Everyone is very open and friendly”
- “Really great networking opportunity”
- “I liked the discussions”
- “Informative”
- “Social services in Volusia County Networking Exercise”
- “Networking opportunities”
- “Networking exercise was very beneficial”
- “Meeting new community members”
- “Discussion session”
- “The organized way it was handled, the ability to meet people from organizations”
- “Table discussion”
- “Introducing resources to Chamber Leadership”
- “Serving all the different agencies”
- “Great meeting – fun adding leadership 29”
- “Excited about YPG potential, great to have leadership Daytona class
- “Great idea for interaction”
- “How timely it was. The networking”
- “Very informative, will come back again”
- “The interaction”
- “The networking exercise around the table. Having time to speak with others and learn about their agencies was invaluable”
- “Very informative – networking activity was great – I love the table approach”
- “The networking/getting to know the other community members and making connections”
- “Very eye opening experience for people who are new to the community”
- “The group tables and getting to network closely”
- “Great – interesting having non-social services folk here”
- “Networking and table mates”
- “Participation of so many individuals – retained more information as a result”
- “Having leadership class with us”
- “This was the most informative meeting EVER!”
- “Liked the room set up”
- “Networking and presentation”
- “Table topic/scenario”

### **Suggestions for “Topic of the Month”**

- “No comment”
- “Recovery for addiction”
- “Faith based assistance programs”
- “Affordable housing”
- “Invite more groups to join us”
- “Elder care”
- “Mental Health”
- “Capacity in evaluation to small organizations”

### **Other Comments:**

- “Great meeting”
- “I found the meeting to be very informative”
- “Great meeting”
- “Best One Voice meeting in past two years”
- “Daytona leadership class 29 – 1st time; would like to attend again”
- “Need to do something with the paper plates”
- “Liked the seating arrangements”
- “For all the years I have attended this meeting, this is the first time I have filled this out and I have to say that this is the best meeting I have attended. I love the scenario used in the exercise and would love to see this type of exercise used again in future meetings. Thanks and great job!”
- “Keep up the good work”
- “I like the idea in the minutes that suggests bringing a canned food item and give to a community partner like Catholic Charities”
- “Would like to have received more information on YPG – no information offered as to when or where, also how to contact for more information”
- “Well organized especially with leadership being in attendance”
- “How can we get the faith based community to participate?”

# One Voice for Volusia

*Connecting Our Community*

Start: 9:00 a.m.
End: 10:30 a.m.
Volunteers: 73
Volunteer Hours: 109.5

## Coalition Meeting Minutes

May 13, 2009, 9:00 a.m. to 10:30 a.m., Volusia County Health Department

Name	Agency
deMange, Paul	Agency Consultant – Medicaid
Tyger, Jenny	Big Brothers Big Sisters of Volusia/Flagler Counties
Wilary, Loretta	Campaign for Working Families
Broxton, Tony	Children’s Advocacy Center
Bass, Robin	Children’s Medical Services
Dixon, Yvonne	City of Port Orange Police Department
Miller, Carmen	City of Port Orange Police Department
Monahan, Gerald	City of Port Orange Police Department
Jasper, Edward	County of Volusia
Maddox, Dorothy	Daytona Beach Housing Authority
Bell, Katrina	Daytona State College
Bockmiller, Joan	Daytona State College
Carey, Diane	Disability Solutions
Kirvan, John	Division of Alcoholic Beverages & Tobacco
Szabo, John	Division of Alcoholic Beverages & Tobacco
Watson, Mike	Division of Blind Services
Sacca, Christopher	Division of Blind Services, Children’s Program
Wolfson, Darlene	Domestic Abuse Council, Inc.
Ferro, John	DUNAMIS Community and Outreach Ministries
Glaser, Lara	Early Learning Coalition of Flagler/Volusia
Millward, Susan	Early Learning Coalition of Flagler/Volusia
Sinnott, Lynn	Easter Seals of Volusia/Flagler
Fagaragan, Mary	ESP Case Management Professionals, Inc.
Gibson, Bruce	ESP Case Management Professionals, Inc.
Levasseur, Sara	Family Resource Coalition
Troxler, Dave	First Christian Church
Hall, Terry	Florida Capital Bank
Ryan, Judy	Florida Department of Health Children’s Medical Services
Castellano, Melissa	Florida Department of Revenue
Preston, Gloria	Florida Health Care Plans, Inc.
Wrlak, Charlann	Florida Lions Conklin Center for the Blind
Arrowood, Suzan	Florida Powersports Safety Council
Breneman, Burke	Florida Powersports Safety Council
Hoffman, Fred	Focus on Housing
Gusselin, John	Fresh Start of Volusia
Anderson, Mark	Fresh Start of Volusia/Focus on Housing
Dixon, David	Handicapped Adults of Volusia County
Case, Joyce	Health Planning Council of Northeast Florida
Parris, Steven	Healthy Communities
Philio, Cher	Healthy Communities – Healthy Start Marketing and Education
Wilson, Wendy	Lions Club
Decker, Bob	Mental Health Association of East Central Florida
Jackson-Smith, Sharlene	Mental Health Association of East Central Florida
Miller, Linda	Mid Florida Community Services Head Start
Hansen, Anne	NAMI
Chrapek, Karen	Neighbor to Family, Inc.
Clark, Susan	Neighborhood Center

Jennings, Loretta	Outreach Community Care Network
Baer, Lex	Presbyterian Counseling Center
Siracusa, Ray "Rocky"	Rocky's Roost
Williams, Donna L	Second Harvest Food Bank of Central Florida
Moltane, Lois	SEDNet, Volusia County Schools
Sterner, Robert	Seventh Judicial Court
Youngblood, Carol	Seville Village Improvement Association
Kress, Victoria	Stewart-Marchman-Act Behavioral Healthcare
Whipper, Dena	Stewart-Marchman-Act Behavioral Healthcare
Dougherty, Jessica	Teen Court
King, Jim	The ARC of Volusia, Inc.
Sally, Steve	The House Next Door
Olsen, Diane	The United Way of Volusia/Flagler Counties
Salazar, Ray	The United Way of Volusia/Flagler Counties
Pollack, Barry	UCP East Central Florida
Greeley, Darryl	University of Central Florida – Daytona Beach
Timmis, Judy	Vocational Rehabilitation, Dept. of Education
Moran, Teresa	Volusia County Health Department
James, Pat	Volusia County Human Services
Ferranti, Wendy	Volusia County Schools
Tramont, Sharon	Volusia County Schools
Johnson, Ben	Volusia County Sheriff's Office
Seilkop, Chris	Volusia/Flagler Family YMCA
Davenport, Robert	Votran
Willner, Robert	Westminster Retirement Communities of Florida
<b>One Voice Staff:</b>	
Baird, Carrie	Executive Director
Schlageter, Deborah	Project Director
Gedney, Rosemarie	Administrative Coordinator
Kennedy, Lynn	Project Director, Community Agenda

## **WELCOME**

The meeting was called to order at 9:00 a.m. by Co-Chair Jasper. He extended a welcome to all, and after roundtable introductions, explained that the order of the agenda would be altered for this meeting only due to the presentations from the law enforcement panel.

## **TOPIC OF THE MONTH: LAW ENFORCEMENT PANEL**

Chief Gerald M. Monahan, Jr., Port Orange Police Department, opened the panel discussion with a local perspective of what is happening in our area, specific to crime trends (i.e. property crimes rising). He shared that the Port Orange Police Department will complete its construction on the new headquarters and will move later this year. He continued by sharing efforts and advocacy positions taken by the Florida State Police Chiefs Association to the Florida Legislature and its intended purpose(s) and impact(s).

Sheriff Ben Johnson, Volusia County Sheriff's Department, shared the effects of dwindling resources, crime issues (i.e. gangs and related signs, problems, etc.) and resources in partnership with other entities (such as Volusia County Schools, school resource officers). In spite of limiting resources, the Volusia County Sheriff's Office is available for community presentations and constituents are always welcome to contact the Sheriff's Office for any questions and/or concerns..

Lt. John Szabo, Division of Alcoholic Beverages and Tobacco, shared the heightened attention during the month of May to prevent underage drinking due to special events such as graduations and prom (handout). He referred to Lt. John Kirvan who shared information regarding the ongoing compliance checks that take place on a regular basis and also during these special events/months (Powerpoint, pictures).

## **COALITION BUSINESS/APPROVAL OF MINUTES**

Consensus was reached to approve the April 8<sup>th</sup> meeting minutes. Consensus was reached to accept the Coalition Co-Chair Nominating Committee's recommendation of Teresa Rogers as the incoming co-chair. Ms. Rogers is the CEO of the Volusia/Flagler Family YMCA. The coalition co-chair term is two years, starting July 1, 2009.

Ms. Schlageter shared highlights from the 2009 Strategic Plan update (handout) and stated that the Speaker's Resource Directory has been temporarily removed from the One Voice for Volusia website as it is being updated. She requested that members seek staff to complete their membership renewal forms which is conducted this time each year in order to keep the membership roster up-to-date and fresh. A new membership directory will be made available at the August coalition meeting. She concluded by stating that the June coalition meeting will include the annual membership survey using the Audience Polling System and that the next Deltona Prevention Project meeting (June 9, 10:45 a.m. to 12 p.m. at the City of Deltona) will feature a Gangs Presentation from the Volusia Sheriff's Office.

## **CLOSING ANNOUNCEMENTS**

Co-Chair Pollack opened the floor to member announcements, reminded attendees to complete and leave the meeting critique and continue networking in the Network Zone.

## **NEXT MEETING/ADJOURNMENT**

There being no further business, the meeting adjourned at 10:30 a.m. The next meeting will be held on Wednesday June 10<sup>th</sup> at 9:00 a.m. in Conference Room 516 C, Volusia County Health Department.

### **The results of the meeting critiques were:**

- 28 responses
- 20 responded that the meeting was "productive"
- 2 responded that the meeting was "O.K." ( 6 did not respond either way)

### **The next meeting could be improved by:**

- "Keep everything the same"
- "Great as is" (2)
- "Speakers staying on track and all questions being addressed"
- "Being on time - speakers"
- "Suggest networking at 8:30 with start at 9 – like presentations by coalition business"
- "Use overhead for graphs –charts-key points, etc."
- "Great speakers and info"
- "Sheriff Ben Johnson should have had slides of his information"
- "Doing great"
- "More audience participation"
- "Keep up the good work"

### **What I liked about the meeting was:**

- "Very good meeting, I enjoyed everyone"
- "The information presented"
- "Great information from our law enforcement leaders"
- "Interesting topic and good panel of speakers"
- "Speakers presented first"
- "Announcements from Community"
- "The law enforcement speakers were very informative"
- "Very informative but not enough time. Maybe one speaker per meeting would help"
- "Current related issue"
- "Very informative"
- "Guest speakers and member introductions (I'm new)"
- "Set up for seating better"
- "Brings issues in perspective and makes us aware of community problems and potential solutions"
- "Speakers were excellent"
- "New topic"

- “The professional presentation by the Port Orange Chief and the Daytona Beach officers”
- “Topic”
- “Excellent topic”
- “Everything – it’s real”
- “Networking and information presented”
- “Networking”
- “Good information”
- “Kept agenda on time schedule – important for better attendance. Insight on law enforcement most helpful”

#### **Suggestions for “Topic of the Month”**

- “Gangs 101”
- “Bring a religious organization into One Voice”
- “Engaging volunteers in the tough economy”
- “Summer activities for children (all ages) of working parents”
- “Brain research and early childhood education”
- “Church Community services available”
- “Funding for small non-profits instead of the larger non-profits”
- “Network and interactive sessions with all members”
- “Mental Health Association and what they offer”
- “Hunger – local crisis”
- “Challenges and assistance for older adults”
- “Gang presentation” (2)
- “Gang presentation by Sheriff’s Office”
- “Parent abuse (by children) or adult children”
- “Solutions for keeping crime down”
- “How can we group similar organizations together to pool resources to help the clients”

#### **Other Comments:**

- “Please keep up the good work”
- “Good meeting”
- “Very organized and great meeting space”
- “Should use the screen to advertise upcoming events”
- “I like how moderator kept things on track time wise”
- “Need more time for networking”
- “Find (weed out the people in jail with mental issues) rather than criminal issues”
- “Targeted presentation, interesting though to all”

# One Voice for Volusia

*Connecting Our Community*

Start: 9:00 a.m.
End: 10:30 a.m.
Volunteers: 65
Volunteer Hours: 97.5

## Coalition Meeting Minutes

June 10, 2009, 9:00 a.m. to 10:30 a.m., Volusia County Health Department

Name	Agency
Butler, Jeanna	American Lung Association of Florida
Christenson, Lizabeth	Campaign for Working Families
Losciale, Eric	Children's Home Society
Bass, Robin	Children's Medical Services
Beckwith, Jennifer	Community Legal Service of Mid-Florida
Kelly, Robert	Conklin Center for the Blind
Tapp, Priscilla	Consumer Credit Counseling Services
Capozzi, Tony	Council on Aging of Volusia County
Camputaro, Gail	Council on Aging of Volusia County
Trammell, Bonnie	Daytona Beach Goodwill
Hoodiman, Beth	Daytona State College
Morton, Paula	Daytona State College
Last Unknown, November	Deaf & Hard of Hearing Interpreter
Carey, Diane	Disability Solutions
Sacca, Christopher	Division of Blind Services, Children's Program
Wolfson, Darlene	Domestic Abuse Council, Inc.
Dunning, Nathalie	Early Learning Coalition of Flagler/Volusia
Glaser, Lara	Early Learning Coalition of Flagler/Volusia
Lowe, Michele	Early Learning Coalition of Flagler/Volusia
Barber, Amy	Easter Seals of Volusia/Flagler
Reilly, Jennifer	Easter Seals of Volusia/Flagler
Sinnott, Lynn	Easter Seals of Volusia/Flagler
Fagaragan, Tasha	ESP Case Management Professionals, Inc.
Gibson, Bruce	ESP Case Management Professionals, Inc.
Levasseur, Sara	Family Resource Coalition
Hall, Terry	Florida Capital Bank
Ryan, Judy	Florida Department of Health Children's Medical Services
Preston, Gloria	Florida Health Care Plans, Inc.
Arrowood, Suzan	Florida Powersports Safety Council
Rakes, Sandy	Great Kids Explorer Club
Martin, Calvin	Guardian Ad Litem Program
Case, Joyce	Health Planning Council of Northeast Florida
Parris, Steven	Healthy Communities
Philio, Cher	Healthy Communities – Healthy Start Marketing and Education
Morgese, Dixie	Healthy Start Coalition of Flagler/Volusia Counties
Anderson, Dana	LearningRX
Wilson, Wendy	Lions Club
Murphy, Linda	Magellan Health Services
Decker, Bob	Mental Health Association of East Central Florida
Miller, Linda	Mid Florida Community Services Head Start
Jennings, Loretta	Outreach Community Care Network
McQueen, Renee	PACE Center for Girls
Siracusa, Ray "Rocky"	Rocky's Roost
Moltane, Lois	SEDNet, Volusia County Schools
Sterner, Robert	Seventh Judicial Court
Whipper, Dena	Stewart-Marchman-Act Behavioral Healthcare
King, Jim	The ARC of Volusia, Inc.

deMange, Paul	The deMange Agency
Sally, Steve	The House Next Door
Salazar, Ray	The United Way of Volusia/Flagler Counties
Ryan, Helene	Ticket to Work
Pollack, Barry	UCP East Central Florida
Lea, Malinda	Veterans Affairs
Baker, Sandi	Visual Innovations & Solutions
Baird, Jeff	Vocational Rehabilitation, Dept. of Education
Forand, Patrick	Volusia County Health Department
Moran, Teresa	Volusia County Health Department
James, Pat	Volusia County Human Services
Ferranti, Wendy	Volusia County Schools
Tramont, Sharon	Volusia County Schools
Schefstad, Tony	Volusia/Flagler Coalition for the Homeless
Rogers, Teresa	Volusia/Flagler Family YMCA
Blanck, Heather	Votran
Willner, Robert	Westminster Retirement Communities of Florida
Tarus, Lynda	White Foundation
<b>One Voice Staff:</b>	
Baird, Carrie	Executive Director
Schlageter, Deborah	Project Director
Gedney, Rosemarie	Administrative Coordinator
Kennedy, Lynn	Project Director, Community Agenda

### **WELCOME/APPROVAL OF MINUTES**

The meeting was called to order at 9:00 a.m. by Co-chair Pollack. He extended a welcome to all and roundtable introductions ensued. Consensus was reached to approve the May 13<sup>th</sup> meeting minutes.

### **COALITION BUSINESS**

Ms. Schlageter reminded individuals to renew their membership, due July 3<sup>rd</sup>. The updated membership directory will be available at the August coalition meeting. Technical difficulties tabled the annual membership survey from taking place until the August coalition meeting.

### **TOPIC OF THE MONTH: SENSORY IMPAIRMENTS**

Debbie Nellar and Amy Barber of Easter Seals Volusia/Flagler were the featured speakers on the Sensory Impairments Panel. Ms. Nellar presented an overview of sensory impairments, especially in young children and how in her job as an occupational therapist, different techniques/treatments and tools can assist children encountering these experiences. Ms. Barber is a deaf advocate at Easter Seals and spoke to the membership via a sign language interpreter. Ms. Barber gave us a great amount of detail on resources available to the deaf community and shared her personal experience of growing up and being born deaf (handout).

Co-chair Pollack referred to Sandi Baker with Visual Innovations & Solutions who spoke briefly about seizure disorders (handout) and Robert Kelly from The Conklin Center who shared services provided by the Center as well as partnerships/programs with the Division of Blind Services. A question/answer session followed each of the presentations.

### **CLOSING ANNOUNCEMENTS**

Co-chair Pollack opened the floor for brief member announcements, reminded attendees to leave the completed meeting critique(s) and continue networking in the Network Zone.

### **NEXT MEETING/ADJOURNMENT**

There being no further business, the meeting adjourned at 10:30 a.m. There will be no meeting in July. The next meeting will be held on Wednesday August 12<sup>th</sup> at 9:00 a.m. in Conference Room 516 C, Volusia County Health Department.

**The results of the meeting critiques were:**

- 29 responses
- 21 responded that the meeting was “productive”
- 8 did not respond either way

**The next meeting could be improved by:**

- “No electronics! Only kidding”
- “Great meeting – some technological problems”
- “Visual impairments and blind”
- “Continue to stay on scheduled time, like now- all meetings are very professional and informative”
- “Use overheads when appropriate”
- “It was awesome”
- “Please request speakers to have handouts to back up their audio presentation- especially for those of us who are not audio learners”
- “Now that baby boomers are getting older – they need hearing aid – insurance doesn’t cover – price is \$200 - \$1,000 – how will low income hear as they get older?”
- “We need to address the large number of late arriving individuals”
- “The meeting was very good”
- “Good agenda – flow, don’t change”
- “Network time”

**What I liked about the meeting was:**

- “Great panel and Q&A sessions”
- “Amy Barber was outstanding! Information she shared was eye opening; Sandy Baker was informative”
- “The topics for presentations – very informative”
- “Wonderful speakers”
- “Speakers were great – loved the topics – learned a lot”
- “This was great! Made me aware of training available for the workplace”
- “I learned a lot about access & resources for the deaf”
- “Multiple speakers – good information from all”
- “The Q&A at the end – very informative”
- “This was very good information about topics that are often not discussed outside of those personally impacted. This was helpful to many of us personally and professionally”
- “Structured”
- “Presentations – great info’
- “Very informative” 2
- “Really well done”
- “Debbie Nellan – a great insight was provided to help me help the children (i.e. a better understanding of what is going on) and was helpful to understand the problems”
- “Very good information”
- “Guest speakers, lots of information”
- “Interesting topic”
- “Great information”
- “Guest speakers wonderful”
- “Great presentation”
- “The information was very interesting”
- “Q&A allows all to tap into the topic, presenters give short presentations to keep all interested”
- “Overall good meeting. Amy, great presentation”
- “Wide range of speakers on related topics”

**Suggestions for “Topic of the Month”**

- “Home health agency discussion; respite care discussion; transportation discussions for disabled; caregiver support groups; autism discussion”
- “Youth that have benefited from some of the One Voice organizations; a youth speaker would be a change of pace”
- “With cutbacks – how to be more efficient – use of time in the workplace”
- “Interconception Education & Support”
- “Grants or funding options for services thru One Voice Agencies/members”

- “Brain training and how it would improve FCAT scores”
- “Employment – jobs – issues facing community and people with disabilities”
- “Blind and visually impaired”
- “How to prevent medical errors for myself and my family”
- “Someone to explain what is Medicaid – how to apply and what the process to enroll in HMO that is mandatory, also what are types of Medicaid”
- “Affordable housing”
- “Career paths, choices, the diversity of disabled at work, employment services”
- “Blindness awareness”

**Other Comments:**

- “Thank you”
- “We need a recycle can to deposit our water bottles in”
- “Could you put the power point up with the “sensory” info that was presented? How can we get West Side folks to attend meeting and the faith communities?”
- “The persons comments about Dr. \_\_\_\_\_ were totally inappropriate and unprofessional”



# One Voice for Volusia

*Connecting Our Community*

Start: 9:00 a.m.
End: 10:30 a.m.
Volunteers: 72
Volunteer Hours: 108

## Coalition Meeting Minutes

August 12, 2009, 9:00 a.m. to 10:30 a.m., Volusia County Health Department

Name	Agency
Cathey, Ronald	American Lung Association
Grant, Karen	Begin Again Children's Grief Center
Tyger, Jenny	Big Brothers Big Sisters of Volusia/Flagler Counties
Sikora, Christine	Center for Business Excellence
Broxton, Tony	Children's Advocacy Center
Bass, Robin	Children's Medical Services
Schmellick, Nita	Community Foundation of East Central Florida
Kerr, David	Community Member
Warriner, Sharon	Community Member
White, Linda	Community Member
Haase, Carol	Community Outreach Services
Tapp, Priscilla	Consumer Credit Counseling Services
Camputaro, Gail	Council on Aging of Volusia County
Jasper, Edward	County of Volusia
Cuby, Carolyn	Daytona Beach Housing Authority
Maddox, Dorothy	Daytona Beach Housing Authority
Hoodiman, Beth	Daytona State College
Morton, Paula	Daytona State College
Nero-Wall, Becky	Daytona State College, Women's Center
Williams, Reggie	Department of Children and Families
Carey, Diane	Disability Solutions
Watson, Mike	Division of Blind Services
Sacca, Christopher	Division of Blind Services, Children's Program
Ferro, John	DUNAMIS Community Outreach Ministries
Glaser, Lara	Early Learning Coalition of Flagler/Volusia
Barringer, K.	Easter Seals of Volusia/Flagler
Young, Brandon	Embry-Riddle Aeronautical University
Gibson, Bruce	ESP Case Management Professionals, Inc.
Rogers, Brenda	Family Promise of Volusia County, Inc.
Hall, Terry	Florida Capital Bank
Arrowood, Suzan	Florida Powersports Safety Council
Breneman, Burke	Florida Powersports Safety Council
Rakes, Sandy	Great Kids Explorer Club
Martin, Calvin	Guardian Ad Litem Program
Michaels, Barrie	Guardian Ad Litem Program
Case, Joyce	Health Planning Council of Northeast Florida
Parris, Steven	Healthy Communities
Philio, Cher	Healthy Communities – Healthy Start Marketing and Education
Main, Joanne	Healthy Start Coalition of Flagler/Volusia Counties
Anderson, Dana	LearningRX
Dunlap, Jeff	Lighthouse Associates
Decker, Bob	Mental Health Association of East Central Florida
Jackson-Smith, Sharlene	Mental Health Association of East Central Florida
Chrapek, Karen	Neighbor to Family, Inc.
Sabino, Shannen	Neighbor to Family, Inc.
Jennings, Loretta	Outreach Community Care Network
Schafer, Joann	PACE Center for Girls

Burtin, Vernon	Project HOPE
Ramsen, Willette	Project HOPE
Moltane, Lois	SEDNet, Volusia County Schools
Goetz, Robert	Seminole Community College
Sterner, Robert	Seventh Judicial Court
Kress, Victoria	Stewart-Marchman-Act Behavioral Healthcare
King, Jim	The ARC of Volusia, Inc.
deMange, Paul	The deMange Agency
Sally, Steve	The House Next Door
Olsen, Diane	The United Way of Volusia/Flagler Counties
Pollack, Barry	UCP East Central Florida
Baird, Jeff	Vocational Rehabilitation, Dept. of Education
Hinson, Rakinya	Volusia County Health Department
Moran, Teresa	Volusia County Health Department
Sorensen, Bonnie	Volusia County Health Department
James, Pat	Volusia County Human Services
Ferranti, Wendy	Volusia County Schools
Martin-Morgan, Dianne	Volusia County Schools
Tramont, Sharon	Volusia County Schools
Tillman-Brown, Benita	Volusia County Schools Social Services
Kennedy, Lauren	Volusia/Flagler Family YMCA
Rogers, Teresa	Volusia/Flagler Family YMCA
Blanck, Heather	Votran
Tarus, Lynda	White Foundation
Catron, Kathy	Write Result
<b>One Voice Staff:</b>	
Baird, Carrie	Executive Director
Schlageter, Deborah	Project Director
Gedney, Rosemarie	Administrative Coordinator
Kennedy, Lynn	Project Director, Community Agenda

## **WELCOME/APPROVAL OF MINUTES**

The meeting was called to order at 9:00 a.m. by Co-chair Pollack. He extended a welcome to all and roundtable introductions ensued. Consensus was reached to approve the June 10<sup>th</sup> meeting minutes.

## **COALITION BUSINESS**

Co-Chair Pollack gave a special welcome to our incoming Co-Chair Teresa Rogers from the Volusia/Flagler Family YMCA. Co-Chair Pollack and past Co-Chair Steve Sally held a short roast to outgoing Co-Chair Ed Jasper. One Voice for Volusia presented Mr. Jasper with a plaque in recognition of his service to the Coalition.

An updated Membership Directory was included in the meeting packet. Changes or corrections should be forwarded to Ms. Schlageter. Ms. Kennedy gave a brief presentation of the new 2009 Community Agenda Snapshot, now available online and included in the meeting packet. The 2008-09 Annual Membership Survey was conducted utilizing the Audience Polling System.

## **TOPIC OF THE MONTH: BUSINESS CONTINUITY**

Robert Goetz from the Small Business Development Center at Seminole Community College gave a presentation regarding "Business Continuity" and the importance of creating a Business Disaster Plan (Powerpoint presentation). Following the presentation, questions/answers ensued. To create your own disaster plan go to [www.floridadisaster.org](http://www.floridadisaster.org).

## **CLOSING ANNOUNCEMENTS**

Co-chair Rogers opened the floor to brief member announcements with a reminder to refer to the Network Zone for additional information from members on current events. Members were also asked to come up front after the meeting if they had a lavender copy of the critique for a special prize.

## **NEXT MEETING/ADJOURNMENT**

There being no further business, the meeting was adjourned at 10:40 a.m. The next meeting will be held on Wednesday September 9, 2009 at 9:00 a.m. in Conference Room 516 C, Volusia County Health Department.

### **The results of the meeting critiques were:**

- 22 responses
- 16 responded that the meeting was “productive”
- 4 responded that the meeting was “O.K.”
- 2 did not respond either way

### **The next meeting could be improved by:**

- “Shorter announcements”
- “Volume on microphone turned up/A/C turned down”
- “Copy of presentation information”
- “Would have been useful if speaker had handouts of his information”
- “Our audio would be improved – I’ll look into it”
- “Slides provided for presentation were not helpful – speakers power point or location of where to get it. Could just be the main slides so we get important info – 1 page is plenty”
- “Allow more time for member announcements – 30 seconds appears to be too limited”
- “Speaker presentation could have offered more – more interactive? Organized?”
- “Everything was fine, I love coming to the monthly meetings”
- “Too fast and general info by speaker”

### **What I liked about the meeting was:**

- “Opportunity to provide input to O.V. process. Good speaker – important topic”
- “Really opened my eyes to issues I wasn’t aware of”
- “Professionalism”
- “Humor”
- “The camaraderie; wide range of participation, good information in presentation – good topic and input”
- “I believe topic was beneficial to all of us”
- “Amazing array of participating organizations”
- “Table tents with background information. Additional info on tables also. It keeps a good pace!”
- “The presentation – very informative”
- “Camaraderie”
- “Fast moving. Started/ended on time”
- “Business presentation”
- “Seemed like common sense but several still don’t do it!”
- “Membership directory – very helpful”
- “Today’s topic did not interest me “boring”
- “Speaker Robert Goetz – excellent presentation and personally very informative”

### **Suggestions for “Topic of the Month”**

- “Swine Flu – 15 minutes for it”
- “Mental health/Project HOPE”
- “Dealing with family obesity”
- “Health care reform”
- “How to get our information/resources that are available out to the community”
- “Rehab efforts for ex-prisoners, community activities for youth, assistance for the blind/drug alcohol treatment”

### **Other Comments:**

- “Good meeting – organized well, as usual”
- “Really going to miss Ed”
- “Recycle”
- “I liked meeting room setting – chairs and tables forward”
- “Enjoyed returning to this meeting, awesome technology”
- “Very good information”

- “Thanks for the background info tent card – great way to remind folks of the purpose of the Coalition and enable bonding and mission”
- “Temp control, it was cold! Neat toys – survey”
- “Very good meeting”
- “Very good and useful info!”
- “Should allow more than 10 minutes for announcements”
- “Please keep up the good work. Thanks again”



# One Voice for Volusia

*Connecting Our Community*

Start: 9:00 a.m.
End: 10:30 a.m.
Volunteers: 69
Volunteer Hours: 103.50

## Coalition Meeting Minutes

September 9, 2009, 9:00 a.m. to 10:30 a.m., Volusia County Health Department

Name	Agency
DeBardeleben, Ed	Agency for Persons with Disabilities
Adkins, Kahlin Kelly	American Lung Association
Davenport, Christine	Children's Home Society
Schmellick, Nita	Community Foundation of East Central Florida
Beckwith, Jennifer	Community Legal Services of Mid-Florida
Warriner, Sharon	Community Member
Tapp, Priscilla	Consumer Credit Counseling Services
Lewis, Lisa	Council on Aging of Volusia County
Jasper, Edward	County of Volusia
Burke, Heather	Daytona State College
Manta, Paula	Daytona State College
Nero-Wall, Becky	Daytona State College, Women's Center
Monroe, Gwen	Deland YMCA
Lewis, Betsy	Department of Children and Families
Kerr, David	Department of Juvenile Justice
Wolfson, Darlene	Domestic Abuse Council
Lowe, Michele	Early Learning Coalition
Sinnott, Lynn	Easter Seals of Volusia/Flagler
Hall, Terry	Florida Capital Bank
Ryan, Judy	Florida Department of Health Children's Medical Services
Preston, Gloria	Florida Health Care Plans
Arrowood, Suzan	Florida Powersports Safety Council
Breneman, Burke	Florida Powersports Safety Council
Hoffmann, Fred	Focus on Housing
Dixon, David	Handicapped Adults of Volusia County
Porter, Michael	Handicapped Adults of Volusia County
Case, Joyce	Health Planning Council of Northeast Florida
Parris, Steven	Healthy Communities
Averill, Karen	Horizon Health
Gilrain, Kyle	LCSW, Interested Resident
Stricklin, Tommy	Learning RX
Wilson, Wendy	Lions Club
Murphy, Linda	Magellan Health Services
Decker, Bob	Mental Health Association of East Central Florida
Miller, Linda	Mid Florida Community Services Head Start
Wycuff, Michael	National Recovery Month
Chrapek, Karen	Neighbor to Family, Inc.
Clark, Susan	Neighborhood Center
McQueen, Renee	PACE Center for Girls
Schafer, Joann	PACE Center for Girls
Nikolla, Theodore	Palmer College of Chiropractic
Shannon, Michael James	R & R Ministries
Siracusa, Ray "Rocky"	Rocky's Roost
Hugg, David	Save A Lot
Moltane, Lois	SEDNet, Volusia County Schools
Brown, Phoebe	Serenity House
Robertson, Julie	Serenity House

Sterner, Robert	Seventh Judicial Court
Laux, Dan	Star Center – Homeless Assistance Corp.
Kress, Victoria	Stewart-Marchman-Act Behavioral Healthcare
Whipper, Dena	Stewart-Marchman-Act Behavioral Healthcare
Cohn, Patsy	The ARC of Volusia, Inc.
deMange, Paul	The deMange Agency
Sally, Steve	The House Next Door
Greeley, Darryl	UCF- Daytona Beach
Pollack, Barry	UCP East Central Florida
Salazar, Ray	United Way of Volusia/Flagler Counties
Wolfson, Barbara	Very Special Arts Volusia
Lea, Malinda	Veterans Affairs
Baker, Sandi	Visual Innovations & Solutions
Hinson, Rakinya	Volusia County Health Department
Sorensen, Bonnie	Volusia County Health Department
James, Pat	Volusia County Human Services
Ferranti, Wendy	Volusia County Schools
Martin-Morgan, Dianne	Volusia County Schools
Tramont, Sharon	Volusia County Schools
Rogers, Teresa	Volusia/Flagler Family YMCA
Davenport, Robert	Votran
Catron, Kathy	Write Result
<b>One Voice Staff:</b>	
Baird, Carrie	Executive Director
Schlageter, Deborah	Project Director
Gedney, Rosemarie	Administrative Coordinator

## **WELCOME/APPROVAL OF MINUTES**

The meeting was called to order at 9:00 a.m. by Co-chair Rogers. She extended a welcome to all and roundtable introductions ensued. Consensus was reached to approve the August 12<sup>th</sup> meeting minutes.

## **COALITION BUSINESS**

Ms. Schlageter presented the group with an update on the 2009 Strategic Plan. The results from the member survey will be presented at the November meeting. These results will be incorporated into the Strategic Plan for 2010. The Health and Human Services Summit will be held on October 30, 2009 at the Ocean Center. Vendor registration and detailed information is available on the One Voice for Volusia web site [www.ovfv.org/summit.htm](http://www.ovfv.org/summit.htm). Ms. Schlageter also announced the “Efficiencies in the Workplace” contest. A nomination form is in the handout today. 7 to 11 people are needed to form the Ad Hoc committee to review the forms and choose the nominees. A signup sheet for the committee was passed around. Nominees will be invited to attend the December 9<sup>th</sup> One Voice for Volusia coalition meeting to be recognized.

## **TOPIC OF THE MONTH: Substance Abuse: Local Prevention & Recovery Trends & Impact**

Ms. Baird presented the group with a power point presentation of a trend report from the Florida Substance Abuse Epidemiology Workgroup showing the cost to each county in the State of Florida associated with underage drinking.

Ms. Averill from Horizon Health spoke to the group about the importance of Employee Assistance Programs and how they are utilized and what her company offers to its clients.

Rev. Shannon, Co-Chair of the local Recovery Month Planning Team, shared his experience with working on the Recovery Month Committee for the last several years. Rev. Wycuff, Co-Chair of the local Recovery Month Planning Team, gave us details about the local recovery month event that is being sponsored by Stewart-Marchman-Act Behavioral Healthcare. The event will be held on Saturday, September 26, 2009 and flyers are on the Network Zone table as well as in today’s handout.

## **CLOSING ANNOUNCEMENTS**

Co-chair Pollack opened the floor to brief member announcements with a reminder to refer to the Network Zone for additional information from members on current events. He reminded the group to please complete your meeting critique form.

## **NEXT MEETING/ADJOURNMENT**

There being no further business, the meeting was adjourned at 10:20 a.m. The next meeting will be held on Wednesday October 14, 2009 at 9:00 a.m. in Conference Room 516 C, Volusia County Health Department.

### **The results of the meeting critiques were:**

- 22 responses
- 17 responded that the meeting was “productive” (3 did not respond either way)
- 2 responded that the meeting was “OK”

### **The next meeting could be improved by:**

- “Excellent meeting”
- “Correct/fix the microphone problem”
- “Inform new presenters of networking zone info table so they don’t thoroughly dissect a flyer during presentation”

### **What I liked about the meeting was:**

- “Timely start and stop”
- “Faith-based speakers”
- “Keeping on schedule”
- “Informative”
- “Information received”
- “Everything – good information provided”
- “Staying on time”
- “On schedule, recovery subject perfect for us. Attending here – lots of specifics given.”
- “Excellent speakers”
- “Learning about EAP; societal costs”
- “Good report with data on underage drinking”
- “Excellent speakers and content”
- “EAP speaker Karen Averill was extremely engaging, informative, and confident in her presentation. Very knowledgeable. Michael Shannon was very inspiring.”
- “Opportunity to participate”
- “The genuineness of the speakers – Shannon & Wycuff spoke from the heart. I could feel their passion.”

### **Suggestions for “Topic of the Month”**

- “Services for the blind”
- “Mental Health/Substance Abuse. Finding that efforts to assist individuals who are dually diagnosed have some difficulty with medications – obtaining and management. Maslow’s hierarchy would indicate that without the basics self actualization is improbable.
- “School fighting – especially girls”
- “Health issues (swine flu)”
- “Motivating clients to make positive, realistic changes”
- “More topics on prevention of drug abuse/alcohol talks on autistic spectrum disorder and resources”

### **Other Comments:**

- “Time for 3<sup>rd</sup> speaker could have been shorter, leaving more time to network...”
- “Good meeting as usual”
- “More diversity. Ethnic communities often time are disproportionately impacted by the issues discussed in this forum yet there appears to be minimal representation. Unsure if the communities have ignored request to participate or if part of strategic plan should include outreach to minority communities. Thanks.”
- “All great!”
- “Great meeting”
- “Excellent meeting”
- “Please highlight the organizations with ties to each month’s topics. This will help everyone understand their resources.”
- “Available speaker – too long a presentation/ but stress cards were neat/needs to sum up and be less personalized in subject matter.”

# One Voice for Volusia

*Connecting Our Community*

Start: 9:00 a.m.
End: 10:30 a.m.
Volunteers: 78
Volunteer Hours: 117

## Coalition Meeting Minutes

October 14, 2009, 9:00 a.m. to 10:30 a.m., Volusia County Health Department

Name	Agency
Butler, Jeanna	American Lung Association
Hamilton, Lisa	Arrington-Marlowe LLC
Wilary, Loretta	Campaign for Working Families
Banks, Donna	Central Florida Community Development Corporation
Broxton, Tony	Children's Advocacy Center
Davenport, Christine	Children's Home Society
Schmellick, Nita	Community Foundation of East Central Florida
Beckwith, Jennifer	Community Legal Services of Mid-Florida
Tapp, Priscilla	Consumer Credit Counseling Services
Lewis, Lisa	Council on Aging of Volusia County
Burke, Heather	Daytona State College
LaRoche, Clay	Department of Children and Families
Kerr, David	Department of Juvenile Justice
Wolfson, Darlene	Domestic Abuse Council
Glaser, Lara	Early Learning Coalition of Flagler/Volusia
Mudge, Jennifer	Early Learning Coalition of Flagler/Volusia
Pascal, Glynnne	Early Learning Coalition of Flagler/Volusia
Louis, Diane	Easter Seals Society of Volusia/Flagler
Sinnott, Lynn	Easter Seals Society of Volusia/Flagler
Bledsoe, Maria	Evidence Based Associates
Troxler, Dave	First Christian Church
Preston, Gloria	Florida Health Care Plans
Arrowood, Suzan	Florida Powersports Safety Council
Trammell, Bonnie	Goodwill
Michaels, Barrie	Guardian Ad Litem
Dixon, David	Handicapped Adults of Volusia County
Case, Joyce	Health Planning Council of Northeast Florida
Philio, Cher	Healthy Communities
Larue, Ed	Larue House
Stricklin, Tommy	Learning RX
Decker, Bob	Mental Health Association of East Central Florida
Ryan, Deb	Mental Health Association of East Central Florida
Miller, Linda	Mid Florida Community Services Head Start
Chrapek, Karen	Neighbor to Family, Inc.
Clark, Susan	Neighborhood Center
Boanno, Mary	Outreach Community Care Network
Jennings, Loretta	Outreach Community Care Network
Schafer, Joann	PACE Center for Girls
Nikolla, Theodore	Palmer College of Chiropractic
Baer, Lex	Presbyterian Counseling Center
Kroll, Tammy	Presbyterian Counseling Center
Brown, Brenda	SaSo Training Solutions, Inc.
Moltane, Lois	SEDNet, Volusia County Schools
Foley, Theresa	Serenity House of Volusia
Robertson, Julie	Serenity House of Volusia
Sternor, Robert	Seventh Judicial Court
deMange, Paul	The deMange Agency

Gomez, Barbara	The House Next Door
Sally, Steve	The House Next Door
Krisciunas, Cherish	Tomoka Correctional Institute
Major E. Sistrunk	Tomoka Correctional Institute
Preston, Nealy	Tomoka Correctional Institute
Pollack, Barry	United Cerebral Palsy of East Central Florida
Rollier, Mark	United Cerebral Palsy of East Central Florida
Salazar, Ray	United Way of Volusia/Flagler Counties
Walsh, Maralee	University of Central Florida
Greeley, Darryl	University of Central Florida - Daytona Beach
Wolfson, Barbara	Very Special Arts Volusia
Knapp, Michael	Vince Carter Sanctuary
Timmis, Judy	Vocational Rehabilitation
Gregg, A.	Volusia County Department of Corrections
Hinson, Rakinya	Volusia County Health Department
Moran, Teresa	Volusia County Health Department
Sorensen, Bonnie	Volusia County Health Department
James, Pat	Volusia County Human Services
Ferranti, Wendy	Volusia County Schools
Tramont, Sharon	Volusia County Schools
Anderson, Susan	Volusia/Flagler Family YMCA
Giles, Jonathan	Volusia/Flagler Family YMCA
Johnson, B.	Volusia/Flagler Family YMCA
Kennedy, Lauren	Volusia/Flagler Family YMCA
Mitchell, Herman	Volusia/Flagler Family YMCA
Pugh, Vicki	Volusia/Flagler Family YMCA
Rogers, Teresa	Volusia/Flagler Family YMCA
Blanck, Heather	Votran
Willner, Robert	Westminster Retirement Communities of Florida
Tarus, Lynda	White Foundation
<b>One Voice Staff:</b>	
Schlageter, Deborah	Project Director
Kennedy, Lynn	Project Director
Gedney, Rosemarie	Administrative Coordinator

## **WELCOME/APPROVAL OF MINUTES**

The meeting was called to order at 9:00 a.m. by Co-chair Pollack. He extended a welcome to all and roundtable introductions ensued. Consensus was reached to approve the September 9th meeting minutes.

## **COALITION BUSINESS**

Ms. Schlageter shared the following reminders:

- The Health and Human Services Summit Vendor Registration is due by October 19<sup>th</sup>.
- The Efficiencies in the Workplace contest nominations are due October 23<sup>rd</sup> (nomination forms at the Network Zone table and on One Voice for Volusia website).
- Upcoming and 2010 meeting schedule in meeting packets with a reminder that the November meeting will be the 18<sup>th</sup> (third Wednesday of month due to Veteran's Day).
- Requested CDC Survey in meeting packet for attendees to complete and leave which addresses grant/funding opportunity/proposal.
- Revised "regular" meeting critique addresses the Community Agenda Snapshot Report.

Dr. Bonnie Sorensen, Director of the Volusia County Health Department, updated attendees on the Swine Flu prevention/education efforts (PowerPoint and handouts). Additional brochures/handouts were available at the Network Zone. Brief question/answers ensued.

## **TOPIC OF THE MONTH: Sensational Customer Service Presentation**

Ms. Brown from SaSo Training Solutions, Inc. presented the group with a short introduction video and slide presentation with helpful tips for every industry to achieve sensational customer service.

### **CLOSING ANNOUNCEMENTS**

Co-chair Rogers opened the floor to brief member announcements with a reminder to refer to the Network Zone for additional information from members on current events. She reminded the group to please complete your meeting critique form.

### **NEXT MEETING/ADJOURNMENT**

There being no further business, the meeting was adjourned at 10:15 a.m. Networking continued until approximately 10:30 a.m. The next meeting will be held on Wednesday November 18, 2009 at 9:00 a.m. in Conference Room 516 C, Volusia County Health Department.

#### **The results of the meeting critiques were:**

- 33 responses
- 25 responded that the meeting was “productive”
- 3 responded that the meeting was “O.K.”
- 5 did not respond either way

#### **The next meeting could be improved by:**

- “Microphone issues”
- “How can we share services/partnerships/funding for non profits”
- “Correcting the “static” connected to the sound system”
- “Fix microphone issues”
- “More engaging speaker/SaSo”
- “Customer service presentation was weak”
- “N/A good meeting”
- “Video with sound”
- “Providing better food”

#### **What I liked about the meeting was:**

- “Flu information”
- “Continuing present practices, friendly atmosphere with a positive learning experience”
- “Clear to point. Don’t drag things out”
- “Timely info on Swine Flu! Enjoyed the topic on customer service”
- “Presentation on H1N1”
- “Timely and informative information”
- “Flow of meeting”
- “Good flow; good info on H1N1. Customer service ok- maybe a bit “basic” for this group”
- “Good information for customer service”
- “Good speakers – good info”
- “Great information”
- “Informative with up to date information”
- “Timely start & ending. Networking, H1N1 update”
- “H1N1 update. Customer service presentation very good”
- “Great topics, very professional presentation”
- “Customer services section”
- “Liked the slides in presentation”
- “H1N1 presentation”
- “Health update”
- “Good presentations and presenters – current, important topic”
- “Uplifting”
- “Customer service training”

#### **Suggestions for “Topic of the Month”**

- “Homeless children to school”
- “Letting the public learn about your service”
- “Seeking employment”
- “Brain awareness”
- “Addiction”

**Other Comments:**

- “These meetings are always helpful!”
- “Great info”
- “Good room temperature – comfortable entire meeting”
- “Need contact information for speaker Brenda Brown”
- “Love the broad scope of topics”
- “Great meeting”
- “Terrible presentation: clichés, unexplained terms (what's an internal customer?), unrelated references, use of pronouns without antecedents, meaningless video clips. One slide of useful alternatives”
- “Opportunity to comment on presentation on this form”
- “Dr. Sorensen is great! Timely topic, practical advice and knowledgeable presenter”



# One Voice for Volusia

*Connecting Our Community*

Start: 9:00 a.m.
End: 10:30 a.m.
Volunteers: 74
Volunteer Hours: 111

## Coalition Meeting Minutes

November 18, 2009, 9:00 a.m. to 10:30 a.m., Volusia County Health Department

Name	Agency
Butler, Jeanna	American Lung Association
Medford, Mike	Boys & Girls Clubs of Volusia/Flagler
Davenport, Christine	Children's Home Society
Bass, Robin	Children's Medical Services
Courtney, Carrie	City of Daytona Beach Police Department
Underwood, Jim	Clear Channel Communications
Hughes, Anne-Marie	Comfort Keepers
Beckwith, Jennifer	Community Legal Services of Mid-Florida
Epley, Carl	Community Outreach Services
Tapp, Priscilla	Consumer Credit Counseling Services
Lewis, Lisa	Council on Aging
Camputaro, Gail	Council on Aging of Volusia County
Maddox, Dorothy	Daytona Beach Housing Authority
Nero-Wall, Becky	Daytona State College, Women's Center
Pabon, Evelyn	Daytona State College, Women's Center
Laroche, Clay	Department of Children and Families
Dukes, Shenika	Department of Corrections/Aftercare
Kerr, David	Department of Juvenile Justice
Sacca, Christopher	Division of Blind Services
Watson, Mike	Division of Blind Services
Wolfson, Darlene	Domestic Abuse Council
Yates, Joella	Domestic Abuse Council
Millward, Susan	Early Learning Coalition
Sinnott, Lynn	Easter Seals Society of Volusia/Flagler
Hall, Terry	Florida Capital Bank
Ryan, Judy	Florida Department of Health Children's Medical Services
Preston, Gloria	Florida Health Care Plans
Arrowood, Suzan	Florida Powersports Safety Council
Breneman, Burke	Florida Powersports Safety Council
Carter, Debbi	Fresh Start
Trammell, Bonnie	Goodwill
Rakes, Sandy	Great Kids Explorer Club
James, David	Halifax Urban Ministries
Dixon, David	Handicapped Adults of Volusia County
Case, Joyce	Health Planning Council of Northeast Florida
Parris, Steven	Healthy Communities
LaRue, Ed	LaRue House
Ellicott, Justin	Mental Health Association
Judy Brown	Mental Health Association
Decker, Bob	Mental Health Association of East Central Florida
Houde, April	Mid Florida Community Head Start
Miller, Linda	Mid Florida Community Services Head Start
Chrapek, Karen	Neighbor to Family, Inc.
Clinton, Robert	Oak Hill Community Trust
Jennings, Loretta	Outreach Community Care Network
Nikolla, Theodore	Palmer College of Chiropractic
Baer, Lex	Presbyterian Counseling Center

Crosley, Dawn	Sawgrass Plantation Enterprise, Inc.
King, Nasheedah	Serenity House
Robertson, Julie	Serenity House of Volusia
Sterner, Robert	Seventh Judicial Court
Whipper, Dena	Stewart-Marchman-Act Behavioral Healthcare
King, Jim	The ARC of Volusia, Inc.
deMange, Paul	The deMange Agency
Sally, Steve	The House Next Door
Reese, Barbara	Tomoka Christian Church
Krisciunas, Cherish	Tomoka Correctional Institute
Preston, Nealy	Tomoka Correctional Institute
Pollack, Barry	United Cerebral Palsy of East Central Florida
Ferreira, Sean	United Healthcare
Davis, Tina	University of Central Florida
Wolfson, Barbara	Very Special Arts Volusia
Timmis, Judy	Vocational Rehabilitation
Gregg, Alvin	Volusia County Department of Corrections
Nealy, Preston	Volusia County Department of Corrections
Ortega, Felix	Volusia County Department of Corrections
Shurin, Brianna	Volusia County Health Department
Ferranti, Wendy	Volusia County Schools
Tramont, Sharon	Volusia County Schools
Geisler, Becky	Volusia Parent Magazine
Pugh, Vicki	Volusia/Flagler Family YMCA
Davenport, Robert	Votran
Tarus, Lynda	White Foundation
Catron, Kathy	Write Result
<b>One Voice Staff:</b>	
Baird, Carrie	Executive Director
Gedney, Rosemarie	Administrative Coordinator
Kennedy, Lynn	Project Director
Schlageter, Deborah	Project Director

### **WELCOME/APPROVAL OF MINUTES**

The meeting was called to order at 9:00 a.m. by Co-chair Pollack. He extended a welcome to all and roundtable introductions ensued. Ted Nikolla from Palmer Chiropractic College donated two tickets to the November 21<sup>st</sup> Glenn Wilkes Classic Basketball Tournament at the Ocean Center as a drawing for individuals to complete meeting critiques (drawing held at end of meeting). Consensus was reached to approve the October 14th meeting minutes.

### **MONTHLY TOPIC: Networking Exercise/Activity**

Ms. Schlageter conducted an ice breaker activity and presented the reports in the meeting packet as a update/reference/tool to be used for the small table discussion (2008-2009 Coalition Membership and Community Connector survey results; 2009 Strategic Plan Update; and, Coalition Member Role Description). Attendees were provided instruction to conduct the strategic planning for 2010 at individual tables. Follow-up will be provided at the December and January coalition meetings.

### **CLOSING ANNOUNCEMENTS**

Brief member announcements ensued with a reminder to refer to the Network Zone for additional information from members on current events and other updates. Co-chair Pollack reminded the group to complete the meeting critique form.

### **NEXT MEETING/ADJOURNMENT**

There being no further business, the meeting was adjourned at 10:20 a.m. with additional time for networking. The next meeting will be held on Wednesday December 9, 2009 at 9:00 a.m. in Conference Room 516 C, Volusia County Health Department.

**The results of the meeting critiques were:**

- 43 responses
- 40 responded that the meeting was “productive” (3 did not respond either way)

**The next meeting could be improved by:**

- “Donuts”
- “No action needed”
- “More ice breakers”
- “Making everyone stand and say where they are from and what they do”
- “Asking everyone to stand when they introduce themselves”
- “No suggestion”
- “More networking. Taking the first 20 minutes of every meeting to discuss/meet/greet new members”
- “OK as is”
- “Stand to intro”
- “Audience participation”

**What I liked about the meeting was:**

- “Networking opportunities/Initial introductions when everyone tells what agency they are from”
- “Barry’s shirt & tie. Loved the small group discussion and quick network exercise”
- “Concise – informative, timely”
- “Gained knowledge, networking”
- “Activity”
- “Very organized, networking”
- “The mixer activity”
- “Good communication”
- “The tissue ice breaker was a lot of fun, I learned about new resources and activity will be valuable to OVFV”
- “Brainstorming”
- “The interaction, knowledge of other programs, networking with other agencies”
- “Very dynamic”
- “Networking exercise, survey results”
- “Round table discussion”
- “Productivity, group interaction”
- “Networking was great! Enjoyed the “game”
- “Meeting, interaction, and information”
- “The table discussion and feedback on strategic plan”
- “Networking”
- “Networking, opportunity to share and discuss ideas”
- “Conversation, meet and learn from one another”
- “Physical arrangement of space, better for networking”
- “The small group interaction”
- “Small groups – great networking”
- “Agency interaction, brainstorming”
- “Deb’s review of all the things OVFV does”
- “The table set up – great!”
- “Good opportunity for discussion”
- “Interaction”
- “Very interesting meeting, enjoyed the group experience”
- “Communicating at the table”
- “Brought up resources people didn’t know about, brought some awareness”
- “Information – collaboration”
- “Interaction with other participants”
- “Excellent group process for strategic planning”
- “Getting to know what One Voice is all about”
- “Networking with other resources”
- “Meeting others in the room via the ice breaking experience”

**Suggestions for “Topic of the Month”**

- “Highlight special projects in the community; hear from “consumer population” like foster kids, disabled, elderly on what services they have trouble accessing”

- “Obtaining donations”
- “The L.A.C. contact MHA Mental Health Association”
- “Autism -fact, fiction, strategies”
- “We still need to try to reach the Faith community and hear more about what community services they offer”
- “Discuss the topic or have knowledge of what is shared ahead of time (the specific topic to be discussed)”
- “Men/head of household/out of work, men-specific resources: low self esteem, suicide prevention, etc.”
- “Bios of the different groups within One Voice”
- “Partnering with the Faith Based Community; grant seeking”
- “County over view”
- “Speaker resource directory, what type of topics are available or offered”
- “How human services impact community development, revitalization, community image”
- “How to use Community Connector and OVFV website to its best potential”
- “Finding volunteers-contacts for interns, inviting funders to speak”
- “None”
- “Eating disorders”
- “Gangs”
- “Economic issues here today”
- “Bridging the housing gap”
- “Community Connector introduction, how Community Agenda works and who is helping”

**Other Comments:**

- “Great networking/engaging members”
- “Learned a lot about OVFV during the discussion”
- “Good ice breakers”
- “Loved the other activity – thanks for change to give feed back; didn’t know you were looking for volunteers to help – thanks for the opportunity as well”
- “Great meeting”
- “Love the holiday OVFV logo”
- “Great meeting as usual”
- “Liked the table set up”
- “Exercises were great. Allowed us to get to know each other and do meaningful work
- “Good meeting”
- “Workshop on how to grant write and funding sources”
- “Looking forward to next month”
- “Always enjoy the meeting”
- “Housing is scarce in Volusia/Flagler Counties”

# One Voice for Volusia

*Connecting Our Community*

Start: 9:00 a.m.
End: 10:30 a.m.
Volunteers: 66
Volunteer Hours: 99

## Coalition Meeting Minutes

December 9, 2009, 9:00 a.m. to 10:30 a.m., Volusia County Health Department

Name	Agency
Wilary, Loretta	Campaign for Working Families
Fraser, Rick	Center for Business Excellence
Davenport, Christine	Children's Home Society
Bass, Robin	Children's Medical Services
Hughes, Anne-Marie	Comfort Keepers
Schmellick, Nita	Community Foundation of East Central Florida
Lewis, Lisa	Council on Aging of Volusia County
Maddox, Dorothy	Daytona Beach Housing Authority
Burke, Heather	Daytona State College
DeStefano, Nancy	Daytona State College Women's Center
Nero-Wall, Becky	Daytona State College, Women's Center
Laroche, Clay	Department of Children and Families
Kerr, David	Department of Juvenile Justice
Rose, Paula	disAbility Solutions for Independent Living
Watson, Mike	Division of Blind Services
Glaser, Lara	Early Learning Coalition of Flagler/Volusia
Sinnott, Lynn	Easter Seals Society of Volusia/Flagler
Levasseur, Sara	Family Resource Coalition
Roditi-Dominguez, Ana L.	Farmworker Association of Florida
Hall, Terry	Florida Capital Bank
Ryan, Judy	Florida Department of Health Children's Medical Services
Preston, Gloria	Florida Health Care Plans
Carter, Debbi	Fresh Start
Trammell, Bonnie	Goodwill
Hudome, Elsie	Halifax Health Hospice of Volusia/Flagler
Young, Dee	Halifax Health Hospice of Volusia/Flagler
James, David	Halifax Urban Ministries
Case, Joyce	Health Planning Council of Northeast Florida
Parris, Steven	Healthy Communities
Philio, Cher	Healthy Communities
Morgese, Dixie	Healthy Start Coalition of Flagler/Volusia
Courtheyn, Kelly	James Moore & Co.
Batista, Alex	Logisticare Solutions
Murphy, Linda	Magellan Health Services
Decker, Bob	Mental Health Association of East Central Florida
Miller, Linda	Mid Florida Community Services Head Start
Woodard, Tony	NAMI
Clark, Susan	Neighborhood Center
Maira, Kerrie	PACE Center for Girls
Baer, Lex	Presbyterian Counseling Center
Baer, Louisa	Presbyterian Counseling Center
Kroll, Tammy	Presbyterian Counseling Center
Crosley, Dawn	Sawgrass Plantation Enterprise., Inc.
Lavespere, Laura	Serenity House of Volusia
Robertson, Julie	Serenity House of Volusia
Sternor, Robert	Seventh Judicial Court
deMange, Paul	The deMange Agency

Sally, Steve	The House Next Door
McNorton, Chester	Training Initiatives, Inc.
Pollack, Barry	United Cerebral Palsy of East Central Florida
Salazar, Ray	United Way of Volusia/Flagler
Walsh, Maralee	University of Central Florida
Baker, Sandi	Visual Innovations & Solutions
Baird, Jeff	Vocational Rehabilitation, Department of Education
King, Jeff	Volusia County Health Department
Moran, Teresa	Volusia County Health Department
Sorensen, Bonnie	Volusia County Health Department
Tackett, Marie	Volusia County Health Department
James, Pat	Volusia County Human Services
Ferranti, Wendy	Volusia County Schools
Froman, Linda	Volusia County Schools
Tramont, Sharon	Volusia County Schools
Rogers, Teresa	Volusia/Flagler Family YMCA
Davenport, Robert	Votran
Tarus, Lynda	White Foundation
Hemeke, Elaine	Women's Council of Realtors
<b>One Voice Staff:</b>	
Baird, Carrie	Executive Director
Gedney, Rosemarie	Administrative Coordinator
Kennedy, Lynn	Project Director
Schlageter, Deborah	Project Director

### WELCOME/APPROVAL OF MINUTES

The meeting was called to order at 9:00 a.m. by Co-Chair Rogers. She extended a welcome to all and roundtable introductions ensued. Consensus was reached to approve the November 18th meeting minutes. Participants were encouraged to fill out their critique forms and to visit the Network Zone for community information.

### COALITION BUSINESS

Ms. Schlageter announced agencies with perfect 2009 attendance will be recognized at the January, 2010 meeting. The floor was opened for 2010 meeting topics (past topics over last several years in meeting packet as reference). Suggested meeting topics included:

Recommendations	Updates and/or Worth Repeating
<ul style="list-style-type: none"> <li>• Health literacy</li> <li>• Service animal training and related information</li> <li>• Utilization of home visiting services and case management/coordination</li> <li>• Resources for immigrant families</li> <li>• Men's issues</li> <li>• Compassion fatigue (for professionals)</li> <li>• Orange County system of healthcare (possible model to hear about)</li> <li>• Workforce Development Board's [new] funding and related criteria</li> <li>• Stress management training for families/direct service staff</li> <li>• Public and private partnerships, healthcare</li> <li>• Updates from members; current collaborative efforts (i.e. Tobacco Free Partnership)</li> <li>• Volunteer coordination</li> </ul>	<ul style="list-style-type: none"> <li>• Faith Community Efforts (update)</li> <li>• Infant, 0-5 Issues (update on thrive by five)</li> <li>• Coordination of Services for the Homeless (repeat; update)</li> <li>• Information &amp; Referral (update)</li> <li>• Volusia County Schools Superintendent Smith (update)</li> <li>• Community disaster response (repeat)</li> <li>• Assistive technology resources supporting people with disabilities</li> </ul>

### MONTHLY TOPIC: EFFICIENCY IN THE WORKPLACE NOMINEES & RECOGNITION

Ms. Schlageter shared the evolution of the 1<sup>st</sup> Annual Efficiency in the Workplace Contest and thanked the committee. The following people were nominated: Marie Tackett, Volusia County Health Department; Dee Young, Halifax Health Hospice of Volusia/Flagler; Dr. Laura Curry, Euclid Learning Center; Linda Froman, Volusia County Schools PLUS Program; Linda Miller, Head Start; Julie Robertson, Serenity House; The team of 7 from Training

Initiatives, Inc.; Dr. Lex Baer, Presbyterian Counseling Center; Kim Cudebec, Serenity House; Nancy DeStefano, Daytona State College Women's Center; Karen Horzepa, The Children's Advocacy Center; Dixie Morgese, Healthy Start Coalition; and, Dr. Thomas Robare, Pine Ridge High School. Dee Young, Julie Robertson and Dr. Lex Baer were selected by the committee and each shared their insight and tips about efficiency.

#### **NEXT MEETING/ADJOURNMENT**

Co-Chair Pollack opened the floor for brief member announcements. Co-Chair Rogers announced that a free 3 month YMCA membership would be given to all in attendance at the meeting (thank you!!!). There being no further business, the meeting adjourned. The next meeting will be held on Wednesday January 13, 2010 at 9:00 a.m. in Conference Rooms 516 C & A, Volusia County Health Department.

#### **The results of the meeting critiques were:**

- 21 responses
- 16 responded that the meeting was "productive" (5 did not respond either way)

#### **The next meeting could be improved by:**

- "Informal networking"
- "Always enjoy"
- "We need two operating microphones"
- "Give 5 minutes to highlight a member organization, each meeting (or maybe 1 or 2) so we can better connect together and be "One Voice"
- "Give Deborah more coffee"
- "Meet and be able to speak to other agencies"

#### **What I liked about the meeting was:**

- "Light & lively before the lovely holiday"
- "Light – informative-positive"
- "Positive messages"
- "Friendly and informative"
- "Food! Thank you!"
- "Uplifting and refreshing. Good pick for this time of year"
- "Lex's message"
- "Can you put the power point presented on the web site?"
- "Fun, light, inspiring"
- "Energetic, motivating, inspirational"
- "Feedback, suggestions"
- "Practical tips"
- "Fun to recognize others"
- "Full of joy"
- "Deb's energy! I love to laugh not to be so serious all the time! Thanks Deb!"
- "Awards"
- "Recognition of others – especially like direct service staff recognition"

#### **Suggestions for "Topic of the Month"**

- "Impact of family stressors on infants"
- "Autism: newest treatment"
- "Voice mail and email etiquette i.e. friendly streamlined communications"
- "Dr. Smith Volusia County Schools"
- "Continue small portion on self care and staff burnout prevention"
- "I provided during the exercise"
- "Agencies and their services, ice breakers"
- "Maybe next Nov/Dec we could all bring can goods/food for one of the food pantries or other organization"
- "Mental health issues – for adults and children"

#### **Other Comments:**

- "Thanks for all you do!"
- "Have a "mentor" program for new members; match "new ones" with "old ones"
- "Great meeting!"
- "Excellent food this time"
- "Good seating arrangement"
- "I would love a copy of Dr. Baer's tips (all tips really)"
- "Good information sharing, as usual. Thanks for the holiday treats (food)!"