

# One Voice for Volusia

*Connecting Our Community*

Start: 9:00 am
End: 10:30 am
Volunteers: 67
Volunteer Hours: 100.5

## Coalition Meeting Minutes

February 12, 2008 9:00 am to 10:30 am, Volusia County Health Department

Name	Agency
Bell, Lize	AHEC/Quit Smoking Now
Pearce, Matthew	Begin Again Children's Grief Center
Tyger, Jenny	Big Brothers Big Sister of Volusia/Flagler
Medford, Mike	Boys & Girls Clubs of Volusia and Flagler Counties
Chavers, Althea	Boys and Girls Club
Folsom, Lori	Boys and Girls Club
Wilary, Loretta	Campaign for Working Families
Thomas, Harriet	Children's Home Society
Bass, Robin	Children's Medical Services
Ryan, Judy	Children's Medical Services
Beckwith, Jennifer	Community Legal Service of Mid-Florida
Wells, Jim	Community Member
Tapp, Priscilla	Consumer Credit Counseling Service of Central Florida
Camputaro, Gail	Council on Aging
Jasper, Ed	County of Volusia
Nero-Wall, Becky	DBCC Women's Center
Bockmiller, Joan	DBCC/Fresh Start
Lewis, Betsy	Dept of Children and Families
Rose, Paula	DisAbility Solutions
Hipple, Suzy	Division of Blind Services
Watson, Mike	Division of Blind Services
Wolfson, Darlene	Domestic Abuse Council
Ferro, John	DUNAMIS Community and Outreach Ministries
Hutto, Sherri	Easter Seals of Volusia/Flagler
Carrell, Matthew	Eckerd Re-Entry Program
Broxton, Tony	Family & Community Partnership Program
Christen, Diana	Family Life Center
Levasseur, Sara	Family Resource Coalition
Callaghan, Linda	Flagler County One-Stop Employment Division
Williams, Reggie	Florida Dept of Children and Families
Yaugher, Cathy	Florida Hospital Hospice Care
Daniels, Dimitrius	Fresh Start for Men
Barnes, Kenneth	Greater Daytona Beach Area YMCA
Martin, Calvin	Guardian Ad Litem Program
Averett, Margarita	HeadStart
Fenderson, Estelle	HeadStart
Parris, Steven	Healthy Communities
Philo, Cher	Healthy Communities
Carter, Donita	Healthy Start Coalition of Flagler/Volusia
Liberi, Judy	Heart of Volusia, Inc.
Fuller, Barb	House Next Door
Murphy, Linda	Magellan Health Services
Gregory, Gail	Mental Health Association/Suicide Prevention Coalition
Chesley, Laurie	NEFAN
Williams, Amanda	PACE Center for Girls
Nikolla, Theodore	Palmer College of Chiropractic
Jones, Margaret	Promoting Safe and Stable Families
Moltane, Lois	SEDNet

Willard, Brian	Star Center
Barrett, Toni	Stewart-Marchman Center
Boener, Mary F.	Stewart-Marchman Center
Kress, Victoria	Stewart-Marchman Center
King, Jim	The ARC
Casillas, Joni	The Salvation Army
Salazar, Ray	The United Way of Volusia/Flagler
Pollack, Barry	UCP East Central Florida/WORC
Taufer, Jill	University of FLA/Volusia County Cooperative Extension
Bryant, Kathy	University of Florida/Volusia County Cooperative Extension
Santiago, Glenda	Volusia County Dept of Corrections
Hinson, Rakinya	Volusia County Health Department
Irvin, Terrell	Volusia County Health Department
Blanck, Heather	Votran
<b>One Voice Staff:</b>	
Baird, Carrie	Executive Director
Gedney, Rosemarie	Administrative Coordinator
Kennedy, Lynn	Project Director
Kerr, David	SARG Coordinator
Schlageter, Deb	Project Director

### **WELCOME/APPROVAL OF MINUTES**

The meeting was called to order at 9:00 a.m. by Co-Chair Jasper. He extended a welcome to attendees and roundtable introductions ensued. The meeting minutes from the December 12, 2007 meeting were reviewed and accepted by the general census.

### **COALITION BUSINESS: MEETING ANNOUNCEMENTS**

Co-Chair Jasper announced that the 2008 meeting schedule is available in the meeting packets. The upcoming meeting topics will be:

- March: Child Abuse and Neglect Prevention
- April: The Daytona Beach Area Chamber of Commerce's Leadership Daytona Class will be joining the meeting (more information below).
- May: Affordable Housing

The One Voice for Volusia Annual Report is available at the Network Zone and online.

The Leadership Class will join us at the April meeting and members are requested to complete the double-sided survey (handout) and return no later than March 28<sup>th</sup> in preparation for the April meeting. Agencies interested will be randomly selected to briefly share information about their agency/programs at the April 9<sup>th</sup> meeting.

Co-Chair Jasper requested that everyone visit the Community Calendar on the One Voice website and let staff know the utilization of this resource at the next meeting. He concluded by reporting that we are still meeting with leaders in the faith based community to establish better connections throughout the community and an update will be provided next month.

### **2008 STRATEGIC PLAN**

Ms. Schlageter presented the 2008 Strategic Plan, adding this plan will guide us during the next year. She will be polling everyone to schedule the committee meeting schedule; if you are not involved and would like to be, please contact her.

A Community Position page has been added on the One Voice website and features area policy and position statements. The "Agenda 2008" series published by the Daytona Beach News Journal has been added to this page ([www.ovfv.org/communitypositions.htm](http://www.ovfv.org/communitypositions.htm)).

## **TOPIC OF THE MONTH: MONEY MANAGEMENT PANEL**

Co-Chair Jasper introduced the Money Management Panel:

- Loretta Wilary, Campaign for Working Families
- Priscilla Tapp, Consumer Credit Counseling Service
- Kathleen Bryant, Volusia County Extension Family and Consumer Services

Ms. Wilary presented her workshop's most used resource, a free income tax preparation program named VITA (volunteer income tax preparation assistance) that is sponsored by the IRS (information found in meeting package). She led attendees through a Power Point presentation which featured VITA locations and other programs coordinated by the Campaign for Working Families.

Ms. Tapp presented her company overview, outlining the services available through Consumer Credit Counseling (see Power Point presentation).

Ms. Bryant stated that the Volusia County Extension Services helps to develop knowledge in agriculture, consumer education, household care, home buying, food and nutrition, money management and budgeting. A 6-part money management course is made easy and is available by mail (handouts).

A question and answer session followed. The Power Point presentations and meeting packets will be available online.

## **CLOSING ANNOUNCEMENTS:**

Roundtable announcements ensued. Of note, Mr. Salazar acknowledged that this will be the last meeting for Gail Gregory who is retiring from the Mental Health Association, and she will be greatly missed. Members were reminded to place any handouts in the Network Zone for others to pick up.

## **NEXT MEETING/ADJOURNMENT/MEETING CRITIQUES**

There being no further business, the meeting adjourned. Members were asked to complete the meeting critiques. The next meeting will be Wednesday, March 12, 2008 from 9 a.m. to 10:30 a.m. at the Volusia County Health Department (Conference Rooms 516-A & B).

### **The results of the meeting critiques were:**

- 24 responses
- 20 responded that the meeting was "productive" (4 did not respond either way)

### **The next meeting could be improved by:**

- "Put information (when possible) in larger letters for individuals with blindness"
- "Great as is"
- "Lapel mic turned up"
- "Less paper, save the trees"
- "More chairs"
- "Twice a month meeting"

### **What I liked about the meeting was:**

- "The information about free income tax information as well as other financial topics will be shared and utilized by our clients immediately. Thank you!!"
- "Fast paced, great presentations"
- "Good information – well organized, as usual"
- "Very informative and pertinent to what my agency does!"
- "Learning about money management programs available"
- "Great information on programs"
- "Topics were covered well, lots of input"
- "Providing information needed and services available to the community"
- "Availability of these services to be provided onsite to our clients"
- "New information for families"

- “All the speakers were very informative, good topic”
- “Panel of speakers are always so informative”
- “Well managed and staffed!”
- “Very informative”
- “Very informed panel who presented well”
- “Informative”
- “Content excellent! Seeing everyone and reconnecting with old friends”
- “Very good information”
- “Good attendance”
- “Networking”

**Suggestions for “Topic of the Month”**

- “Orlando’s Neighborhood Centers”
- “Funding Diversifications”
- “Smoking cessation and how agencies can help clients quit”
- “Anything that can better the lives of our youth!”

**Other Comments:**

- “You should request that all coalition members put a link to 211Live on their websites as “Other Community Resources”
- “Keep up the good work”
- “Always well organized”

# One Voice for Volusia

*Connecting Our Community*

Start: 9:00 am
End: 10:30 am
Volunteers: 51
Volunteer Hours: 76.50

## Coalition Meeting Minutes

March 12, 2008 9:00 am to 10:30 am, Volusia County Health Department

Name	Agency
DeBardleben, Ed	Agency for Persons with Disabilities
Bell, Lize	AHEC/Quit Smoking Now
Tyger, Jenny	Big Brothers Big Sisters of Volusia/Flagler
Folsom, Lori	Boys & Girls Clubs of Volusia/Flagler
Hoffman, Rex	Boys & Girls Clubs of Volusia/Flagler
Medford, Mike	Boys & Girls Clubs of Volusia/Flagler
Wilary, Loretta	Campaign for Working Families
Ryan, Judy	Children's Medical Services
Stewart, Gary	Christ to Inmates
Rodriguez, Karla	CINS/FINS, Act Corporation
Beckwith, Jennifer	Community Legal Service of Mid-Florida
Dupree, Sally	Community Partnership for Children
Tapp, Priscilla	Consumer Credit Counseling Service of Central Florida
Camputaro, Gail	Council on Aging of Volusia County
Jasper, Edward L.	County of Volusia
Sterner, Bob	Court Administration
Courtney, Carrie	Daytona Beach Police Department
Lewis, Betsy	Department of Children and Families
Rose, Paula	disability Solutions
Black, Eric	disability Solutions for Independent Living
Taylor, Beckie	Early Learning Coalition of Flagler/Volusia
Hutto, Sherri	Easter Seals of Volusia/Flagler
Broxton, Tony	Family & Community Partnership Program
Levasseur, Sara	Family Resource Coalition
Hall, Terry	Florida Capital Bank
Castellano, Melissa	Florida Department of Revenue
Preston, Gloria	Florida Health Care, Inc.
Philio, Cher	Healthy Communities
Murphy, Linda	Magellan Health Services
Decker, Bob	Mental Health Association
Green, Andrew	NAMI Consumer Council
Chrapek, Karen	Neighbor to Family
Franklin, Adrienne	Neighbor to Family
Schafer, JoAnn	PACE Center for Girls
Baer, Lex	Presbyterian Counseling Center
Jones, Margaret	Promoting Safe and Stable Families, HND/CPC
Wittman, Diana	Resources for Women
Moltane, Lois	SEDNet
Justice, Molly	Seventh Judicial Court
Kress, Victoria	Stewart-Marchman Center
King, Jim	The ARC
Fuller, Barbara	The House Next Door
Sally, Steve	The House Next Door
Parizek, Lonnie	The Ounce of Prevention Fund of Florida
Grant, Lori	The United Way of Volusia/Flagler
Bevilaqua, Jessica	UCP of East Central Florida
Smoczynski, Jean	University of Florida MSW Program, Student
Santiago, Glenda	Volusia County Department of Corrections
Irvin, Terrell	Volusia County Health Department

Galotti, Kathy	Volusia County Schools
McClure, Portia	Well Care/Healthcare
<b>One Voice Staff:</b>	
Baird, Carrie	Executive Director
Gedney, Rosemarie	Administrative Coordinator
Kennedy, Lynn	Project Director
Kerr, David	SARG Coordinator
Schlageter, Deb	Project Director

## **WELCOME/APPROVAL OF MINUTES**

The meeting was called to order at 9:00 a.m. by Co-Chair Jasper. He extended a welcome to all attendees, as well as guest speaker Lonnie Parizek, Director of Communications from the Ounce of Prevention Fund of Florida; roundtable introductions ensued. The meeting minutes from the February 12<sup>th</sup> meeting were reviewed and accepted by the general census.

## **COALITION BUSINESS: MEETING ANNOUNCEMENTS**

Co-Chair Jasper announced that next month the Leadership Daytona Class will be joining us and this should be a great meeting with a chance for each member to share possible volunteer opportunities and recruit new volunteers, so please don't miss this! He also reminded everyone about the survey (included in meeting packet) due no later than March 28<sup>th</sup>.

One Voice for Volusia is experiencing some technical challenges with the Community Calendar so Co-Chair Jasper asked to see, by show of hands, who was using/checking/entering events into the calendar. Approximately six to seven people responded. Brief discussion ensued. Staff will get in touch with those individuals using this resource, but general census was reached to use the Community Connector as the primary method to share events, information, etc.

Co-Chair Jasper announced that the efforts to connect with the faith based community are still ongoing and making progress. Among plans, faith representatives will be invited to the annual Health and Human Services Summit this coming October. Comments or ideas on this subject are welcome.

## **2008 STRATEGIC PLAN:**

Ms. Schlageter gave an update on the strategic plan (handout). Included in the report, invitations to join the Community Connector are regularly being circulated; the Deltona prevention project is moving forward (update provided next month); a Responsible Beverage Server Training should be scheduled soon; and, the Systems and Data meeting will be held on March 27<sup>th</sup>.

## **TOPIC OF THE MONTH: CHILD ABUSE AND NEGLECT PREVENTION**

Ms. Lonnie Parizek, Director of Communications from the Ounce of Prevention Fund of Florida, shared with strategies of their new campaign, "Winds of Change" and how our members can incorporate the new strategies for marketing into their own campaigns. The "Winds of Change" focuses on the positive side of preventing child abuse and neglect with simple interventions and not using the shocking and negative imagery or statistics of the past.

All the information is available on the website [www.ounce.org](http://www.ounce.org) and logo packets will be mailed out by May. You may call the help line at 1-800-fla-love to see if your company is registered as a service provider; if not please ask to be added. A question and answer session followed.

Announcements regarding local events scheduled for April were shared.

## **CLOSING ANNOUNCEMENTS:**

Roundtable announcements were shared and members were directed to the Network Zone for additional information/flyers.

## **NEXT MEETING/ADJOURNMENT**

There being no further business, the meeting was adjourned at 10:30 a.m. Members were asked to complete the meeting critiques. The next meeting will be held on April 9<sup>th</sup> at 9:00 a.m. in Conference Room 516 A & B, Volusia County Health Department.

### **The results of the meeting critiques were:**

- 14 responses
- 13 responded that the meeting was “productive”
- 1 responded that the meeting “O.K.”

### **The next meeting could be improved by:**

- “Change nothing”
- “Great job as always!”
- “Nothing! You do a great job!”
- “Very good as is”

### **What I liked about the meeting was:**

- “Informative”
- “Very informative”
- “Excellent speaker on an issue of priority to the community/State/nation”
- “Speaker was wonderful”
- “Hearing from other organizations – speaker on prevention”
- “It is great to see the innovative message to work on preventing child abuse. A positive approach is appreciated.”
- “Timely topic about Child Abuse Prevention”
- “Examples and explanation of how marketing material was developed by and for Winds of Change”
- “It was very informative information that could be passed along and utilized throughout the community”
- “The topic and research-driven approach”
- “Information”

### **Suggestions for “Topic of the Month”**

- “How to Get the Community Involved in Events”
- “Services for disabled, services for adoptive families, behavioral services”
- “Community Resource Awareness” There needs to be more awareness to the general public about the various organizations that are available. There needs to be more community events to promote this.”
- “What the faith community is doing to promote social change and support (faith based resources)”
- “Eating disorders”

### **Other Comments:**

- “Please keep up the good work, I always love the meetings”
- “Outstanding speaker”
- “Encouraging to see this group of dedicated professionals working together”
- “Great presentation”

# One Voice for Volusia

*Connecting Our Community*

Start: 9:00 am
End: 10:30 am
Volunteers: 91
Volunteer Hours: 136.50

## Coalition Meeting Minutes

April 9, 2008 9:00 a.m. to 10:30 a.m., Volusia County Health Department

Name	Agency
Miller, Janet	ACT Corporation
Stone, Kimberly	ACT Corporation
Summerlin, Sini	ACT Corporation
McCraney, Michelle	Advanced Technology College
Bell, Lize	AHEC/Quit Smoking Now
Cuthill, Katy	American Heart Association
Grant, Karen	BeginAgain Children's Grief Center
Pearce, Matthew	BeginAgain Children's Grief Center
Gamble, Karen	Bethune Cookman College
Tyger, Jenny	Big Brothers Big Sisters of Volusia/Flagler
Folson, Lori	Boys & Girls club
Corman, Hollie	Brown & Brown
Wilary, Loretta	Campaign for Working Families
Davenport, Christine	Children's Home Society
Bass, Robin	Children's Medical Services
Parsons, Kelly	Cobb Cole
Schmellick, Nita	Community Foundation of East Central Florida
Beckwith, Jennifer	Community Legal Service of Mid-Florida
Tapp, Priscilla	Consumer Credit Counseling Service of Central Florida
Camputaro, Gail	Council on Aging of Volusia County
Jasper, Edward L.	County of Volusia
Sterner, Bob	Court Administration
Stafford, Gina	Daytona Beach College
Courtney, Carrie	Daytona Beach Police Department
Nero-Wall, Becky	DBCC Women's Center
Rose, Paula	disAbility Solutions
Black, Eric	disability Solutions for Independent Living
Shaw, Julie	disAbility solutions, Inc.
Hipple, Suzy	Division of Blind Services
Watson, Mike	Division of Blind Services
Bell, Gary	Don Bell Signs
Hawkins, Jason	Doran, Wolfe, Ansay & Kuidid
Ferro, John	DUNAMIS Community and Outreach Ministries
Hutto, Sherri	Easter Seals of Volusia/Flagler
Carrell, Matthew	Eckerd Re-Entry Program
Broxton, Tony	Family & Community Partnership Program
Hall, Terry	Florida Capital Bank
Williams, Reggie	Florida Department of Children and Families
Castellano, Melissa	Florida Department of Revenue
Preston, Gloria	Florida Health Care, Inc.
Lyons, Jennifer	Florida Hospital Deland
Rakes, Sandy	Great Kids Explorer Club
Barnes, Kenneth	Greater Daytona Beach Area YMCA
Cameron, Jim	Greater Daytona Beach/Halifax Area Chamber of Commerce
Aberman, Tiffany	Guest, Leadership Daytona Class Member
Morgan, Jennifer	Guest, Leadership Daytona Class Member
Williams, Katherine	Guest, Leadership Daytona Class Member
Gonda, John	Halifax Health
Rahn, Joni	Halifax Health

Parris, Steven	Healthy Communities
Philio, Cher	Healthy Communities
McGee, Christine	International Speedway Corporation
Spencer, Jenny	James Moore & Co
Humphrey, Niki	Leadership Daytona
Fletcher, Bill	LPGA
Murphy, Linda	Magellan Health Services
Ellicott, Justin	Mental Health Association
Averett, Margarita	Mid Florida Community Services/Head Start
Miller, Linda	Mid Florida Community Services/Head Start
Singleton, Estelle	Mid Florida Community Services/Head Start
Hansen, Anne	NAMI
Chesley, Laurie	NEFAN
Chrapek, Karen	Neighbor to Family
Cooper, Sonia	Outreach Community Care
Schafer, JoAnn	PACE Center for Girls
Stoudt, Sherrilee	PIS
Baer, Lex	Presbyterian Counseling Center
Thurman, Bonnie	Resources for Women
Wittman, Diana	Resources for Women
Williams, Donna	Second Harvest Food Bank
Moltane, Lois	SEDNet
Berger, Erin	Snell Legal
Barrett, Toni	Stewart-Marchman Center
Kress, Victoria	Stewart-Marchman Center
Wilfeard, Philippa	Stewart-Marchman Center
King, Jim	The ARC of Volusia
Patneau, Susan	The Box Project
Sally, Steve	The House Next Door
Casillas, Joni	The Salvation Army
Bradley, Linda	UCF Daytona Beach
Conrad, Lynn	UCP of East Central Florida
Pollack, Barry	UCP of East Central Florida
Grant, Lori	United Way of Volusia/Flagler
Salazar, Ray	United Way of Volusia/Flagler
Timmis, Judy	Vocational Rehabilitation
Santiago, Glenda	Volusia County Department of Corrections
Irvin, Terrell	Volusia County Health Department
Hinson, Rakinya	Volusia County Health Department
Davenport, Robert	Votran
Reece, Doug	Wachovia Bank
Fraser, Rick	Workforce Development Board-Center for Business Excellence
<b>One Voice Staff:</b>	
Baird, Carrie	Executive Director
Gedney, Rosemarie	Administrative Coordinator
Kennedy, Lynn	Project Director
Kerr, David	SARG Coordinator
Schlageter, Deb	Project Director

## WELCOME/APPROVAL OF MINUTES

The meeting was called to order at 9:00 a.m. by Co-Chair Sally. He extended a welcome to all coalition members and guests, including class members of the Halifax/Greater Daytona Beach Area Chamber of Commerce, Leadership Daytona. Roundtable introductions ensued. Consensus was reached to approve the February 13<sup>th</sup> meeting minutes.

## **COALITION BUSINESS: MEETING ANNOUNCEMENTS**

Co-Chair Sally announced that his position as coalition co-chair will end on June 30<sup>th</sup>. The position is a two-year term with co-chairs staggering their leadership role every other year. Volunteers are needed to nominate an incoming co-chair; a sign-up sheet was distributed.

Ms. Baird introduced One Voice for Volusia, sharing a brief history of the coalition and mission.

## **2008 STRATEGIC PLAN**

Mr. Kerr gave an update on the SARG project which is a Deltona-based project centering on underage drinking prevention. Mr. Kerr announced that a Town Hall meeting has been scheduled for April 30, 2008 at 6:30 p.m. in the Deltona City Hall (handout).

Mr. Pollack reported on behalf of the Systems and Data Committee (handouts), stating that the last edition of the Volusia County Risk Factor Report would be released during the summer, following the 2008 Community Agenda Snapshot Report. The Volusia County Risk Factor Report was last published in 2005 and primarily features indicators specific to children and youth; only indicators not included in the Community Agenda will be included in the 2008 report. Mr. Pollack referred attendees to the Data Survey in the meeting packet, requesting that individuals/agencies searching for data and/or willing to invite others to area training sessions complete the form and leave for staff for follow-up. In closing, Mr. Pollack announced that the Systems Committee will be releasing criteria to invite other groups, coalitions to receive technical assistance from One Voice for Volusia, if interested. He deferred to Ms. Baird for additional information who announced that the Volusia County Tobacco-Free Partnership will reconvene as a sub-committee under One Voice for Volusia in partnership with the Volusia County Health Department. The Partnership will meet on Tuesday, May 13<sup>th</sup> at the Volusia County Health Department (more information to follow electronically).

## **TOPIC OF THE MONTH: CONNECTING TO THE BUSINESS COMMUNITY**

Ms. Schlageter gave an update on the Community Education aspects of the Strategic Plan (handout). She announced that membership renewal will begin at the next coalition meeting and run through June. The annual membership survey is also being updated and will be available in hard copy, on the One Voice website and will be developed on an Internet-resource tool, Survey Monkey.

Following the report, Co-Chairs Jasper and Sally led attendees through the random selection of member agencies sharing in three minutes or less an overview of their respective agencies, mission and volunteer opportunities (directory of volunteer opportunities developed as a handout). The following agencies gave a brief description of their agency and their mission: Children's Home Society, Community Foundation of East Central Florida, The Salvation Army, Neighbor to Family, The ARC of Volusia, Big Brothers Big Sisters, Area Health Education Center/Quit Smoking Now, United Way, Center for Visually Impaired, The Box Project, Easter Seals, Stewart Marchman and ACT Corporation.

## **CLOSING ANNOUNCEMENTS**

Roundtable announcements ensued and members were directed to the Network Zone for additional information/flyers.

## **NEXT MEETING/ADJOURNMENT**

There being no further business, the meeting was adjourned at 10:30 a.m. Members were asked to complete the meeting critiques. The next meeting will be held on May 14<sup>th</sup> at 9:00 a.m. in Conference Room 516 A & B, Volusia County Health Department.

### **The results of the meeting critiques were:**

- 21 responses
- 18 responded that the meeting was "productive" (3 were not marked either way)

### **The next meeting could be improved by:**

- "Great meeting"
- "A warmer environment (temperature) ☺"

**What I liked about the meeting was:**

- “Sharing of information from agencies”
- “Everything and good meeting”
- “Agency introductions”
- “The opportunity for different agencies to present on their services and to be able to make Leadership Class aware of the mission of the coalition”
- “Diverse membership”
- “A lot of different agencies spoke about their agency”
- “3-5 minute presentations on agenda”
- “On time and on agenda”
- “The opportunity for all agencies to educate each other on respective services”
- “Great! Random agencies”
- “Would appreciate feedback from leadership class”
- “Hearing all the services available”
- “I think it provided an excellent snapshot of social services for the Chamber of Commerce Leadership and ran efficiently despite many speakers.”
- “Sharing by so many agencies”
- “It was nice to hear about the specific agency missions”
- “Very informative!”
- “The overview of the agencies!”
- “Opportunity for agencies to share”

**Suggestions for “Topic of the Month”**

- “Fundraising in 2008”
- “Review of final legislative budget and cuts to local programs; have agencies share information”
- “Status of State budget”
- “Do it again! Gangs”
- “Reports from Hunger & Poverty Summit”
- “Speed networking”

**Other Comments:**

- “Table Tent misspelled Tailored Work Solutions” *(staff note: this agency name is the given name via the membership application from the member)*
- “Excellent meeting!”
- “Could we know what the topic is selected for the month on this form?”
- “Agencies’ job openings – generate a list within all One Voice members – flyer or verbally announced” *(staff note: a list of job openings advertised through the Community Connector is available online at [www.ovfv.org/locallinks.htm](http://www.ovfv.org/locallinks.htm))*

# One Voice for Volusia

*Connecting Our Community*

Start: 9:00 am
End: 10:30 am
Volunteers: 73
Volunteer Hours: 109.50

## Coalition Meeting Minutes

May 14, 2008 9:00 a.m. to 10:30 a.m., Volusia County Health Department

Name	Agency
Keirstead, Pete	A Family Church
Bell, Lize	AHEC/Quit Smoking Now
Pearce, Matthew	BeginAgain Children's Grief Center
Tyger, Jenny	Big Brothers Big Sisters of Volusia/Flagler
Wilary, Loretta	Campaign for Working Families
Anderson, Michael	Casa de Comienzo Fresco
Mackins, Mary	Children's Home Society
Ryan, Judy	Children's Medical Services
Caudill, Julie	Comfort Stay Assistance
Schmellick, Nita	Community Foundation of East Central Florida
Beckwith, Jennifer	Community Legal Service of Mid-Florida
Jones, Margaret	Promoting Safe & Stable Families, Partnership of CPC and THND
Tapp, Priscilla	Consumer Credit Counseling Service of Central Florida
Camputaro, Gail	Council on Aging of Volusia County
Jasper, Edward L.	County of Volusia
Cuccoro, Melissa	County of Volusia Drug Court
Carter, Donna	County of Volusia, Community Assistance
Phillips, Diana	County of Volusia, Community Assistance
Sterner, Bob	Court Administration
Stafford, Gina	Daytona Beach College
Bockmiller, Joan	Daytona Beach College/Fresh Start
Gamble, Pete	Daytona Beach Housing Authority
Courtney, Carrie	Daytona Beach Police Department
Conway, Lee (and 2 youth)	Daytona Outreach
Lewis, Betsy	Department of Children and Families
Rose, Paula	disAbility Solutions
Black, Eric	disability Solutions for Independent Living
Hipple, Suzy	Division of Blind Services
Watson, Mike	Division of Blind Services
Wolfson, Darlene	Domestic Abuse Council
Ferro, John	DUNAMIS Community and Outreach Ministries
Hutto, Sherri	Easter Seals of Volusia/Flagler
Gibson, Bruce	ESP Case Management
Cox, Marcid	Faith Lutheran Church
Broxton, Tony	Family & Community Partnership Program
Hall, Terry	Florida Capital Bank
Castellano, Melissa	Florida Department of Revenue
Preston, Gloria	Florida Health Care, Inc.
Lyons, Jennifer	Florida Hospital Deland
Arrowood, Suzan	Florida Powersports Safety Council
Barnes, Kenneth	Greater Daytona Beach Area YMCA
Parris, Steven	Healthy Communities
Philio, Cher	Healthy Communities
Morgese, Dixie	Healthy Start of Flagler and Volusia Counties
Dawson, Tonya	Hospice of Volusia/Flagler
Murphy, Linda	Magellan Health Services
Decker, Bob	Mental Health Association/Suicide Prevention Coalition
Miller, Linda	Mid Florida Community Services/Head Start
Gordan, Fran	Mid Florida Housing Partnership

Franklin, Adrienne	Neighbor to Family
Siracusa, Ray	Interested Individual
Schafer, JoAnn	PACE Center for Girls
Baer, Lex	Presbyterian Counseling Center
Goody, Sally Ann	Serenity House
White, Jeffrey	Serenity House
Walker, Rosemary	South East Volusia Habitat for Humanity
Barrett, Toni	Stewart-Marchman Center
Kress, Victoria	Stewart-Marchman Center
Fuller, Barbara	The House Next Door
Sally, Steve	The House Next Door
Fink, Gretchen	The United Way of Volusia/Flagler
Pollack, Barry	UCP of East Central Florida
Salazar, Ray	United Way of Volusia/Flagler
Bryant, Brenda	USDA Rural Development
Baird, Jeff	Vocational Rehabilitation
Santiago, Glenda	Volusia County Department of Corrections
Hinson, Rakinya	Volusia County Health Department
Irvin, Terrell	Volusia County Health Department
Jewell, Michael	Volusia County Juvenile Drug Court
Wolfson, Barbara	VSA Volusia
McClure, Portia	Wellcare/Healthease
<b>One Voice Staff:</b>	
Baird, Carrie	Executive Director
Gedney, Rosemarie	Administrative Coordinator
Kennedy, Lynn	Project Director
Kerr, David	SARG Coordinator
Schlageter, Deb	Project Director

### **WELCOME/APPROVAL OF MINUTES**

The meeting was called to order at 9:00 a.m. by Co-Chair Jasper. He extended a welcome to all coalition members and guests. Roundtable introductions ensued. Consensus was reached to approve the April 9th meeting minutes.

### **COALITION BUSINESS: MEETING ANNOUNCEMENTS**

Co-Chair Jasper announced that One Voice requests members to renew their membership annually in order to keep the roster up to date. He continued by adding that membership levels – active and supportive – were added this year for the first time due to the number of members within the coalition (handout). He concluded by referencing a community assessment survey in the meeting packets that was developed and requested to be completed by the Community Assistance Department with the County of Volusia.

Ms. Barrett, representing the Coalition Nominating Co-Chair Committee, reported on the qualifications of coalition co-chair and shared that the committee met, identified potential candidates and ultimately was recommending that Barry Pollack, President/CEO of United Cerebral Palsy of East Central Florida, serve as coalition co-chair over the next two years, beginning July 1<sup>st</sup>. Consensus was reached to approve Mr. Pollack as the 2008-2010 coalition co-chair.

### **2008 STRATEGIC PLAN**

Ms. Schlageter reported that the Responsible Beverage Server Training was held in April, co-sponsored by S.R. Perrott. She reminded the membership that the Speakers Resource Directory is currently being marketed to summer camp groups, especially since area coordinators are searching for presenters by topic. She concluded by stating that a Community Education Committee will be scheduled for July and a Systems & Data Committee report will be provided at the next coalition meeting.

### **TOPIC OF THE MONTH: AFFORDABLE HOUSING PANEL**

The following guest speakers were part of the Affordable Housing Panel:

- Sally Ann Groody, Serenity House

- Joyours “Pete” Gamble, Daytona Beach Housing Authority ([www.dbhaffl.org](http://www.dbhaffl.org))
- Fran Gordon, Mid Florida Housing Partnership
- Rosemary Walker, Southeast Volusia Habitat for Humanity
- Brenda Bryant, USDA Rural Development

Information regarding each of the guest speaker’s information was found in the meeting packet (also online for a limited period of time at [www.ovfv.org/whatsnew.htm](http://www.ovfv.org/whatsnew.htm)). In summary, guest speakers shared:

- Services and system of care provided by respective agencies
- Numbers served in Volusia County (in some cases broken down by low-income clients)
- Wait Time for Assistance
- Foreclosure Counseling
- Transitional Housing/Rental Units
- Eligibility Criteria for Habitat Homes
- Criteria Connected to Rural Areas

Question and answer period followed.

### **CLOSING ANNOUNCEMENTS**

Roundtable announcements ensued and members were directed to the Network Zone for additional information/flyers. Reminder: The Tobacco Free Partnership training will be held on June 4<sup>th</sup> at the Volusia County Health Department from 8:30 am to 2:00 pm.

### **NEXT MEETING/ADJOURNMENT**

There being no further business, the meeting was adjourned at 10:30 a.m. Members were asked to complete the meeting critiques as well as the Membership Renewal forms if they received them today. The next meeting will be held on June 1, 2008 at 9:00 a.m. in Conference Room 516 A & B, Volusia County Health Department.

#### **The results of the meeting critiques were:**

- 12 responses
- 10 responded that the meeting was “productive” (2 did not respond either way)

#### **The next meeting could be improved by:**

- “There too perfect now!”
- “More packets”
- “Cutting down on the introductions when you have a large panel”

#### **What I liked about the meeting was:**

- “Great panel and great topic!”
- “Great information and presenters”
- “Dialogue during question/answer”
- “New information provided by panelists”
- “Panel topic was very relevant”
- “Excellent panel presentations”
- “The panel and the information provided was exceptional”
- “Informative, organized, relevant”
- “Very good panel”

#### **Suggestions for “Topic of the Month”**

- “Uninsured & underinsured (health insurance)”
- “Adoption support services, youth services”
- “Effects of unfunded mandates on Volusia County and cities (and revenue restrictions)”
- “Affordable health insurance for family (employer covered and family rates being high for working families”

#### **Other Comments:**

- “Congratulations on the number of people/orgs attending!”
- “Continues to amaze me how many different organizations come to these meetings”
- “Keep up the good work”



# One Voice for Volusia

*Connecting Our Community*

Start: 9:00 am
End: 10:30 am
Volunteers: 72
Volunteer Hours: 108

## Coalition Meeting Minutes

June 11, 2008, 9:00 a.m. to 10:30 a.m., Volusia County Health Department

Name	Agency
Bell, Lize	AHEC/Quit Smoking Now
Nagle, Erin	American Lung Association
Pearce, Matthew	BeginAgain Children's Grief Center
Tyger, Jenny	Big Brothers Big Sisters of Volusia/Flagler
Wilary, Loretta	Campaign for Working Families
Carter, Elisa	Children's Advocacy Center
Losciate, Eric	Children's Home Society
Ryan, Judy	Children's Medical Services
Schmellick, Nita	Community Foundation of East Central Florida
Beckwith, Jennifer	Community Legal Service of Mid-Florida
Glinzman, Larry	Community Legal Services of Mid-Florida
Zychowski, Ron	Community Partnership for Children
Tapp, Priscilla	Consumer Credit Counseling Service of Central Florida
Camputaro, Gail	Council on Aging of Volusia County
Young-Carrasquillo, Penny	Daytona Beach College
Gamble, Pete	Daytona Beach Housing Authority
Lewis, Betsy	Department of Children and Families
Rose, Paula	disAbility Solutions
Black, Eric	disability Solutions for Independent Living
Hipple, Suzy	Division of Blind Services
Watson, Mike	Division of Blind Services
Jacobson, Ruthann	Easter Seals
LeDuc, Scott	Einstruction
Armstrong, Mike	ESP Case Management
Gibson, Bruce	ESP Case Management
Broxton, Tony	Family & Community Partnership Program
Hall, Terry	Florida Capital Bank
Preston, Gloria	Florida Health Care, Inc.
Clark, Nancy	Florida Hospital Deland
Lyons, Jennifer	Florida Hospital Deland
Acker, Patricia	Florida Hospital Hospice Care
Livingston, Kim	Girl Scouts of Citrus Council
Rakes, Sandy	Great Kids Explorer Club
Barnes, Kenneth	Greater Daytona Beach Area YMCA
Calvin, Martin	Guardian Ad Litem Program
Dixon, David	Handicapped Adults of Volusia County
Parris, Steven	Healthy Communities
Philio, Cher	Healthy Communities
Carter, Donita	Healthy Start Coalition of Flagler/Volusia
Liberi, Judy	Heart of Volusia
Dawson, Tonya	Hospice of Volusia/Flagler
Watson, Bridget	Kingdom Restoration Ministries
Watson, Everett	Kingdom Restoration Ministries
Wilson, Wendy	Lions Club
Decker, Bob	Mental Health Association/Suicide Prevention Coalition
Juengst, Marilyn	Mental Health Association/Suicide Prevention Coalition
Miller, Linda	Mid Florida Community Services/Head Start

Chrapek, Karen	Neighbor to Family
McQueen, Renee	PACE Center for Girls
Nikolla, Theodore	Palmer College of Chiropractic
Miller, Carmen	Port Orange Police Department
Jones, Margaret	Promoting Safe & Stable Families, Partnership of CPC and THND
Siracusa, Ray	Rocky's Roost
Moltane, Lois	SEDNet
Dixon, Yvonne	Seemor and Associates
Walker, Rosemary	South East Volusia Habitat for Humanity
Guy-Reed, Kathleen	STAR Center
Willard, Brian	STAR Center
Barrett, Toni	Stewart-Marchman Center
Kress, Victoria	Stewart-Marchman Center
King, Jim	The ARC
Patneau, Susan	The Box Project
Fuller, Barbara	The House Next Door
Sally, Steve	The House Next Door
Casillas, Joni	The Salvation Army
Pollack, Barry	UCP of East Central Florida
Salazar, Ray	United Way of Volusia/Flagler
Bryant, Brenda	USDA Rural Development
Baker, Sandi	Visual Innovations and Solutions
Hinson, Rakinya	Volusia County Health Department
Irvin, Terrell	Volusia County Health Department
Blank, Heather	Votran
<b>One Voice Staff:</b>	
Baird, Carrie	Executive Director
Gedney, Rosemarie	Administrative Coordinator
Kennedy, Lynn	Project Director
Kerr, David	SARG Coordinator
Schlageter, Deb	Project Director

### **WELCOME/APPROVAL OF MINUTES**

The meeting was called to order at 9:00 a.m. by Co-Chair Steve Sally. He extended a welcome to all coalition members and guests. Roundtable introductions ensued. Consensus was reached to approve the May 14<sup>th</sup> meeting minutes.

### **COALITION BUSINESS: MEETING ANNOUNCEMENTS**

Ms. Baird announced that this would be Co-Chair Sally's last meeting and she thanked him for his involvement, support, and commitment in his leadership role with the coalition over the last two years. Mr. Pollack will serve as incoming coalition co-chair beginning July 1<sup>st</sup>.

### **2008 STRATEGIC PLAN**

Ms. Schlageter reported on behalf of the Systems and Data Committee and referred members to the *Request for Consideration* criteria and application. This application was designed in order for multi-agency groups to request technical assistance from One Voice for Volusia as resources are available (i.e. training, meeting facilitation, research and collection of data, and evaluation of project outcomes and effectiveness). Anyone interested should complete (in meeting packet and available online) and submit it to staff for committee review. In other updates, the Community Education Committee will meet July 22<sup>nd</sup> to review the progress of the 2008 Strategic Plan, possibly add new action steps and plan for the rest of the year.

### **TOPIC OF THE MONTH: YEARLY MEMBERSHIP SURVEY/SPEED NETWORKING**

Staff led membership through several rounds and various instructions of a "speed networking" exercise. Co-Chair Sally introduced Scott Leduc, Einstruction, who facilitated the annual membership survey through the use of hand-held polling devices. As members were led through the survey, time was allotted to brainstorm and openly discuss relevant coalition topics/issues (i.e. redesign of website, etc.). Some suggestions included:

- Providing a quick link to past Community Connector items and job postings on the What's New page
- Make attachments to Community Connector submissions easier to send in/forward
- Utilize web training/resources in the future

During open discussion, the following suggestions were made to improve the coalition meetings:

- Have/invite/recruit additional representation from the following sectors: law enforcement/probation officers, elected officials, business leaders, more agencies dealing with housing/food/homeless issues, faith based organizations, schools/universities, healthcare/hospitals/doctors
- Pass out One Voice for Volusia Business description cards so members can pass them along to other people who ask about the coalition.

When the membership survey was completed, Ms. Baird announced that One Voice would be purchasing this system and would make it available to coalition members for use for certain projects.

### **CLOSING ANNOUNCEMENTS**

Roundtable announcements ensued and members were directed to the Network Zone for additional information/flyers.

### **NEXT MEETING/ADJOURNMENT**

There being no further business, the meeting was adjourned at 10:30 a.m. Members were asked to complete the meeting critiques. The next meeting will be held on August 13, 2008 at 9:00 a.m. in Conference Room 516 A & B, Volusia County Health Department.

#### **The results of the meeting critiques were:**

- 33 responses
- 28 responded that the meeting was "productive" (4 did not respond either way)
- 1 responded that the meeting was "O.K."

#### **The next meeting could be improved by:**

- "Shorter meeting, 1 hour"
- "Another network opportunity – asking about new members"
- "Catering services"
- "Good as is"
- "Excellent every time"
- "A repeat of the speed networking event"
- "Like survey technology, just took a long time, people got bored and stopped voting"
- "Time for networking is great. Also wonder if this could be the place where people can talk about impact of economy on their organization/services"

#### **What I liked about the meeting was:**

- "Network Activity"
- "Networking"
- "Networking session very helpful, like the technology for survey"
- "This was fun and interesting"
- "Technology – gave me an idea!"
- "The Speed Networking Table and chair set up instead of usual seating arrangement"
- "Completing the survey at the meeting rather than doing it at another time"
- "Networking"
- "Survey and networking – great ideas and implementation"
- "New technology experience"
- "Able to do the survey as a group (although it did get a little longer)"
- "The networking opportunity"
- "Interacting technology with many users"

- “High tech survey response. AWESOME!”
- “Networking; survey”
- “The networking exercise – great idea”
- “The interactive networking exercise”
- “Networking - Teambuilding activity/linking with new people and Einformation voting”
- “Networking and meeting other members”
- “Interaction”
- “More member interaction”
- “Speed networking exercise; membership survey”
- “The “Clickers””
- “It was well organized”
- “ALL – Networking time was great, let’s do more.”
- “The interaction was stimulating”
- “Great networking”
- “Enjoyed networking exercise and the survey with new technology”
- “New technology to poll members – very cool.”

### **Suggestions for “Topic of the Month”**

- “Grant writing”
- “Walk through Survey Monkey” What key questions to ask so they can be best utilized”
- “Barriers to referrals between providers, barriers to client follow-up or follow through with referrals”
- “Upgrading technology for non-profits”
- “Cultural competency trainings”
- “Update on Tobacco Free Partnership”
- “Unemployment”
- “Eating disorder prevention”
- “Assisting small no profit organizations with funding for families in need”
- “Bringing agencies together to reduce duplication of services”
- “Economic crisis”
- “4-day work week, dealing with the gas price crisis as far as clients and employees, too”
- “Some type of open discussion”
- “Volusia County Community Foundation and Funding”

### **Other Comments:**

- “Well organized”
- “Great year!”
- “Fun networking exercise but groups were arbitrary and targets left a number of people out or standing alone – maybe use broader categories like Southeast/Northeast/etc.”
- “This was my first meeting. I thought it was very well run and organized.”
- “Keep up the good work!”
- “Meetings are always interesting and educational”
- “Need listing of affordable housing for needy families and job openings”
- “Nicely done!”
- “I am looking forward to getting involved with One Voice”
- “This was my first meeting but I felt it was informative and productive”
- “Microphone volume seemed too low this meeting or maybe people aren’t speaking up”
- “Great meeting”
- “I like the new seating arrangement”
- “First meeting”
- “Very productive”



# One Voice for Volusia

*Connecting Our Community*

Start: 9:00 am
End: 10:30 am
Volunteers: 81
Volunteer Hours: 121.50

## Coalition Meeting Minutes

August 13, 2008, 9:00 a.m. to 10:30 a.m., Volusia County Health Department

Name	Agency
Keirstead, Pete	A Family Church
Summerlin, Sini	Act Corporation
DeBardleben, Ed	Agency for Persons with Disabilities
Grant, Karen	BeginAgain Children's Grief Center
DeLoach, Jayce	Big Brother Big Sisters of Volusia/Flagler
Tyger, Jenny	Big Brothers Big Sisters of Volusia/Flagler
Gorman, Hollie	Brown and Brown of Florida
Beville, Lizabeth	Campaign for Working Families
Wilary, Loretta	Campaign for Working Families
Broxton, Tony	Children's Advocacy Center
Losciale, Eric	Children's Home Society
Ryan, Judy	Children's Medical Services
Courtney, Carrie	City of Daytona Beach Police Department
Schmellick, Nita	Community Foundation of East Central Florida
Tapp, Priscilla	Consumer Credit Counseling Service of Central Florida
Thomas, Carol	Council on Aging
Jasper, Edward L.	County of Volusia
Bell, Katrina	Daytona State College
Bockmiller, Joan	Daytona State College
Johnson, Ray K.	Daytona State College
Young-Carrasquillo, Penny	Daytona State College
Williams, Reggie	Department of Children and Families
Rose, Paula	disability Solutions for Independent Living
Shaw, Julie	disability Solutions for Independent Living
Camara, Debra	Division of Blind Services
Hipple, Susan	Division of Blind Services
Watson, Mike	Division of Blind Services
Wolfson, Darlene	Domestic Abuse Council
Ferro, John	DUNAMIS Community and Outreach Ministries
Gibson, Bruce	E.S.P. Case Management
Jacobson, Ruthann	Easter Seals of Volusia/Flagler
Mac'Kie, Claris	Family Renew Community
Hall, Terry	Florida Capital Bank
Preston, Gloria	Florida Health Care Plans
Lyons, Jennifer	Florida Hospital DeLand
Acker, Patricia	Florida Hospital Hospice Care
Wrlak, Charlann	Florida Lions Conklin Center for the Blind
Arrowood, Suzan	Florida Powersports Safety Council
Ashers, Patricia	General Vice Agency Corporation
Rakes, Sandy	Great Kids Explorer Club
Martin, Calvin	Guardian Ad Litem Program
Dixon, David	Handicapped Adults of Volusia County
Spencer, Theresa	Healthease
Parris, Steven	Healthy Communities
Cage, Peggy	Healthy Start Coalition of Flagler/Volusia
Liberi, Judy	Heart of Volusia
Carrow, Johnnie	Hospice of Volusia/Flagler

Watson, Bridget	Kingdom Restoration Ministries
Watson, Everett	Kingdom Restoration Ministries
Wilson, Wendy	Lions Club
Murphy, Linda	Magellan Health Services
Decker, Bob	Mental Health Association
Miller, Linda	Mid Florida Community Service Head Start
Ferrier, Michelle	My Topia Café
Hansen, Anne	NAMI
Paull, Deanna	NAMI
Paull, Walter	NAMI
Dixon, Yvonne	Port Orange Police Department
Miller, Carmen	Port Orange Police Department
Siracusa, Ray "Rocky"	Rocky's Roost
Sterner, Robert	Seventh Judicial Court
Creel, Laura	Seville Village Improvement Association
Hanis, K	Seville Village Improvement Association
Youngblood, Carol	Seville Village Improvement Association
Kipp, Janet	Southwest Volusia Habitat for Humanity
Custer, Deb	Southwest Volusia HFH
Hariton, David	Special Olympics Area 5
King, Jim	The Arc of Volusia
Jones, Margaret	The House Next Door
Sally, Steve	The House Next Door
Barrow, Shar	The Salvation Army
Guy-Reed, Kassy	The Star Center
Pollack, Barry	UCP East Central Florida
Walsh, Maralee	University of Central Florida
Wolfson, Barbara	Very Special Arts of Volusia
Lea, Malinda	Veterans Affairs
Baker, Sandi	Visual Innovations & Solutions
Baird, Jeff	Vocational Rehabilitation
James, Pat	Volusia County Community Assistance
Santiago, Glenda	Volusia County Department of Corrections
Barnes, Kenneth	Volusia/Flagler Family YMCA
<b>One Voice Staff:</b>	
Kennedy, Lynn	Project Director, Community Agenda
Kerr, David	SARG Coordinator
Schlageter, Deb	Project Director, Coalition

## WELCOME/APPROVAL OF MINUTES

The meeting was called to order at 9:00 a.m. by Co-Chair Jasper. He extended a welcome to all coalition members and guests. Roundtable introductions ensued. Consensus was reached to approve the June 11<sup>th</sup> meeting minutes. He announced that the hand-held polling devices used during the June coalition meeting to conduct the annual membership survey were purchased through a grant by One Voice for Volusia. Groups interested in requesting use of these devices are welcome to contact staff. Co-Chair Jasper invited attendees to view the results of the 2007-08 Membership Survey (in meeting packet).

## 2008 STRATEGIC PLAN

Ms. Schlageter reported on behalf of the Community Education Committee, sharing the status of the objectives for 2008 (handout). She reminded members of the Systems and Data *Request for Consideration* criteria and application. This application was designed in order for multi-agency groups to request technical assistance from One Voice for Volusia as resources are available (i.e. training, meeting facilitation, research and collection of data, and evaluation of project outcomes and effectiveness). Anyone interested should complete (at Network Zone and available online) and submit it to staff for committee review. The Systems and Data Committee will meet August 26<sup>th</sup> (information in meeting packet) to review the Requests for Consideration submitted to date. Ms. Schlageter invited everyone interested in participating on a committee to contact her.

## **DELTONA PREVENTION PROJECT**

Mr. Kerr announced that the Deltona Prevention Project is moving forward, referring members to the meeting handout. Project objectives and strategies are intended to:

- Increase the capacities of youth serving organizations participating in the project; and
- Engage and educate parents in the Deltona area on preventing underage drinking.

The next meeting is scheduled for Tuesday, September 9<sup>th</sup> 2008 from 10:00 a.m. to 11:30 a.m. in the City of Deltona Commission Chambers, 2345 Providence Boulevard, Deltona City Hall.

## **TOPIC OF THE MONTH: COMMUNITY AGENDA SNAPSHOT 2008 & MY TOPIA CAFE**

Ms. Kennedy led members through the Community Agenda Snapshot 2008 Report with highlights to include:

- New cost-saving design
- Updated data
- Expanded glossary
- 2 indicators deleted

Ms. Kennedy also announced that a new 2008 Snapshot Companion Study - Thrive By Five: ensuring hope, health and happiness in early childhood – will be released in the months to come. Plans for 2008-09 include the provision of updated data from the Snapshot report online; conducting a community priority-setting process; working on a second companion study; and, publishing the 2009 Snapshot report. A sign-up sheet was distributed for individuals to request additional copies of the 2008 Community Agenda Snapshot report.

Dr. Michelle Ferrier from The Daytona Beach News Journal My Topia Cafe was introduced by Co-Chair Jasper. Dr. Ferrier shared the features and benefits of utilizing this online community resource, highlighting sections of the online community by city/town as well as special events. Nonprofits are invited to join My Topia Café's Helping Hands initiative, which enables wish list items of area agencies to be matched to individuals wishing to give away items no longer of use/wanted. Monthly "block parties for a cause" are being scheduled for the fall and serve as a way for My Topia Café staff to help area nonprofits generate interest, funding, awareness to their programs/initiatives. A question/answer period ensued.

## **CLOSING ANNOUNCEMENTS**

Co-Chair Pollack requested members share, via the meeting critique, national themes (i.e. Red Ribbon Week) being recognized locally during September and October which could be featured during the September coalition meeting. Staff will follow up with area agencies to coordinate the monthly topic for September. Roundtable announcements ensued and members were directed to the Network Zone for additional information/flyers.

## **NEXT MEETING/ADJOURNMENT**

There being no further business, the business part of the meeting was adjourned at 10:15 a.m. with allotted networking time until 10:30 a.m. Members were asked to complete the meeting critiques. The next meeting will be held on September 10, 2008 at 9:00 a.m. in Conference Room 516 A & B, Volusia County Health Department.

### **The results of the meeting critiques were:**

- 24 responses
- 22 responded that the meeting was "productive" (2 did not respond either way)

### **The next meeting could be improved by:**

- "Reset the seating arrangements. With the larger chairs it is difficult to turn around from inside the tables to see everyone"
- "Good as is"
- "Can you move the table rows closer together in the middle? To make more room behind/beside/outside the tables – I got bumped every time someone walked by –"
- "I didn't like chair set-up – having back to others and big chairs making it hard to swivel to see others"
- "very good meeting"
- "More information on helping nonprofit organizations get started in the community"
- "No comment, this is only my second meeting"
- "Like this new format"
- "Was unable to hear well the introductions"

### **What I liked about the meeting was:**

- "Sharing"

- “Great info”
- “The new chairs, I found out something new to get the word out about my events”
- “Education on community resources (i.e. my topia)”
- “networking”
- “Wonderful having so many community members around the table”
- “Learning about the varied use of mytopiacafe”
- “timely, informative”
- “The flow of the meeting and hearing from other agencies”
- “Information was great!”
- “Bringing a new resource...mytopiacafe”
- “Very informative”
- “well run – did not drag on”
- “Meeting new people – learning more about our area”
- “Friendly, sharing atmosphere”
- “Always informative!”
- “The topic”
- “Only 1 speaker – just enough info – end of meeting networking”
- “good topic info”
- “the networking opportunities”
- “my topia café”
- “Topic of the month: My Topia Café.com was very informative”

#### **Suggestions for “Topic of the Month”**

- “Veterans Programs Assistance”
- “Sight and hearing”
- “How to receive grant funding”
- “Working with families affected by incarceration, identifying those affected and knowing their needs”
- “Technology for nonprofits, use of Internet, blogs, etc.”
- “Youth services”
- “Economic status of Volusia/Flagler trends of foreclosures, lay offs, unemployment. Has there been an increase in interventions related to drug abuse (substance abuse), depression, suicide or domestic violence.”

#### **Other Comments:**

- “My first meeting. I was welcomed”
- “We need to reset the parameters on length of announcements as some of the agencies really overdid it. The new room set up is great as are the chairs – keep both”
- “Who do people call if they are in need of assistance to pay their utility bills before they are shut off?”
- “I enjoyed attending this meeting on behalf of Dixie Morgese”
- “Great”
- “I liked the prompt way things were run”
- “Always very interesting and informative!”
- “Keep up the great job!”
- “More housing for those in need (low income)”
- “great meeting”
- “Next meeting please offer tea for those who do not drink coffee”
- “great “snapshot” book”
- “Consider putting mytopiacafe link on website”



# One Voice for Volusia

*Connecting Our Community*

Start: 9:00 am
End: 10:30 am
Volunteers: 81
Volunteer Hours: 121.50

## Coalition Meeting Minutes

September 10, 2008, 9:00 a.m. to 10:30 a.m., Volusia County Health Department

Name	Agency
DeBardeleben, Ed	Agency for Persons with Disabilities
Bell, Lize	AHEC/Quit Smoking Now
Tyger, Jenny	Big Brothers Big Sisters of Volusia/Flagler
Ryals, Lisa	Boys & Girls Club of Volusia/Flagler
Medford, Mike	Boys & Girls Clubs of Volusia/ Flagler
Folsom, Lori	Boys & Girls Clubs of Volusia/Flagler
William, Georgia	Boys & Girls Clubs of Volusia/Flagler
Broxton, Tony	Children's Advocacy Center
Davenport, Christine	Children's Home Society
Losciale, Eric	Children's Home Society
Bass, Robin	Children's Medical Services
Ryan, Judy	Children's Medical Services
Courtney, Carrie	City of Daytona Beach Police Department
Wight, Cheri	City of Deltona
Beckwith, Jennifer	Community Legal Services of Mid-Florida
Zychowski, Ron	Community Partnership for Children
Jasper, Edward L.	County of Volusia
Bell, Katrina	Daytona State College
Young-Carrasquillo, Penny	Daytona State College
DeStefano, Nancy	Daytona State College Women's Center
Nero-Wall, Becky	Daytona State College, Women's Center
Lewis, Betsy	Department of Children and Families
Holland, Bill	Department of Juvenile Justice
Rose, Paula	disability Solutions for Independent Living
Shaw, Julie	disability Solutions for Independent Living
Camara, Debra	Division of Blind Services
Hipple, Susan	Division of Blind Services
Watson, Mike	Division of Blind Services
Wolfson, Darlene	Domestic Abuse Council
Ferro, John	DUNAMIS Community and Outreach Ministries
O'Korn, Lauren	Duvall Home
Stark, Vicky	Early Learning Coalition of Flagler/Volusia
Sinnott, Lynn	Easter Seals of Volusia/Flagler
Bledsoe, Maria	Evidence Based Associates
Mac'Kie, Claris	Family Renew Community
Troxler, Dave	First Christian Churh
Hall, Terry	Florida Capital Bank
Preston, Gloria	Florida Health Care Plans
Acker, Patricia	Florida Hospital Hospice Care
Cook, Sheila	Florida Hospital Oceanside Center for Senior Behavioral Health
Wrlak, Charlann	Florida Lions Conklin Center for the Blind
Arrowood, Suzan	Florida Powersports Safety Council
Waters, Chantell	Focus on Flagler Youth
Ashers, Patricia	General Vice Agency Corporation
Spencer, Theresa	Healthease
Parris, Steven	Healthy Communities
Philio, Cher	Healthy Communities

Susswein, Deborah	Healthy Communities
Morgese, Dixie	Healthy Start Coalition of Flagler/Volusia
Liberi, Judy	Heart of Volusia
Dawson, Tonya	Hospice of Volusia/Flagler
Watson, Bridget	Kingdom Restoration Ministries
Wilson, Wendy	Lions Club
Decker, Bob	Mental Health Association
Miller, Linda	Mid Florida Community Service Head Start
Marques, Telma	Mid Florida Community Services Head Start
Ferrier, Michelle	My Topia Café
Paull, Deanna	NAMI
Paull, Walter	NAMI
Franklin, Adrienne	Neighbor to Family
Schafer, Joann	PACE Center for Girls
Nikolla, Theodore	Palmer College of Chiropractic
Jaeger, Cindy	Presbyterian Counsel Center
Baer, Lex	Presbyterian Counseling Center
Siracusa, Ray "Rocky"	Rocky's Roost
Kress, Victoria	Stewart-Marchman Center
Stewart, Gary	Teco/People Gas
Yost, Debbie	The Front Porch Counseling Center
Jones, Margaret	The House Next Door
Sally, Steve	The House Next Door
Beauregard, Micky	UCP East Central Florida
Pollack, Barry	UCP East Central Florida
Taufer, Jill	University of Florida, Volusia County Cooperative Extension
Wolfson, Barbara	Very Special Arts of Volusia
Baker, Sandi	Visual Innovations & Solutions
Timmis, Judy	Vocational Rehabilitation, Dept of Education
Hinson, Rakinya	Volusia County Health Dept.
James, Pat	Volusia County Human Services
Keyes, Joy	Volusia County Teen Court
Schefstad, Tony	Volusia/Flagler Coalition for the Homeless
Davenport, Robert	Votran
<b>One Voice Staff:</b>	
Baird, Carrie Garnett	Executive Director
Gedney, Rosemarie	Administrative Coordinator
Kennedy, Lynn	Project Director, Community Agenda
Schlageter, Deb	Project Director, Coalition

## WELCOME/APPROVAL OF MINUTES

The meeting was called to order at 9:00 a.m. by Co-Chair Jasper. He extended a welcome to all coalition members and guests. Roundtable introductions ensued. Consensus was reached to approve the August 13<sup>th</sup> meeting minutes. He asked that everyone please hand in their meeting critique at the end of the meeting, explaining the importance of this feedback.

## 2008 STRATEGIC PLAN

Ms. Schlageter presented the 2008 Strategic Plan update, reporting on the status of the Community Education and Systems & Data committees. The Systems and Data committee met over the last month and the Data and Resources Survey is now available at the Network Zone. Previously, the Systems and Data committee had announced the opportunity to have multi agency groups come together for assistance from One Voice. The Committee met and will be working with the Infant Mental Health group and will also be exploring working with a local faith group. A meeting with local faith groups (invitation only) with an RSVP required due to limited space has been scheduled and interested individuals were requested to contact staff for additional information.

## **TOPIC OF THE MONTH: LOCAL RECOGNITION/EVENTS OF NATIONAL THEMES**

Due to the number of local events and activities centered on nationally recognized themes, the monthly topic of the month featured brief presentations from members which included the following:

- Dixie Morgese, Healthy Start Coalition: October is Sudden Infant Death Syndrome Awareness Month.
- Vicky Kress, Stewart-Marchman: September is National Drug and Alcohol Addiction Recovery Month.
- Bob Decker, Mental Health Association: National Mental Illness Awareness week is September 5<sup>th</sup>-11<sup>th</sup>.
- Deborah Susswein, Healthy Communities: September is NADA "Boost for Safety" Month; Child Passenger Safety Week is September 21 – 27; and, International Walk to School Day is October 8.
- Micky Beauregard, UCP East Central Florida: October is disability Awareness Month.
- Darlene Wolfson, Domestic Abuse Council: October is Domestic Violence Awareness month.

Ms. Schlageter announced that there is a Media Tool Kit at the Network Zone. This kit contains updated contact information for local media outlets and will also be available on the One Voice website.

Staff directed members through a Coalition/Networking Exercise which involved breaking into groups of 8 (arranged by table) and working through a couple of vignettes for attendees to brainstorm the best services and/or connections made through the social services field.

## **CLOSING ANNOUNCEMENTS**

Brief member announcements ensued.

## **NEXT MEETING/ADJOURNMENT**

There being no further business, the business part of the meeting was adjourned by Co-Chair Pollack at 10:15 a.m. with allotted networking time until 10:30 a.m. Members were asked to complete the meeting critiques. The next meeting will be held on October 8, 2008 at 9:00 a.m. in Conference Room 516 A & B, Volusia County Health Department.

### **The results of the meeting critiques were:**

- 35 responses
- 26 responded that the meeting was "productive" (9 did not respond either way)

### **The next meeting could be improved by:**

- "Sound system could be improved (can hear some people, not others)"
- "More interactivity"
- "Cut down on repeat speakers/announcers"
- "Everything was great"
- "You are doing a great job!"
- "Networking exercise not needed" Change the seating; too hard to see others and pay attention with back to others"
- "I don't see how it could be improved – it was great"
- "Excellent meeting!"
- "Not much, if anything!"
- "No suggestions"
- "Nothing"
- "N/A"
- "Not a thing – great job! Post "scenarios" online so everyone knows resources avail!"
- "How "One Voice" can direct new members to information"

### **What I liked about the meeting was:**

- "Networking exercise, liked the networking"
- "The scenarios" THANKS!"
- "Networking exercise"
- "Networking was excellent in all its forms"
- "Sharing of information. The vignettes were very helpful"
- "Networking exercises"
- "All the great information!"
- "The conversations always instigate me to think more "outside the box"
- "Information"

- “I like the small groups & the way the tables were set”
- “Networking activity & group interaction”
- “The sharing of local events and activities”
- “Liked this networking exercise – helps to meet members”
- “Networking resources”
- “Networking/sharing with the vignettes”
- “The big new chairs”
- “Great”
- “Networking exercise was great – learned about resources”
- “candy cards, greeters at the door”
- “Interaction with others”
- “Learning about all the different agencies”
- “Great idea – using candy to encourage networking”
- “Networking exercise”
- “Networking exercise”
- “Chairman’s professionalism”
- “Breakout groups to talk about scenarios and what resources are available (and the candy too!)”
- “Meeting people who are knowledgeable”
- “Network exercise”
- “Every time I come I meet new participants from new agencies. Great!”

### **Suggestions for “Topic of the Month”**

- “Gangs – who, what, when, where & why”
- “Compassion fatigue”
- “Early childhood and how it connects to parent education, economics, abuse/neglect/etc.”
- “Head Start, Fighting Obesity (early intervention 3-5 children and families)”
- “Counseling for children, Fire Safety, Grant Writers”
- “Neighbor to Family – F.I.R.S.T. Crisis program with Community Partnership for Children – this is a new prevention program to help keep children from entering into foster care.”
- “Examples of local partnerships (between nonprofits/government/faith community....) and how to get started”
- “State’s Economic Crisis; Eliminate Working Poor Waitlist for Child Care”
- “Resources for people experiencing problems with mortgages or sharing policies on disaster preparedness”
- “Keep up the great work”
- “Men’s mental health”
- “DJJ Call Center”
- “Great network exercise. Do again!”
- “Possible panel presentations/discussion on subjects such as resources serving people with disabilities, emergency preparedness and follow-up services available to assist people, etc.”
- “How to for agencies to participate in programs – help with how to find funding”
- “Veterans, handicap, Special Olympics”

### **Other Comments:**

- “Thank you for the tea”
- “As always, well organized, inclusive and informative”
- “I did not like this exercise”
- “Amazing attendance!”
- “Thank you” for the signs posted at entrance and hallway to find meeting room”
- “Keep this going!”
- “Keep up the good work!”
- “Thanks to the Community Connector we were able to direct a customer to get assistance in filling out a tax return and get their economic stimulus check.”
- “Wasn’t really sure about vignette exercise while doing it but getting on MyTopia is great!”
- “Enjoyed the vignettes”
- “Thank you! I loved it”



# One Voice for Volusia

*Connecting Our Community*

Start: 9:00 am
End: 10:30 am
Volunteers: 85
Volunteer Hours: 127.50

## Coalition Meeting Minutes

October 8, 2008 - 9:00 a.m. to 10:30 a.m., Volusia County Health Department

Name	Agency
Salce Rogers, JoEllen	Interested Resident
Bell, Lize	AHEC/Quit Smoking Now
Nagle, Erin	American Lung Association
Echeverry, Julian	Anthropos Mental Health & Family Therapy Center
Grant, Karen	Begin Again Children's Grief Center
Pearce, Matthew	Begin Again Children's Grief Center
Bardin, Todd	Boy Scouts of America
Gorman, Hollie	Brown and Brown of Florida
vanderBerg, Rose	Capacity Building Associates
Blount, James	Center for Business Excellence
King, Robin	Center for Business Excellence
Bass, Robin	Children's Medical Services
Ryan, Judy	Children's Medical Services
Beckwith, Jennifer	Community Legal Services of Mid-Florida
Glinzman, Larry	Community Legal Services of Mid-Florida
Epley, Carl	Community Outreach Services
Schwadron, Lisa	Community Partnership for Children
Tapp, Priscilla	Consumer Credit Counseling Service of Central Florida
Camputaro, Gail	Council on Aging of Volusia County
Jasper, Edward L.	County of Volusia
Stolp, Connie	Daytona Beach VA Outpatient Clinic
Hoodiman, Beth	Daytona State College
Stafford, Gina	Daytona State College
Nero-Wall, Becky	Daytona State College, Women's Center
Binnix, Les	Department of Children and Families
Heck, Marilyn	Department of Children and Families
Williams, Reggie	Department of Children and Families
Camara, Debra	Division of Blind Services
Watson, Mike	Division of Blind Services
Wolfson, Darlene	Domestic Abuse Council
Ferro, John	DUNAMIS Community and Outreach Ministries
Stark, Vicky	Early Learning Coalition of Flagler/Volusia
Sinnott, Lynn	Easter Seals of Volusia/Flagler
Gibson, Bruce	ESP Case Management Professionals, Inc.
Mac'Kie, Claris	Family Renew Community
Troxler, Dave	First Christian Church
Latta, Charlie	Florida Hospital Oceanside
Preston, Gloria	Florida Health Care Plans
Lyons, Jennifer	Florida Hospital DeLand
Cook, Sheila	Florida Hospital Oceanside Center for Senior Behavioral Health
Breneman, Burke	Florida Powersports Safety Council
Arrowood, Suzan	Florida Powersports Safety Council
Martin, Calvin	Guardian Ad Litem Program
Dixon, David	Handicapped Adults of Volusia County
Parris, Steven	Healthy Communities
Philio, Cher	Healthy Communities
Cage, Peggy	Healthy Start Coalition

Liberi, Judy	Heart of Volusia
Dawson, Tonya	Hospice of Volusia/Flagler
Jiloty, Meredi	Junior Achievement of Volusia and Flagler Counties
Wilson, Wendy	Lions Club
Murphy, Linda	Magellan Health Services
Decker, Bob	Mental Health Association
Miller, Linda	Mid Florida Community Service Head Start
Chrapek, Karen	Neighbor to Family, Inc.
Callaghan, Linda	One Stop Employment
McQueen, Renee	PACE Center for Girls
Schafer, Joann	PACE Center for Girls
Dixon, Yvonne	Port Orange Police Department
Miller, Carmen	Port Orange Police Department
Baer, Lex	Presbyterian Counseling Center
Roberts, Joanne	Redirecting Children's Behavior of Daytona Beach
Siracusa, Ray "Rocky"	Rocky's Roost
Williams, Donna	Second Harvest Food Bank
Moltane, Lois	SEDNet, Volusia and Flagler County Schools
Sterner, Robert	Seventh Judicial Court
Guy-Reed, Kassy	The STAR Center
Olbert, Nancy	State Attorney's Office
King, Jim	The Arc of Volusia, Inc.
Patneau, Susan	The Box Project
Yost, Debbie	The Front Porch Counseling Center
Jones, Margaret	The House Next Door
Sally, Steve	The House Next Door
Greeley, Darryl	University of Central Florida - Daytona Beach
Pollack, Barry	UCP East Central Florida
Olsen, Diane	United Way of Volusia /Flagler Counties
Taufer, Jill	University of Florida, Volusia County Cooperative Extension
Fraser, Sandy	Van Go Mobile Museum/Ormond Memorial Art Museum
Steinman, Mark	Vocational Rehabilitation, Dept of Education
Santiago, Glenda	Volusia County Department of Corrections
Hinson, Rakinya	Volusia County Health Department
James, Pat	Volusia County Human Services
Keyes, Joy	Volusia County Teen Court
Schefstad, Tony	Volusia/Flagler Coalition for the Homeless
Blanck, Heather	Votran
<b>One Voice Staff:</b>	
Baird, Carrie Garnett	Executive Director
Gedney, Rosemarie	Administrative Coordinator
Kennedy, Lynn	Project Director, Community Agenda
Schlageter, Deb	Project Director, Coalition

### **WELCOME/APPROVAL OF MINUTES**

The meeting was called to order at 9:00 a.m. by Co-Chair Pollack. He extended a welcome to all attendees. Consensus was reached to approve the September 10<sup>th</sup> meeting minutes. Roundtable introductions ensued.

### **2008 STRATEGIC PLAN & UPCOMING COALITION MEETINGS**

Co-Chair Pollack reviewed the Strategic Plan Update (handout), stating that the 2009 Strategic Plan would be developed in December and/or January. He referred members to the upcoming coalition meeting handout, noting that the 2009 meeting schedule was included and that meetings would be held in Conference Room 516 C beginning in January, 2009. Due to the growing attendance, Ms. Baird requested that any suggested venues with a larger meeting space be forwarded to staff.

### **TOPIC OF THE MONTH: COUNSELING/SUPPORT SERVICES PANEL**

The following speakers were introduced as the guest panelists and shared information about the services offered through their respective agencies, current trends and other information (handouts included in meeting packets):

**Robin King, Center for Business Excellence:** Ms. King described her organization's commitment to community members through their Career Guidance Services, which is open to anyone needing assistance with unemployment, re-entering the work forces and underemployment.

**Karen Grant, Begin Again Children's Grief Center:** Ms. Grant shared the mission of the Children's Grief Center and efforts to help children suffering from the loss of a loved one. She announced that Camp Begin Again has been scheduled from May 2<sup>nd</sup>- 4<sup>th</sup> and again from November 14<sup>th</sup>- 16<sup>th</sup>, 2008. Attendees viewed a five-minute video featuring the camp.

**Larry Glinzman, Community Legal Services of Mid Florida:** Mr. Glinzman addressed the shift in services available and other information regarding Community Legal Services of Mid-Florida due to the economy.

**Mark Steinman, Vocational Rehabilitation:** Mr. Steinman shared the agency's commitment to help individuals with disabilities become part of the workforce in spite of the dramatic decrease in funding available this year.

A question and answer session followed the panel presentations.

## **CLOSING ANNOUNCEMENTS**

Co-Chair Jasper opened the member announcements, reminding attendees to complete the meeting critiques. Member announcements ensued with references to the Network Zone tables for additional information.

## **NEXT MEETING/ADJOURNMENT**

There being no further business, the business part of the meeting was adjourned by Co-Chair Jasper at 10:15 a.m. with allotted networking time until 10:30 a.m. The next meeting will be held on Wednesday November 12, 2008 at 9:00 a.m. in Conference Room 516 A & B, Volusia County Health Department. The topic will be Healthy Living.

### **The results of the meeting critiques were:**

- 43 responses
- 35 responded that the meeting was "productive" (8 did not respond either way)

### **The next meeting could be improved by:**

- "Always runs smoothly"
- "These meetings are so helpful and informative, I have no suggestions"
- "Works this way"
- "Having two microphones"
- "Slightly larger room"
- "Sound system improvement – microphone works well – maybe a second microphone"
- "Adding contact information on the listing of members and support members"
- "More handouts on topics"
- "Further networking opportunities – group (smaller) discussion opportunities"
- "Sound system seemed off today"
- "More space"
- "More space ☺"
- "Working microphones"

### **What I liked about the meeting was:**

- "Speakers & information were great!"
- "Excellent"
- "Provided information regarding services that can be used by many clients"
- "Friendly and welcoming – I'm beginning to recognize people and they, me – facilitates relationship building and networking"
- "Meeting people from other agencies"
- "Open forum"
- "Panel was very informative"
- "Panel discussion"
- "Speakers were concise and informative"
- "Variety of services discussed"
- "Seeing opportunity of networking to help my clients. Very useful information"
- "This is my first time attending this meeting and I found that this is the best "community organization meeting" that I have attended. Well organized!"
- "All of the speakers!"
- "I learned some info that I can share with others in need"
- "Very informative on various aspects of counseling"
- "On time"

- “Question and answer session with speakers”
- “Good information put out”
- “Stuck to the topic”
- “Speakers”
- “Diverse panel – good information”
- “Services I wasn’t aware of”
- “Useful information and referral possibilities”
- “Information shared by panelists”
- “The presentations were great!”
- “ 4 presentations”
- “Informed me onto services I was unaware of”
- “Panel info good”
- “The participation, the good organization, the announcements from participants”
- “These meetings bring such a wealth of information in the community”
- “Provided inform
- “Children’s Grief Center video was great! Good to have a visual to show the “product”. Great program”
- “This is my first time attending this meeting and I found that this is the best “community”

### **Suggestions for “Topic of the Month”**

- “Children’s Programs”
- “Hard to keep staff morale up with down economy – hints to help!”
- “More community resources for the elderly”
- “Junior Achievement”
- “Juvenile Crime Prevention”
- “Food Banks, church and other nonprofits where clients can get food packages”
- “Compassion fatigue, rising crime in county”
- “Emergency plans for dealing with the financial crisis/recession”
- “Foster care prevention”
- “Children’s Programs”
- “Prevention of mental health and improve quality of life”
- “Sexual Assault Crisis Services, local data/interventions/prevention/legal issues”
- “Relapse and Recovery in our Community”
- “Funding sources in touch economic times”
- “Money Management and how to combat today’s crisis economy”
- “Cost saving tips to help clients during tough financial times”
- “Homeless – Available programs; American Association of Grant Professionals”
- “Program on early learning and impact on the community”
- “Great idea from Larry. Panel on how the recession is currently or will impact us”

### **Other Comments:**

- “This was my first meeting and I thought it was very informative. Thank you so much!”
- “Good organization doing good work –thanks!”
- “Thank you for providing this forum!”
- “Love the structure of the meeting and the fact that we remain on task”
- “Thank You!!”
- “Thank you for your work!”
- “Member announcements still need to be shorter”
- “As always, well organized meeting”
- “Very productive meeting”
- “Very good information”
- “Sound system was distracting”
- “The Ocean Center for our future meetings? That may be able to handle the growth”
- “Have speakers speak up!”
- “Thank you for the opportunity to present my agency”
- “Reminder: please have folks use “mikes” for those of us who are hard of hearing!”
- “We provide a “surviving in a reduced income workshop”. I would be pleased to help educate (Priscilla Tapp, Consumer Credit Counseling Service of Central Florida”



# One Voice for Volusia

*Connecting Our Community*

Start: 9:00 am
End: 10:30 am
Volunteers: 75
Volunteer Hours: 112.50

## Coalition Meeting Minutes

November 12, 2008 - 9:00 a.m. to 10:30 a.m., Volusia County Health Department

Name	Agency
Bell, Lize	AHEC/Quit Smoking Now
Kornspan, Danielle	American Lung Association
Tyger, Jenny	Big Brothers Big Sisters of Volusia/Flagler Counties
Ryals, Lisa	Boys & Girls Clubs of Volusia/Flagler
Williams, Georgia	Boys & Girls Clubs of Volusia/Flagler
Wilary, Loretta	Campaign for Working Families
Fraser, Rick	Center for Business Excellence
Davenport, Christine	Children's Home Society
Bass, Robin	Children's Medical Services
Ryan, Judy	Children's Medical Services
Courtney, Carrie	City of Daytona Beach Police Department
Schmellick, Nita	Community Foundation of East Central Florida
Beckwith, Jennifer	Community Legal Services of Mid-Florida
Epley, Carl	Community Outreach Services
Schwadron, Lisa	Community Partnership for Children
Tapp, Priscilla	Consumer Credit Counseling Service of Central Florida
Camputaro, Gail	Council on Aging of Volusia County
Jasper, Edward L.	County of Volusia
Bell, Katrina	Daytona State College
Young-Carrasquillo, Penny	Daytona State College
Nero-Wall, Becky	Daytona State College, Women's Center
Holland, Bill	Department of Juvenile Justice
Wolfson, Darlene	Domestic Abuse Council
Ferro, John	DUNAMIS Community and Outreach Ministries
Millward, Susan	Early Learning Coalition of Flagler/Volusia
Sinnott, Lynn	Easter Seals of Volusia/Flagler
Hall, Terry	Florida Capital Bank
Preston, Gloria	Florida Health Care Plans
Lyons, Jennifer	Florida Hospital DeLand
Fish, Diana	Florida Hospital Fish Memorial
Murawski, Camille	Florida Hospital Fish Memorial Foundation
Arrowood, Suzan	Florida Powersports Safety Council
Breneman, Burke	Florida Powersports Safety Council
Scrabis, Stacey	Halifax Health
Emerick, Dawn Dr.	Health Planning Council of Northeast Florida
Parris, Steven	Healthy Communities
Philio, Cher	Healthy Communities
Morgese, Dixie	Healthy Start Coalition
Dawson, Tonya	Hospice of Volusia/Flagler
Case, Joyce	HPCNEF
Jiloty, Meredi	Junior Achievement of Volusia and Flagler Counties
Watson, Everett	Kingdom Restoration Ministries
Wilson, Wendy	Lions Club
Decker, Bob	Mental Health Association
Miller, Linda	Mid Florida Community Service Head Start
Ferrier, Michelle	My Topia Cafe
Hansen, Anne	NAMI

Jones, Mark	Neighbor to Family
Chrapek, Karen	Neighbor to Family, Inc.
Schafer, Joann	PACE Center for Girls
Siracusa, Ray "Rocky"	Rocky's Roost
Moltane, Lois	SEDNet, Volusia and Flagler County Schools
Sterner, Robert	Seventh Judicial Court
Randow, Mike	Spruce Creek High School
Kress, Victoria	Stewart-Marchman-Act Behavioral Healthcare
Miley, Patrick	Stewart-Marchman-Act Behavioral Healthcare
Whipper, Dena	Stewart-Marchman-Act Behavioral Healthcare
Jones, Margaret	The House Next Door
Sally, Steve	The House Next Door
Greeley, Darryl	UCF-Daytona
Salazar, Ray	United Way of Volusia/Flagler Counties
Taufer, Jill	University of Florida, Volusia County Cooperative Extension
Fraser, Sandy	VanGo Mobile Museum
Wolfson, Barbara	Very Special Arts Volusia
Paulin, Donna	Visitation House
Zimmerman, Jill	Visitation House
Baker, Sandi	Visual Innovations & Solutions
Baird, Jeff	Vocational Rehabilitation
Timmis, Judy	Vocational Rehabilitation, Department of Education
Marchena, Tonia	Volusia County Health Department
James, Pat	Volusia County Human Services
Poniatowski, Bill	Volusia County Schools
Rogers, Teresa	Volusia Flagler YMCA
Schefstad, Tony	Volusia/Flagler Coalition for the Homeless
Davenport, Robert	Votran
<b>One Voice Staff:</b>	
Baird, Carrie Garnett	Executive Director
Gedney, Rosemarie	Administrative Coordinator
Kennedy, Lynn	Project Director, Community Agenda
Schlageter, Deb	Project Director, Coalition

### WELCOME/APPROVAL OF MINUTES

The meeting was called to order at 9:00 a.m. by Co-Chair Jasper. He extended a welcome to all attendees and roundtable introductions ensued. Consensus was reached to approve the October 8<sup>th</sup> meeting minutes. Bill Poniatowski Jr., Volusia County Schools, presented the 'Coaches of Character' award to Weight Lifting Coach Mike Randow of Spruce Creek High School. Coach Randow works to promote drug-free athletics while also working on the Steroid Steering Committee for the Florida High School Athletics Association.

### 2008 STRATEGIC PLAN & UPCOMING COALITION MEETINGS

Ms. Schlageter briefly reviewed the 2008 Strategic Plan Update (see handout). The objectives of the year are on target to date.

### TOPIC OF THE MONTH: HEALTHY LIVING

Excerpts of the 2007 Florida Behavioral Risk Factor Surveillance System Data Report was included in the meeting packet. This report highlights personal health behaviors through a sample survey population of 515 people from each of the 67 counties in Florida (link to website included on cover page of handout). The following speakers were introduced as the guest panelists and shared information about the services offered through their respective agencies (handouts included in meeting packets):

**Jill Taufer, Family & Consumer Sciences, University of Florida:** Ms. Taufer is a Registered Dietician and described the three main programs available: Family Nutrition Program; Expanded Food and Nutrition Education Program; and, County Workshops.

**Tonia Marchena, The Volusia County Health Department:** Ms. Marchena is the Public Health Nutritionist Supervisor and conductor of the WIC program (please see handouts). The numbers of entrees into the WIC program has grown and numbers continue to rise, especially due to the poor economy. Early intervention with pregnant mothers in nutrition education is a vital part of this program.

**Stacey Scrabis, Halifax Health:** Ms. Scrabis offers clients the Lighter Lifestyles program through Halifax Health. Clients who choose to enroll in any number of their programs will also have free access to the fitness center at Halifax Health.

A question and answer session followed the panel presentations.

### **CLOSING ANNOUNCEMENTS**

Co-Chair Jasper thanked our panelists and opened the floor for member announcements which ensued. The meeting closed with a reminder to visit the Prevention on the Move RVs from Stewart-Marchman-Act Behavioral Healthcare in the parking lot following the meeting.

### **NEXT MEETING/ADJOURNMENT**

There being no further business, the meeting adjourned. The next meeting will be held on Wednesday December 10, 2008 at 9:00 a.m. in Conference Room 516 A & B, Volusia County Health Department. The topic will be Technology for Nonprofits.

#### **The results of the meeting critiques were:**

- 33 responses
- 30 responded that the meeting was “productive” (2 did not respond either way)

#### **The next meeting could be improved by:**

- “Well done – more time for coalition business and Q & A”
- “Very comfortable and well done. Very well organized”
- “Good as is.”
- “Great topic, helpful information”
- “Providing de-caf coffee”
- “Networking exercise – they are great!”
- “Good as is.”
- “As always, a great job!”
- “Shorter Q & A – specific questions after the meeting”

#### **What I liked about the meeting was:**

- “Very informative”
- “Good info; new to me”
- “The dialogue after presentations...wonderful info”
- “Topic was very relevant”
- “Information provided”
- “I always take something positive from this meeting”
- “Stayed on time schedule”
- “Great information that I will use with my clients!”
- “Good variety of information”
- “Good presentations and well organized”
- “Very informative as always”
- “Great topic and wonderful panel of speakers”
- “Very knowledgeable panel”
- “Attendance of a coalition”
- “Outstanding information on this new area of discussion! Also good suggestions for dealing with obese kids”
- “Very organized! Good speakers – info presented in a clear and concise manner.”
- “Presentations”
- “It was very informative.”
- “Detailed information. It’s always good to learn something new.”
- “Very informative and understandable”
- “This was my first meeting – I was very impressed by the organization, the speakers, and the efficiency.”
- “Good info for our clients and for ourselves.”
- “Topic was great, speakers were very informative”
- “Great information!”
- “I learned new info on the WIC and other nutritional programs in our community”
- “Excellent topic”

- “Very informative”
- “Stayed on time; provided opportunity for CBO to share info”

**Suggestions for “Topic of the Month”**

- “Other eating disorders other than obesity”
- “Domestic violence, sexual assault, stalking, needs of immigrants”
- “I & R service providers and certification process”
- “Transportation options in all of Volusia County”
- “Sight and hearing”
- “Autism – what is it, how treated, look at all ages”
- “Compassion fatigue”
- “I would love to give group an update on the merge of the 2 Volusia/Flagler YMCAs and how that benefits the community”
- “Planning & Evaluation”
- “Talking to your legislators – building relationships with new legislators”
- “How to inspire a culture of philanthropy”
- “Relapse & Recovery”
- “Sight & hearing speakers”
- “Nurturing the spirit as well as the mind and the body in this tough economy”

**Other Comments:**

- “End of mtg: “Sharing” was very helpful – maybe say their name at the beginning and the end of their announcement and include their phone number”
- “How diabetic retinopathy causes blindness”
- “As always, great meeting.”
- “Keep up the good work”
- “Need to improve efforts to have law enforcement agencies attend.”
- “This is my 2<sup>nd</sup> meeting and I find them to be informative and interesting”
- “A job opening board for participating members would be terrific”
- “I think One Voice is outgrowing this facility, especially the parking lot”



# One Voice for Volusia

*Connecting Our Community*

Start: 9:00 a.m.
End: 10:30 a.m.
Volunteers: 68
Volunteer Hours: 102

## Coalition Meeting Minutes

**December 10, 2008, 9:00 a.m. to 10:30 a.m., Volusia County Health Department**

Name	Agency
DeBardeleben, Ed	Agency for Persons with Disabilities
Bell, Lize	AHEC/Quit Smoking Now
Pearce, Matthew	Begin Again Children's Grief Center
Tyger, Jenny	Big Brothers Big Sisters of Volusia/Flagler Counties
Folsom, Lori	Boys and Girls Clubs of Volusia/Flagler
Issac, Felita	Boys and Girls Clubs of Volusia/Flagler
Losciole, Eric	Children's Home Society
Bass, Robin	Children's Medical Services
Ryan, Judy	Children's Medical Services
Beckwith, Jennifer	Community Legal Services of Mid-Florida
Tapp, Priscilla	Consumer Credit Counseling Service of Central Florida
Camputaro, Gail	Council on Aging of Volusia County
Jasper, Edward L.	County of Volusia
Bell, Katrina	Daytona State College
Graham, LaTonya	Daytona State College
Nero-Wall, Becky	Daytona State College, Women's Center
Lewis, Betsy	Department of Children and Families
Williams, Reggie	Department of Children and Families
Holland, Bill	Department of Juvenile Justice
Rose, Paula	disability Solutions for Independent Living
Wolfson, Darlene	Domestic Abuse Council
Ferro, John	DUNAMIS Community and Outreach Ministries
McDowell, Ed	Duvall Home
Glaser, Lara	Early Learning Coalition of Flagler/Volusia
Sinnott, Lynn	Easter Seals of Volusia/Flagler
Troxler, Dave	First Christian Church
Preston, Gloria	Florida Health Care Plans
Lyons, Jennifer	Florida Hospital DeLand
Arrowood, Suzan	Florida Powersports Safety Council
Breneman, Burke	Florida Powersports Safety Council
Case, Joyce	Health Planning Council
Parris, Steven	Healthy Communities
Philio, Cher	Healthy Communities
Liberi, Judy	Heart of Volusia, Inc.
Cooper, Milagros	Hispanic Health Initiatives
Mercado, Josephine	Hispanic Health Initiatives, Inc.
Dawson, Tonya	Hospice of Volusia/Flagler
Watson, Everett	Kingdom Restoration Ministries
Wilson, Wendy	Lions Club & Impaired Vision Resource Foundation
Murphy, Linda	Magellan Health Services
Decker, Bob	Mental Health Association
Miller, Linda	Mid Florida Community Service Head Start
Chrapek, Karen	Neighbor to Family, Inc.
Joyce, Katherine	New Smyrna Beach Police Department
Life, Veronica	Outreach Community Care Network
Schafer, Joann	PACE Center for Girls
Baer, Lex	Presbyterian Counseling Center

Siracusa, Ray "Rocky"	Rocky's Roost
Sterner, Robert	Seventh Judicial Court
Barrett, Toni	Stewart-Marchman-Act Behavioral Healthcare
Kress, Victoria	Stewart-Marchman-Act Behavioral Healthcare
Whipper, Dena	Stewart-Marchman-Act Behavioral Healthcare
King, Jim	The ARC of Volusia
Patneau, Susan	The Box Project
Yost, Debbie	The Front Porch Counseling Center
Sally, Steve	The House Next Door
Guy-Reed, Kassy	The STAR Center
Casas, Alicia	The United Way of Volusia/Flagler
Greeley, Darryl	University of Central Florida – Daytona Beach
Pollack, Barry	UCP East Central Florida
Salazar, Ray	United Way of Volusia/Flagler Counties
Baker, Sandi	Visual Innovations & Solutions
Hinson, Rakinya	Volusia County Health Department
James, Pat	Volusia County Human Services
Rogers, Teresa	Volusia Flagler YMCA
Schefstad, Tony	Volusia/Flagler Coalition for the Homeless
Giles, Jonathan	Volusia/Flagler Family YMCA
Davenport, Robert	Votran
<b>One Voice Staff:</b>	
Baird, Carrie Garnett	Executive Director
Gedney, Rosemarie	Administrative Coordinator
Kennedy, Lynn	Project Director, Community Agenda
Schlageter, Deb	Project Director, Coalition

### **WELCOME/APPROVAL OF MINUTES**

The meeting was called to order at 9:03 a.m. by Co-Chair Pollack. He extended a welcome to all attendees and roundtable introductions ensued. Co-Chair Pollack recognized member agencies for perfect attendance in 2008. The award recipients were: The House Next Door, The Mental Health Association, Easter Seals of Volusia/Flagler and Healthy Communities. Consensus was reached to approve the November 12th meeting minutes. He reminded members that all future meetings, beginning in January, 2009, will be held in Room 516C.

### **2008 STRATEGIC PLAN & UPCOMING COALITION MEETINGS**

Co-Chair Pollack led members to the 2008 (and final) Risk Factor Report, included in the meeting packet. He explained that this report was published every three years since 2002, prior to the Community Agenda's first publication in 2006. He added that because many of the indicators of the Risk Factors reports are now included in the Community Agenda, this report will no longer be published.

The 2008 Strategic Plan update and proposal steps for 2009 were also included in the meeting packet. Co-Chair Pollack stated that January's coalition meeting will include a brief brain storming session to finalize the 2009 Strategic Plan. Members are welcome to share ideas to include on the half-sheet blue form in the packet. The 2009 Coalition Meeting Calendar was also included in the packet.

### **TOPIC OF THE MONTH: TECHNOLOGY FOR NON PROFITS**

Ms. Baird presented via Power Point Technology Tips for Non Profits (handout). Highlights of the presentation included: text messaging, Tech Soup for software donations, Doodle.ch (a meeting schedule tool), Adobe Acrobat (and why you should have it), and a list of keyboard shortcuts for Excel and Word. Members volunteered other useful tips from the floor.

Ms. Baird announced that agencies interested in receiving a free demonstration/meeting utilizing the e-polling survey system were welcome to drop a business card in the distributed Santa hat; UCP of East Central Florida was ultimately selected from the hat as the lucky recipient. This resource is available as a fee-for-service. Other discussion and requests included: interest in information on list serve software and a suggestion to set up a "Technology Tips Corner" on the One Voice for Volusia web site.

## **CLOSING ANNOUNCEMENTS**

Co-Chair Jasper opened the member announcement session. He also announced that the County of Volusia has received funding for distribution to those who qualify for assistance with heat and utility bills, directing interested individuals to [www.volusia.org](http://www.volusia.org). Member announcements ensued.

## **NEXT MEETING/ADJOURNMENT**

There being no further business, the meeting adjourned. The next meeting will be held on Wednesday, January 14, 2009 at 9:00 a.m. in Conference Room 516 C, Volusia County Health Department. The monthly topic will be Local Agency Mergers.

### **The results of the meeting critiques were:**

- 29 responses
- 21 responded that the meeting was “productive” (7 did not respond either way)
- 1 responded that the meeting was “OK”

### **The next meeting could be improved by:**

- “Nothing, great job.”
- “Good as is.”
- “Great meeting”
- “Nothing; great meeting”
- “Good as is.”
- “No recommendations”
- “Recognize organization with “near perfect attendance!”
- “More presents. ☺ Network time/games/activities. You all do an amazing job and while I miss some meetings, I appreciate all the work you do!”

### **What I liked about the meeting was:**

- “This was a great meeting, very informing.”
- “Shorter than usual, loved the text message quiz (LTTXTMQ)”
- “The info!”
- “List servers that are free”
- “Sharing and information on other agencies”
- “Loved the tech tips – though I was a proficient user. Not so much, I guess!”
- “It’s always fun, upbeat & positive”
- “Sharing”
- “Current useful information”
- “Great tech info – more is better – need all the help we can get.”
- “Agenda was on time and moved briskly”
- “I consider myself computer savvy and still learned a few tech things I didn’t know”
- “Informative”
- “Starting and ending on time is always a plus!”
- “Recognition of members”
- “Networking & information”
- “Updated technology info”
- “Helpful topics”
- “Good tips”
- “Discussion regarding technology. Would like this expanded on with information on websites”
- “Very informative and quite a “bit of fun”
- “Sharing was great, as well as technology tips”
- “Everything”
- “1) Recognition for members 2) Member Announcements 3) Member Announcements”

### **Suggestions for “Topic of the Month”**

- “Domestic Violence Issues”
- “Fund Raising”
- “Options in Adult Education – improving commitment to school”
- “Increase in need for social services and decreases in funding – finding unique partnerships to stay afloat”
- “Health Care Gap for people on disability, SSI with major health issues”

- “Let’s talk about how the economy is affecting our organizations, from loss of funding to increased demand for services. Are there ways for us to pool resources, bulk purchase, etc.?”
- “Fundraising in tough economic times”
- “Upcoming special events list”
- “Fundraising in tough economic times”
- “1) Sight and Hearing 2) Employment in nonprofit organizations”
- “Fundraising, challenges during the downturn in the economy!”

**Other Comments:**

- “I really appreciate these meetings. I always learn something!”
- “Thanks for another good meeting”
- “This mtg was not as informative as others. The information was pretty basic.”
- Great meeting again!”
- “Thank you for Chick-Fil-A!”
- “1<sup>st</sup> mtg – I felt it was a productive mtg.”
- “As always, a good way to communicate ideas!”
- “Very good tech info Thanks for breakfast”
- “The Tech talk was super and possibly could have a tip each month”